



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

June 17, 2025

Karrie Beilfuss
LifeSpan...A Community Service
PO Box 1978
524 North Jackson Street
Jackson, MI 49201-1978

RE: License #: AS380379307
Investigation #: 2025A0007023
Seymour Road Home

Dear Karrie Beilfuss:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in black ink, reading "Mahtina Rubritius". The signature is written in a cursive style with a large, stylized initial 'M'.

Mahtina Rubritius, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa
P.O. Box 30664
Lansing, MI 48909
(517) 262-8604

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS380379307
Investigation #:	2025A0007023
Complaint Receipt Date:	04/22/2025
Investigation Initiation Date:	04/23/2025
Report Due Date:	06/21/2025
Licensee Name:	LifeSpan...A Community Service
Licensee Address:	PO Box 1978 524 North Jackson Street Jackson, MI 49201-1978
Licensee Telephone #:	(517) 784-4426
Administrator:	Robert Dangler
Licensee Designee:	Karrie Beilfuss
Name of Facility:	Seymour Road Home
Facility Address:	4361 Seymour Road Jackson, MI 49201
Facility Telephone #:	(517) 395-4309
Original Issuance Date:	12/29/2015
License Status:	REGULAR
Effective Date:	06/29/2024
Expiration Date:	06/28/2026
Capacity:	5
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED

	MENTALLY ILL ALZHEIMERS AGED TRAUMATICALLY BRAIN INJURED
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II. ALLEGATION(S)

	Violation Established?
On 4/11/2025, Logan Butler, DCW, was yelling at and poked Resident A because he repeatedly asked to go on an outing. Logan Butler, DCW, also charged at Resident A, cornering him, wrestling him, and breaking the bedroom door frame.	Yes

III. METHODOLOGY

04/22/2025	Special Investigation Intake - 2025A0007023
04/22/2025	Contact - Telephone call received from LaShanda Walker, ORR. Discussion.
04/23/2025	Special Investigation Initiated – Telephone - Interview with Guardian A1.
04/28/2025	Inspection Completed On-site - Unannounced - No answer.
04/29/2025	Inspection Completed On-site - Unannounced - Face to face contact with Andrew Hamilton, Resident A, Resident B, other direct care staff, visitors, and residents.
04/29/2025	Contact - Telephone call made - Interview with Ryan Hill, DCW.
04/29/2025	Contact - Document Received from Andrew Hamilton. Photos of damages to the door frame and Incident Reports.
05/30/2025	Contact - Telephone call made to Guardian A1. Discussion.
06/13/2025	Contact - Document Sent to LaShanda Walker, ORR. Status update regarding the investigation requested.
06/16/2025	APS Referral made.
06/16/2025	Contact - Telephone call made to Logan Butler, Message left. I requested a returned phone call.
06/16/2025	Contact - Telephone call received from Logan Butler, Interview.

06/16/2025	Exit Conference conducted with Karrie Beilfuss, Licensee Designee.
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ALLEGATIONS: On 4/11/2025, Logan Butler, DCW, was yelling at and poked Resident A because he repeatedly asked to go on an outing. Logan Butler, DCW, also charged at Resident A, cornering him, wrestling him, and breaking the bedroom door frame.

INVESTIGATION:

On April 22, 2025, LaShanda Walker, Office of Recipient Rights, informed me that during the course of ORR investigations, the complaint was found to be more than Dignity and Respect. The complaint was escalated to Abuse Class II- Unreasonable Force, due to Logan Butler charging at [Resident A], cornering him, wrestling him, and breaking the bedroom door frame.

On April 23, 2025, I spoke with Guardian A1 who stated that she learned of the incident while at a meeting instead of the facility staff contacting her on the date of the incident. She was told that a direct care staff member (Logan Butler), walked into the facility and Resident A kept asking him repeatedly to go on an outing. Logan Butler ended up poking Resident A in the chest, wrestling him, and the other staff member (Ryan Hill) picked Logan Butler up to get him away from Resident A. Resident A then ran to his room, Logan Butler went after Resident A again, and the other staff member had to intervene again. Guardian A1 was not sure if Resident A had any injuries as a result of the incident, and she would need to review documentation regarding this incident. Guardian A1 voiced concerns as a similar situation occurred in the past, involving Resident A, and him being harmed by a different staff member (who no longer works for the facility). Please see SIR#2023A0007003 – 01/05/2023 for additional information. Guardian A1 stated that the licensee may need to rotate the staff in the facility, as some of the residents have ongoing behaviors.

