



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

May 21, 2025

Kenneth Jordan
Samaritan Homes, Inc.
22610 Rosewood
Oak Park, MI 48237

RE: License #: AS820080515
Investigation #: 2025A0119022
Price Hannan

Dear Mr. Jordan:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0439.

Sincerely,

A handwritten signature in cursive script that reads "Shatonla Daniel".

Shatonla Daniel, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 919-3003

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820080515
Investigation #:	2025A0119022
Complaint Receipt Date:	03/05/2025
Investigation Initiation Date:	03/05/2025
Report Due Date:	05/04/2025
Licensee Name:	Samaritan Homes, Inc.
Licensee Address:	22610 Rosewood Oak Park, MI 48237
Licensee Telephone #:	(248) 399-8115
Administrator:	Kenneth Jordan
Licensee Designee:	Kenneth Jordan
Name of Facility:	Price Hannan
Facility Address:	39445 Price Rd Romulus, MI 48174
Facility Telephone #:	(734) 942-1010
Original Issuance Date:	07/15/1998
License Status:	1ST PROVISIONAL
Effective Date:	04/10/2025
Expiration Date:	10/09/2025
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED

II. ALLEGATION(S)

	Violation Established?
Resident A does not have the function of his hands. Staff put food on the table in front of Resident A and was observed putting his head to the table to eat. Home Manager -William Jones did not allow staff to feed Resident A.	Yes
A resident was left in the bathroom for 2-3 hours playing in feces. They are left in a room alone with little to no interaction from staff. If residents try to communicate or interact with others, they get cursed out by staff.	No
Residents have poor body odor and dirty clothes.	No
Residents do not receive showers regularly. Residents are not getting their incontinent briefs changed regularly.	No

III. METHODOLOGY

03/05/2025	Special Investigation Intake 2025A0119022
03/05/2025	APS Referral Received
03/05/2025	Referral - Recipient Rights received
03/05/2025	Special Investigation Initiated - Telephone APS investigator- Brian Sims
03/05/2025	Contact - Telephone call made Complainant
03/11/2025	Inspection Completed On-site Home Manager- William Jones, Staff- Demarko Hunter, Asst. HM Alesa Leali, Observed Residents A-D
04/30/2025	Contact - Telephone call made Residents A- D guardian
05/01/2025	Exit Conference

ALLEGATION:

Resident A does not have the function of his hands. Staff put food on the table in front of Resident A and was observed putting his head to the table to eat. Home Manager -William Jones did not allow staff to feed Resident A.

INVESTIGATION:

On 03/05/2025, I telephoned and interviewed Adult Protective Services investigator- Brian Sims and the complainant regarding the above allegations. Mr. Sims stated according to the Home Manager- Mr. Jones this complaint stems from a recently terminated employee. Mr. Sims stated the employee was fired due to filming the residents while working. Mr. Sims stated he is still completing his investigation.

The complainant stated she was not terminated but rather she quit working at the facility because of how the staff were treating the residents. The complainant stated she witnessed Resident A eating his snacks from the table because he does not have use of his hands and arms. The complainant stated no one was allowed to assist Resident A. The complainant stated she has a video recording of this and will provide it to the department. The complainant stated she observed all of the allegations and she worked the day shift at the facility. The complainant stated she is now being harassed by the main office.

On 03/11/2025, I completed an unannounced onsite inspection and interviewed Home Manager- William Jones, Staff- Demarko Hunter, Staff- Nkozi McCord, and Assistant Home Manager Alesa Leali regarding the above allegations. I observed Residents A-D as they were not able to be interviewed due to their disabilities. Mr. Jones denied the allegations. He stated that this is a complaint that was made by a disgruntled employee who was recently terminated for video recording the residents. He stated only Residents A and C require staff to assist with feeding. He stated all other residents can feed themselves. He stated Resident A only eats his snacks independently at the request of his guardian, as she wants him to still have some independence.

