



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

July 28, 2025

Magline Whitley
914 Lapeer Ave.
Saginaw, MI 48607

RE: License #:	AM730347313
Investigation #:	2025A1039028
	Whitley AFC I

Dear Magline Whitley:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in dark ink, appearing to read "Martin Gonzales". The signature is written in a cursive, flowing style.

Martin Gonzales, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM730347313
Investigation #:	2025A1039028
Complaint Receipt Date:	06/18/2025
Investigation Initiation Date:	06/18/2025
Report Due Date:	08/17/2025
Licensee Name:	Magline Whitley
Licensee Address:	914 Lapeer Ave. Saginaw, MI 48607
Licensee Telephone #:	(989) 280-8341
Administrator:	Magline Whitley
Licensee Designee:	N/A
Name of Facility:	Whitley AFC I
Facility Address:	215 S. 3rd. Saginaw, MI 48607
Facility Telephone #:	(989) 752-0056
Original Issuance Date:	03/24/2015
License Status:	REGULAR
Effective Date:	09/24/2023
Expiration Date:	09/23/2025
Capacity:	12
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Resident A has suspected bed bug bites. The Whitley home is suspected to have bed bugs.	Yes

III. METHODOLOGY

06/18/2025	Special Investigation Intake 2025A1039028
06/18/2025	Special Investigation Initiated - Letter Emailed Saginaw ORR regarding complaint.
06/18/2025	APS Referral APS denied the complaint.
06/25/2025	Inspection Completed On-site Interviewed DCW Michelle Bradley and Resident A.
07/14/2025	Contact - Telephone call made Phone interview with Lester Whitley.
07/15/2025	Contact - Face to Face Completed onsite inspection of the home with Home Manager Lester Whitley.
07/15/2025	Exit Conference Completed exit conference with Licensee Magline Whitley.
07/15/2025	Inspection Completed-BCAL Sub. Compliance

ALLEGATION:

Resident A has suspected bed bug bites. The Whitley home is suspected to have bed bugs.

INVESTIGATION:

On 06/18/2025, the Bureau of Community and Health Systems (BCSH) received the above allegation, via the BCHS online complaint system. It is alleged that Resident A

has suspected bed bug bites. The Whitley home is suspected to have bed bugs. The complaint was denied by the Department of Health and Human Services Centralized Intake.

On 06/20/2025, Saginaw County Community Mental Health Office of Recipient Rights (ORR) Worker Kentera Patterson emailed me and informed me that they did receive the complaint regarding Resident A, but they do not have a contract with Whitley AFC home and do not have jurisdiction to investigate the complaint.

On 06/25/2025, I completed an unannounced investigation at Whitley AFC home.

On 06/25/2025, I completed an interview with Resident A. Resident A appeared neat and clean and was able to communicate. Resident A was standing on the porch at the time of the interview. Resident A stated that he was aware of the allegations and that he did have bed bug bites. Resident A stated that he still had bed bug bites on his legs but that they were clearing up. Resident A stated that he had medicated cream that he had been using to treat his bites. Resident A stated that he only had them on his feet and legs and that it took about a week for them to clear up after he started using the medicated cream. Resident A then pulled up his pant leg to show me the bite marks that he had on his legs. Bite marks were visible on both of Resident A's legs. Resident A stated that he did not want to get in trouble and like being at the home and the staff treated him really good. Resident A stated that the Home Manager Lester Whitley was treating the home for bed bugs, and it was getting better there.

On 06/25/2025, I completed an interview with Direct Care Worker (DCW) Michelle Bradley. DCW Bradley stated that she was not aware of the allegations but was not sure if they were true. DCW Bradley stated that the home did have bed bugs in the past but does not believe that it has been an issue in the home for several months. DCW Bradley stated that they had previous issues with bed bugs because residents would bring clothes or items with them from the community that had bed bugs on them. DCW Bradley stated that they have tried to limit what the residents bring into the home. DCW Bradley stated that she was not aware that Resident A allegedly had bed bug bites. DCW Bradley stated that she is not aware of any other residents having issues with bed bug bites. DCW Bradley stated that she did not have any more information and that I would need to reach out to Home Manager Lester Whitley for more information.

On 07/14/2025, I completed a phone interview with Home Manager (HM) Lester Whitley. HM Whitley stated that he was not aware of the allegations, but he did have an issue with bed bugs in the home. HM Whitley stated that he believes that Resident A moved into the home with bed bugs. HM Whitley stated that he was aware that Resident A had some bed bug bites and that he had been spraying and putting down powder in the home to try and get rid of the bed bugs. HM Whitley stated that he had a company come out and give him a quote on treating the home but that it was too expensive at the time, so he used powder that was provided to him through Saginaw County Community Mental Health. HM Whitley stated that he believes that residents get clothes and other items from places like the Salvation Army or the Rescue Mission

and they have bed bugs on them when they bring them into the home. HM Whitley stated that he is going to call and get another estimate to have a professional exterminator come and treat the home. HM Whitley stated that they still have a few bed bugs in the home but that they were almost gone.

On 07/15/2025, I completed an unannounced follow up inspection at the Whitley AFC home. HM Whitley was at the home at the time of the inspection. HM Whitley gave me a tour of the home showing me where he was putting powder to treat the bed bugs. I did not see any visible bed bugs at the time of my inspection. HM Whitley stated that he was still in the process of setting up an appointment for a professional exterminator to come and treat the home.

On 07/15/2025, an exit conference was completed with Licensee Magline Whitley. I informed Licensee Whitley of the results of the investigation. Licensee Whitley stated that she would complete a corrective action plan and work on resolving the bed bug issues in the home.

APPLICABLE RULE	
R 400.14401	Environmental health.
	(5) An insect, rodent, or pest control program shall be maintained as necessary and shall be carried out in a manner that continually protects the health of residents.
ANALYSIS:	<p>It was alleged that Resident A has suspected bed bug bites, and the Whitley home is suspected to have bed bugs.</p> <p>I completed interviews with the Licensee, Home Manager, Direct Care Worker and Resident A. The Licensee and Home Manager acknowledge that the allegations are true and there are bed bugs in the home. Resident A stated that he believes the allegations are true.</p> <p>Upon completion of my investigation, it has been determined that there is a preponderance of evidence to conclude that a rule has been violated.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an approved correction action plan, I recommend no change in the status of this license.



07/28/2025

Martin Gonzales Licensing Consultant	Date
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Approved By:



07/28/2025

Mary E. Holton Area Manager	Date
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