As a part of this investigation, I reviewed the incident report authored by Ryan Hill, DCW.

It was noted that on April 11, 2025, at approximately 8:10 a.m. Logan Butler, DCW came into work while Resident A was asking to go to Speedway. Logan Butler “immediately responded ‘I’m not going to be interrogated this morning’ and forcefully charged towards [Resident A] in the kitchen and cornered [Resident A] while jabbing his fingers in [Resident A’s] chest.” Logan Butler then grabbed both of his arms saying, “You’re not interrogating me this morning.” Logan Butler “released him [Resident A] and walked to the other side of the kitchen then [Resident A] walked by Logan [Butler] again asking for Speedway. Logan [Butler] then pounded his fist very hard on the kitchen counter then proceeded to charge and tackle [Resident A] while at the therapy swing and started wrestling with [Resident A] while getting tangled up in the ropes of the swing, [Resident A]

was able to get away and run towards his room, while Logan Butler chased after [Resident A] in a full sprint. [Resident A] entered his room and Logan [Butler] proceeded to follow [Resident A] and in the process Logan [Butler] broke down [Resident A's] door frame. Logan Butler proceeded to assault [Resident A] in his bedroom by grabbing him and trying to force [Resident A] to sit in his chair, while yelling and wrestling with some more. I then proceeded and told Logan [Butler] to back off. Logan [Butler] started to leave, and [Resident A] asked for Speedway again, Logan [Butler] stated [sic] to turn back and looked like he was going to charge [Resident A] again. I told Logan [Butler] a second time to back off. Logan [Butler] then went outside to cool off while I calmed down [Resident A]. This all happened in about 15 to 20 seconds. [Resident A] was assaulted for asking to go to Speedway. [Resident A] did nothing wrong." Ryan Hill also documented that Resident A seemed very scared. Ryan Hill documented that he stayed and talked with Resident A for 15 minutes, calming him down. It was also noted that there were no physical marks seen on Resident A.

I also reviewed the incident report authored by Logan Butler, DCW (previous direct care staff member). Logan Butler documented the following information: On April 11, 2025, at approximately 8:00 a.m., Resident A was "aggravated on staff arrival, slapping his head and demanding staff get him coffee at speedway. Despite staff intervening with trying to calm [Resident A] down, he escalated to hitting holes in the wall outside of his room and in his room and knocking off the right side of his door frame, screaming about speedway. He then charged staff and spit in staff's face."

The actions taken by staff/treatment given were that "Staff continued to observe [Resident A's] behavior and continued attempts to calm him. He eventually calmed about a half hour after commencement of incident. Staff inspected [Resident A] for any marks, scrapes, or bruises from hitting the wall, finding none. Staff kept observing [Resident A] but tried to give him space as well. Staff accessed damage, documented it, and notified manager as well as documenting incident in behavior log and IR."

On April 29, 2025, I conducted an unannounced on-site investigation and made face to face contact with Andrew Hamilton, Resident A, Resident B, other direct care staff, visitors, and residents.

Andrew Hamilton, who has the role as home manager, reported that Resident A was now doing fine. However, he recalled that after the incident occurred, Resident A was in his room most of the day. Andrew Hamilton informed me that Logan Butler had been employed for almost eight years, and he was in line for a promotion. Andrew Hamilton was not sure what was going on with Logan Butler, as he had to leave work early the day before the incident occurred. Andrew Hamilton stated that during the incident, Logan Butler kicked the door, causing Resident A's bedroom door to not close correctly. Andrew Hamilton informed me that he would send photos of the doorframe. After the incident, Andrew Hamilton told Logan Butler that he did

not have any reason to behave in that manner, and Logan Butler was terminated the next day. Andrew Hamilton informed me that Resident A was checked over and there were no marks observed.

Resident A was not interviewed due to his diagnosis.

