



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

July 18, 2025

Nakia Woods
Iyana's A.F.C. INC.
1117 Adams
Saginaw, MI 48602

RE: License #: AS730398654
Investigation #: 2025A0572039
Iyana's A.F.C. INC.

Dear Nakia Woods:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in black ink, reading "Anthony Humphrey". The signature is fluid and cursive, with a large loop at the end of the last name.

Anthony Humphrey, Licensing Consultant
Bureau of Community and Health Systems
411 Genesee
P.O. Box 5070
Saginaw, MI 48605
(810) 280-7718

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

| | |
|---------------------------------------|---|
| License #: | AS730398654 |
| Investigation #: | 2025A0572039 |
| Complaint Receipt Date: | 05/28/2025 |
| Investigation Initiation Date: | 06/02/2025 |
| Report Due Date: | 07/27/2025 |
| Licensee Name: | Iyana's A.F.C. INC. |
| Licensee Address: | 1117 Adams Saginaw, MI 48602 |
| Licensee Telephone #: | (989) 401-2290 |
| Administrator: | Nakia Woods |
| Licensee Designee: | Nakia Woods |
| Name of Facility: | Iyana's A.F.C. INC. |
| Facility Address: | 1117 Adams Saginaw, MI 48602 |
| Facility Telephone #: | (989) 401-2290 |
| Original Issuance Date: | 08/13/2020 |
| License Status: | REGULAR |
| Effective Date: | 02/13/2025 |
| Expiration Date: | 02/12/2027 |
| Capacity: | 6 |
| Program Type: | PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL TRAUMATICALLY BRAIN INJURED ALZHEIMERS AGED |

II. ALLEGATION(S)

| | Violation Established? |
|--|---------------------------|
| The home has not replaced the doorknob after it has been broken for a while. | Yes |
| Resident A is getting restricted TV time and their remote is being taken. | No |
| There are cameras in the home. | No |

III. METHODOLOGY

| | |
|------------|---|
| 05/28/2025 | Special Investigation Intake 2025A0572039 |
| 06/02/2025 | Special Investigation Initiated - On Site License Designee, Nakia Woods. |
| 06/11/2025 | Contact - Telephone call made Complainant. |
| 06/11/2025 | Contact - Face to Face Resident A. |
| 07/17/2025 | Exit Conference Licensee Designee, Nakia Woods. |
| 07/18/2025 | APS Referral Referral made to APS. |

ALLEGATION:

The home has not replaced the doorknob after it has been broken for a while.

INVESTIGATION:

On 05/28/2025, the local licensing office received a complaint for investigation. Contact with the home will be made in the coming days.

On 06/02/2025, I made an unannounced onsite at Iyana's A.F.C., located in Saginaw County Michigan. I interviewed Licensee, Nakia Woods during my onsite. Resident A was not at home at the time of my initial onsite.

On 06/02/2025, I interviewed Licensee Designee, Nakia Woods regarding the allegation. Nakia Woods denied knowing anything about a doorknob needing to be replaced, unless Resident A done something to its doorknob. During my observation of the bedroom door, the doorknob was very loose and in need of reinstallation or replacement. Nakia Woods informed that Resident A is always damaging things in the room but will take care of this issue.

On 06/11/2025, I interviewed the Complainant regarding the allegations and the Complainant informed that this issue has been resolved. The Complainant was at the home on 06/09/2025 and the doorknob was back on the door. Resident A claimed that the doorknob was off for 2 years, but the Complainant does not believe that it was that long.

On 06/11/2025, I interviewed Resident A regarding the allegation. Resident A informed that the doorknob is now fixed. Resident A stated, "It's been off for about a year or 2. Maybe one. I'm not sure." Resident A does not know how the doorknob came off and did not tell any staff that the doorknob needed to be fixed.