Mr. Hunter denied the allegations. He stated Resident A likes to eat his snacks that way by his month. He stated he has observed this for over a year.

Ms. McCord has only been employed in the home for three weeks. Ms. McCord stated Resident A's guardian has requested that he eats his snacks from the table as she wants Resident A to have some sort of independence. Ms. McCord stated all meals are prepared and fed to all of the residents by the staff. She stated Residents A and C requires staff assistance and the other four residents eat independently.

Ms. Leali stated Resident A cannot use his hands, only his feet. She stated Resident A uses his mouth to eat his snacks off of the table but is fed by staff for all meals. Ms. Leali stated Resident A’s guardian prefers him to use his mouth for more independence. She stated staff will crumb up the food for him and place it on the table.

I did observe Resident A eating his morning snack – cookies from the kitchen table without any staff support. I observed Resident A only eating using his mouth to obtain food from the table. I observed Resident A eating in an open area with full view of one or two staff.

On 03/11/2025, I received Resident A’s individual plan of service from Community Living Services dated 03/11/2025, which indicates Resident A needs support throughout the day and nighttime hours to assist him with transfers, ADLs, meal preparation, housekeeping, hygiene, bathing, toileting, and monitoring for health and safety. In addition, the plan indicates Resident A has eating guidelines dated 07/09/2024 that states Resident A’s place setting is a regular dish, regular cup, and regular utensils, food texture is ground, and liquid is nectar thick. Resident A requires a thickening agent to support him for swallowing safely. Staff presence is needed during mealtimes to assist as needed. Resident A receives assistance with this task five times a day for 20 minutes.

On 04/30/2025, I telephoned and interviewed Resident A’s guardian regarding the above allegations. Resident A’s guardian stated the home started putting snacks in front of Resident A for him to eat from the table. Resident A’s guardian stated she never authorized this practice but has observed it. Resident A’s guardian stated Resident A would always receive staff assistance with his meals but now at snack time the staff is no longer helping him.

On 05/01/2025, I completed an exit conference with Licensee Designee- Kenneth Jordan regarding the above allegations. He stated he was informed by staff that the guardian wanted Resident A to have more independence and prefer this eating method. I inquired with Mr. Jordan about whether this request was made in writing and/or written documentation to support this practice. Mr. Jordan stated there is nothing in writing other than Resident A’s individual plan of service. Mr. Jordan stated he thought this was written in Resident A’s individual plan of service.

APPLICABLE RULE	
R 400.14303	Resident care; licensee responsibilities.
	(1) Care and services that are provided to a resident by the home shall be designed to maintain and improve a resident's physical and intellectual functioning and independence. A licensee shall ensure that all interactions with residents promote and encourage

	cooperation, self-esteem, self-direction, independence, and normalization.
ANALYSIS:	<p>Licensee Designee- Kenneth Jordan, Home Manager- William Jones, Staff- Nkozi McCord, and Assistant Home Manager Alesa Leali stated Resident A's guardian wanted Resident to receive more independence with his eating.</p> <p>Resident A's individual plan of service from Community Living Services dated 03/11/2025, indicates Resident A has eating guidelines dated 07/09/2024 that states Resident A's place setting is a regular dish, regular cup, and regular utensils, food texture is ground, and liquid is nectar thick. Resident A requires a thickening agent to support him for swallowing safely. Staff presence is needed during mealtimes to assist as needed. Resident A receives assistance with this task five times a day for 20 minutes.</p> <p>Resident A's guardian stated the home started putting snacks in front of Resident A for him to eat from the table. Resident A's guardian stated she never authorized this practice but has observed it.</p> <p>Therefore, Resident A was not provided with care in service in the home to promote independence and normalization.</p>
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

Resident B was left in the bathroom for 2-3 hours playing in feces. Residents are not attended to by staff. They are left in a room alone with little to no interaction from staff. If residents try to communicate or interact with others, they get cursed out by staff.

