

GRETCHEN WHITMER
GOVERNOR

# STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA DIRECTOR

June 25, 2025

Rita Palmer Faithful Helpers LLC P.O Box 4128 Detroit, MI 48204

RE: License #: AS820410681

Faithful Helpers 8210 Coyle St Detroit, MI 48228

#### Dear Ms. Palmer:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (313) 456-0439.

Sincerely,

LaKeitha Stevens, Licensing Consultant Bureau of Community and Health Systems Cadillac Pl. Ste 9-100 3026 W. Grand Blvd

3 Stevens

Detroit, MI 48202 (313) 949-3055

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# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

### I. IDENTIFYING INFORMATION

**License #:** AS820410681

Licensee Name: Faithful Helpers LLC

Licensee Address: 8210 Coyle

Detroit, MI 48228

**Licensee Telephone #:** (313) 675-7354

Licensee/Licensee Designee: Rita Palmer

Administrator:

Name of Facility: Faithful Helpers

Facility Address: 8210 Coyle St

Detroit, MI 48228

**Facility Telephone #:** (313) 551-4563

Original Issuance Date: 07/06/2022

Capacity: 4

Program Type: DEVELOPMENTALLY DISABLED

MENTALLY ILL

# II. METHODS OF INSPECTION

Date of On-site Inspection(s):	06/24/2025
Date of Bureau of Fire Services Inspection if applicable:	
Date of Health Authority Inspection if applicable:	
No. of staff interviewed and/or observed No. of residents interviewed and/or observed No. of others interviewed Role: Lice	1 0 ensee Designee
<ul> <li>Medication pass / simulated pass observed?         A worksheet inspection was completed.     </li> <li>Medication(s) and medication record(s) reviews</li> </ul>	•
<ul> <li>Resident funds and associated documents reviewed for at least one resident? Yes ⋈ No ⋈ If no, explain.</li> <li>Meal preparation / service observed? Yes ⋈ No ⋈ If no, explain. A full worksheet inspection was completed.</li> <li>Fire drills reviewed? Yes ⋈ No ⋈ If no, explain.</li> </ul>	
Fire safety equipment and practices observe	d? Yes ⊠ No □ If no, explain.
<ul> <li>E-scores reviewed? (Special Certification Or If no, explain.</li> <li>Water temperatures checked? Yes ⊠ No □</li> </ul>	, – – –
<ul> <li>Incident report follow-up? Yes  No If N/A</li> <li>Corrective action plan compliance verified? LSR Dated 07/05/2023, Rules: 401(2) and 40 Number of excluded employees followed-up?</li> </ul>	Yes ⊠ CAP date/s and rule/s: 03(11) N/A ⊡
• Variances? Yes (please explain) No	N/A 🖂

# **III. DESCRIPTION OF FINDINGS & CONCLUSIONS**

This facility was found to be in non-compliance with the following rules:

# R 400.14203 Licensee and administrator training requirements.

- (1) A licensee and an administrator shall complete the following educational requirements specified in subdivision (a) or (b) of this subrule, or a combination thereof, on an annual basis:
- (a) Participate in, and successfully complete, 16 hours of training designated or approved by the department that is relevant to the licensee's admission policy and program statement.

At the time of inspection, the licensee designee did not have verification of 16 hours of training per year.

# R 400.14208 Direct care staff and employee records.

- (1) A licensee shall maintain a record for each employee. The record shall contain all of the following employee information:
  - (f) Verification of reference checks.

At the time of inspection, staff Tyler Boyd's file did not have verification of reference checks.

# R 400.14208 Direct care staff and employee records.

- (1) A licensee shall maintain a record for each employee. The record shall contain all of the following employee information:
  - (h) Medical information, as required.

At the time of inspection, staff Tyler Boyd's file did not have verification of health care appraisal.

# R 400.14315 Handling of resident funds and valuables.

(8) All resident fund transactions shall require the signature of the resident or the resident's designated representative and the licensee or prior written approval from the resident or the resident's designated representative. At the time of inspection, resident file did not have verification of completed Funds Part II form.

# R 400.14318 Emergency preparedness; evacuation plan; emergency transportation.

(5) A licensee shall practice emergency and evacuation procedures during daytime, evening, and sleeping hours at least once per quarter. A record of the practices shall be maintained and be available for department review.

The licensee designee failed to complete emergency evacuation procedures during all required time frames.

## IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

LaKeitha Stevens Date Licensing Consultant