On 07/17/2025, I held an exit conference with Licensee Designee, Nakia Woods regarding the results of my investigation. Nakia Woods had resolved the issue with the doorknob, prior to the conclusion of this special investigation.

| APPLICABLE RULE | |
|------------------------|---|
| R 400.14403 | Maintenance of premises. |
| | (1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants. |

| | |
|--------------------|---|
| ANALYSIS: | Based on the interviews that I conducted with the Licensee Designee, Resident A, the Complainant, there is enough evidence to establish a licensing rules violation. During my onsite, I observed that Resident A's bedroom had a faulty doorknob that needed to be replaced or repaired. |
| CONCLUSION: | VIOLATION ESTABLISHED |

ALLEGATION:

- **Resident A is getting restricted TV time and their remote is being taken.**
- **There are cameras in the home.**

INVESTIGATION:

On 06/02/2025, I interviewed Licensee Designee, Nakia Woods regarding the allegation. Nakia Woods denied that anyone's tv's are being restricted from them and they are not taking anyone's remotes to the televisions. Regarding the cameras, Nakia Woods informed that she was approved several years ago to have cameras in the common areas of the home as long as she had written approval from the residents and/or their guardian. I reviewed the video authorization form and each resident signed that they are aware and content with the cameras being in the common areas of the home. None of the residents in the home currently has a guardian.

On 06/02/2025, I Nakia gave me a tour of the home to remind me as to where the cameras were located. The cameras are located in the living room and hallways of the home. There are no cameras in the resident bedrooms or bathrooms, as to not violate anyone's privacy. I had given Nakia Woods approval for the use of cameras in the home several years ago as long as the guardian and residents are in agreement and aware of them, they are placed in the common areas, not hidden, and they're not used as a means of providing supervision to the residents. Nakia Woods was informed that if she accepts a new resident and that resident or its guardian does not agree with cameras in the home, then she must take them down.

On 06/11/2025, I interviewed the Complainant regarding the allegation. The Complainant was informed that the television was being restricted from Resident A by taking the remote to the tv because Resident A was watching tv too late. Licensee Designee, Nakia Woods denied this claim. In regard to the cameras, the Complainant informed that the cameras were in the living room and hallways. The Complainant denied that there were cameras in resident's bedrooms and bathrooms.

On 06/11/2025, I interviewed Resident B regarding the allegation. Resident B has a tv in bedroom. Resident B informed that it can watch television whenever it wants to. Denies that there are any restrictions on the television and staff has never taken its

remote. In speaking with Resident B regarding the cameras in the home, Resident B informed that it knew about the cameras when it first moved into the home. The cameras are in the common areas. Resident B signed a form indicating that Resident B is aware of the cameras in the home. Resident B does not have a problem with the cameras being in the home.

On 06/11/2025, I interviewed Resident A regarding the allegation. When asked, Resident A stated, "Yes, I can watch tv anytime I want." Resident A showed me the remote to the television and changed the channels. Resident A always had a remote to the tv but believes that when it removed the dead batteries from the remote, it accidentally threw away the remote control. Staff gave Resident A another remote from another tv. In regard to the cameras, Resident A was always aware of the cameras and never had an issue with them. The cameras were installed a few years ago when Resident A moved in. Resident A informed that Resident A signed a letter giving the owner permission to use them. Resident A showed me where all the cameras were located. They were in the same locations that Nakia Woods showed me.

| APPLICABLE RULE | |
|------------------------|--|
| R 400.14304 | Resident rights; licensee responsibilities. |
| | <p>(1) Upon a resident's admission to the home, a licensee shall inform a resident or the resident's designated representative of, explain to the resident or the resident's designated representative, and provide to the resident or the resident's designated representative, a copy of all of the following resident rights:</p> <p>(o) The right to be treated with consideration and respect, with due recognition of personal dignity, individuality, and the need for privacy.</p> |
| ANALYSIS: | Based on the interviews that I conducted with the Licensee Designee, Resident A, Resident B and the Complainant, there is not enough evidence to establish a licensing rules violation. Resident A, Resident B and the licensee designee denied that they are restricting any residents' usage of the televisions in their bedrooms. There was written authorization signed by each resident for the usage of video cameras in the home. |
| CONCLUSION: | VIOLATION NOT ESTABLISHED |

On 07/17/2025, I held an exit conference with Licensee Designee, Nakia Woods. Nakia Woods was informed of the finding of this investigation.

IV. RECOMMENDATION

I recommend no change to the licensing status of this small adult foster care group home, pending the receipt of and appropriate corrective action plan (capacity 3-6).



07/18/2025

Anthony Humphrey
Licensing Consultant

Date

Approved By:



July 18, 2025

Mary E. Holton
Area Manager

Date