I interviewed Resident B, and he informed me that “Logan [Butler] attacked [Resident A], I saw him do that.” Resident B stated that Resident A was in a behavior because he wanted to go to Speedway. Resident B informed me that Resident A broke the door frame. Resident B stated, “It’s not [Resident A’s] fault that Logan [Butler] attacked him.” Resident B informed me that Logan Butler had been fired.

On April 29, 2025, I interviewed Ryan Hill, DCW. He described the situation consistent with what he had documented on the incident report. Ryan Hill informed me that Resident A appeared to be scared after the incident. According to Ryan Hill, there were no physical injuries observed on Resident A, but Resident A spent the day in his room crying after the incident. Ryan Hill reported that prior to this incident, he had never observed Logan Butler to put his hands on Resident A.

As a part of this investigation, I observed the photos of the bedroom door, which documented the destruction to the wooden door frame and hardware.

On May 30, 2025, I spoke with Guardian A1 who reported that she saw Resident A at a community event. Resident A appeared to be doing well.

On June 16, 2025, I interviewed Logan Butler, (previous direct care staff member), who was cooperative with the investigation. He informed me that on the day in question, he arrived at work and was trying to touch base with his co-worker about what was going on. Resident A was already agitated when he arrived for his work shift, but he did not know what caused him to be agitated. Resident A was asking to go to Speedway, and he (Logan Butler) was telling Resident A that he would get his coffee, as it was already in the plan and on the schedule for that day. Logan Butler stated that they had to wait for the home manager, Andrew Hamilton, to arrive and get the money for the outing. Resident A continued to ask about the outing, then he started hitting himself and hitting his head against the wall. Logan Butler stated that he went to Resident A and lightly put his hands on Resident A’s arms to try and get him not to hit himself. Resident A then went into an area, where the swing was located, and started hitting his head on the wall. Logan Butler stated that he went over to try and keep Resident A from hitting himself. Logan Butler stated the shoes he was wearing did not have much grip, his foot slipped (on the carpeted floor), and he fell. Logan Butler stated, “I tried to hang on to [Resident A].” Logan Butler stated that it was more of an involuntary action to stop himself from falling. This upset Resident A, and he went to his room. Logan Butler was in the hallway and as he turned the corner he heard a cracking sound. He did not have eyes on Resident A but then observed the door frame to be broken. He stated that Resident A was screaming “I want coffee!” While hitting his head on the wall in his room. Logan

Butler stated that he walked into Resident A's room, telling him he had to wait for Andrew Hamilton to arrive, and then Resident A charged at him. He blocked Resident A by putting his arms up. Resident A stopped. Logan Butler stated after that, his anxiety was high, and he walked out of the room. Resident A came out of the room screaming and charging at him, which he blocked again. Resident A then spit in his face. Logan Butler stated that action was a trauma trigger for him. Logan Butler admitted to cursing at Resident A at that point. Logan Butler stated that he lightly pushed Resident A, in a non-aggressive manner; pushing Resident A away, so he [Logan Butler] could get away. That is when his co-worker, Ryan Hill, intervened, and Logan Butler went outside to smoke and calm down.

Once Resident A calmed down and returned to his baseline behaviors, Logan Butler stated that he apologized to Resident A and tried to make sure that Resident A knew he was good. Logan Butler stated that he did not blame Resident A. During follow up, I inquired if he told Resident A that he was not going to interrogate him that day and Logan Butler stated that was not word choice he would use, as Resident A was demanding coffee and that is not interrogating. Logan Butler confirmed that he was terminated.

On June 16, 2025, I conducted the exit conference with Karrie Beilfuss, Licensee Designee. We discussed the investigation, the findings, and my recommendations. She agreed to submit a written corrective action plan to address the established violation.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	Based upon my investigation, which consisted of an onsite investigation, interviews and discussions with ORR, Guardian A1, facility staff, Resident B, and review of the incident reports, it's concluded that there is a preponderance of the evidence to support the allegations that during the incident on April 11, 2025, Logan Butler, mistreated Resident A. Logan Butler did not treat Resident A with dignity and his personal needs, including protection and safety, were not attended to at all times, in accordance with the provisions of the act.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of a very detailed written corrective action plan, it's recommended that the status of the license remains unchanged.



06/16/2025

Mahtina Rubritius
Licensing Consultant

Date

Approved By:



06/17/2025

Dawn N. Timm
Area Manager

Date