



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

August 1, 2025

Vicky Cates  
3960 Sharp Rd.  
Adrian, MI 49256

RE: License #: AM460402968  
Investigation #: 2025A1032038  
Main Street Adult Foster Care

Dear Vicky Cates:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in black ink, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AM460402968
<b>Investigation #:</b>	2025A1032038
<b>Complaint Receipt Date:</b>	07/08/2025
<b>Investigation Initiation Date:</b>	07/14/2025
<b>Report Due Date:</b>	09/06/2025
<b>Licensee Name:</b>	Vicky Cates
<b>Licensee Address:</b>	3960 Sharp Rd. Adrian, MI 49256
<b>Licensee Telephone #:</b>	(517) 902-3950
<b>Administrator:</b>	Vicky Cates
<b>Name of Facility:</b>	Main Street Adult Foster Care
<b>Facility Address:</b>	505 S. Main Street Adrian, MI 49221
<b>Facility Telephone #:</b>	(517) 263-3544
<b>Original Issuance Date:</b>	03/25/2020
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	09/25/2024
<b>Expiration Date:</b>	09/24/2026
<b>Capacity:</b>	12
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

## II. ALLEGATION(S)

	Violation Established?
Resident A was threatened as a behavioral intervention.	No
Additional Findings	No

## III. METHODOLOGY

07/08/2025	Special Investigation Intake 2025A1032038
07/14/2025	Special Investigation Initiated - Letter
07/21/2025	Inspection Completed On-site
07/21/2025	Contact - Face to Face
07/31/2025	Contact - Face to Face Interview with employee Erica Montecinos
08/01/2025	Exit Conference

### ALLEGATION:

**Resident A was threatened as a behavioral intervention.**

### INVESTIGATION:

On 7/14/25, I received an email from Lenawee Community Mental Health Authority case manager Lacey Jung, that other residents in the home had expressed displeasure at their treatment from employee Erica Montecinos.

On 7/21/25, I interviewed employee Bobbie Cilley in the home. Ms. Cilley stated that she heard that Resident A had hit employee Erica Montecinos after being directed not to assist another resident with a walker. She advised that things in the home were relatively quiet since that incident.

I interviewed Resident A in the community. Resident A acknowledged hitting Ms. Montecinos. Resident A stated that she likes to help out and that other employees do not have an issue with her assisting the other resident who has a walker. Resident A mentioned that a bus driver had witnessed the incident and had encouraged Ms. Montecinos to file a police report. Resident A stated that she had apologized to Ms. Montecinos. She denied that Ms. Montecinos hit her in retaliation nor did Ms. Montecinos make any aggressive movements toward her. Resident A was preoccupied during the interview, that police action would be taken against her.

On 7/31/25, I interviewed employee Erica Montecinos in the facility. Ms. Montecinos denied taking an aggressive posture toward Resident A, after Resident A punched her in the arm. She advised that Resident A was trying to assist another resident to the bus, to attend community programming, and she tried to intervene, since the situation was potentially unsafe. Ms. Montecinos stated that she tried to explain to Resident A that helping residents was one of the core functions and conditions of her employment with the facility but Resident A may have been having a bad day and had a hard time accepting redirection. Ms. Montecinos stated that the bus driver had observed the interaction. Ms. Montecinos stated that she has re-assured Resident A, since the incident, that she harbors no ill will toward her and recognized that in an effort to promote normalcy and independence, a mixed message might have been sent to Resident A.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	<b>(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following:</b>  <b>(f) Subject a resident to any of the following:</b>  <b>(i) Mental or emotional cruelty.</b> <b>(ii) Verbal abuse.</b> <b>(iii) Derogatory remarks about the resident or members of his or her family.</b> <b>(iv) Threats.</b>
<b>ANALYSIS:</b>	Resident A did not provide information consistent with receiving a threat from Ms. Montecinos. Both Resident A and Ms. Montecinos referenced a bus driver witness, and Resident a

	seemed fearful of police action connected to this witness observing her behavior. Therefore there is insufficient evidence to establish a violation.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

On 8/1/25, I conducted an exit conference with licensee Vicky Cates, where I shared my findings.

#### IV. RECOMMENDATION

I recommend no change to the status of this license.

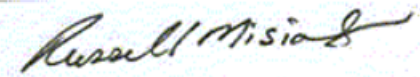


8/1/25

Dwight Forde  
Licensing Consultant

Date

Approved By:



8/12/25

Russell B. Misiak  
Area Manager

Date