INVESTIGATION:

On 03/05/2025, I telephoned and interviewed the complainant regarding the above allegations. The complainant stated a resident was left alone in the bathroom unattended for three hours and was smearing feces around the bathroom. The complainant was unable to identify the resident's name because she only worked in the home for a couple of weeks.

On 03/11/2025, I completed an unannounced onsite inspection and interviewed Home Manager- William Jones, Staff- Demarko Hunter, Staff- Nkozi McCord, and Assistant Home Manager Alesa Leali regarding the above allegations. I observed Residents A-D and they were not able to be interviewed due to their disabilities. Mr. Jones denied that any resident was left in the bathroom playing in feces for 2-3 hours. Mr. Jones denied that the residents are left alone in their bedrooms. He stated residents are always in the living/dining room area with staff until bedtime. Mr. Jones added Resident A is the only resident that enjoys being in his bedroom and he is allowed to spend some time in his room but not the entire day. Mr. Jones denied that residents are getting cursed out by staff. He stated the residents in this home are unable to communicate with one another due to their disabilities.

Mr. Hunter stated residents are able to freely move around the home and they are not made to stay in any particular place. Mr. Hunter denies cursing any residents and denies hearing any staff curse at residents. Mr. Hunter denies any resident was left in the bathroom for hours smearing feces.

Ms. McCord stated Resident C will use non-verbal motion to indicate when he needs to urinate but Resident C not when he needs to defecate. Ms. McCord denied any knowledge of a resident being left in the restroom playing in their feces. Ms. McCord also denied that the residents are made to stay in their rooms or are being cursed out by staff. She stated the residents are always in the living and dining room areas with staff and are only in their rooms at night when they are in the bed.

On 04/30/2025, I telephoned and interviewed Residents A- D guardians regarding the above allegations. Residents A -D's guardians deny the allegations. Residents A-D's guardians stated they visit the home frequently and have not observed any residents left unattended in the bathroom, staff cursing at them, and not receiving interaction from staff.

Resident A's guardian stated Resident A communicates with her via his iPad and she stated Resident A has not shared anything like this with her.

Resident C's guardian stated she frequents the home unexpectedly and has no concerns about the care Resident C is receiving from the staff.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.

ANALYSIS:	<p>Home Manager- William Jones, Staff- Demarko Hunter, Staff- Nkozi McCord, Assistant Home Manager Alesa Leali, and Residents A -D’s guardians deny that any resident was left in the bathroom playing in feces for 2-3 hours.</p> <p>Mr. Jones, Ms. McCord, and Residents A-D’s guardians denied any knowledge of a resident being left in the restroom denied that the residents are left alone in their bedrooms.</p> <p>Mr. Jones and Ms. McCord stated residents are always in the living/dining room area with staff until bedtime.</p> <p>Mr. Jones, Mr. Hunter, Ms. McCord, and Residents A -D’s guardians denied that residents are getting cursed out by staff.</p> <p>Therefore, residents are being treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Residents have poor body odor and dirty clothes.

INVESTIGATION:

On 03/11/2025, I completed an unannounced onsite inspection and interviewed Home Manager- William Jones, Staff- Demarko Hunter, Staff- Nkozi McCord, and Assistant Home Manager Alesa Leali regarding the above allegations. I observed Residents A-D and they were not able to be interviewed due to their disabilities. Mr. Jones, Mr. Hunter, Ms. Leali, and Ms. McCord deny any residents smell or have an odor. Mr. Jones, Mr. Hunter, and Ms. McCord stated all resident clothing is changed daily. Mr. Jones, Mr. Hunter, Ms. Leali, and Ms. McCord deny observing residents being dirty and unkempt.

Mr. Jones and Ms. Leali stated residents’ laundry is done throughout the day.

I observed all residents to be clean and dressed weather appropriately. I did not smell any odors in the home.

On 04/30/2025, I telephoned and interviewed Residents A- D guardians regarding the above allegations. Resident A’s guardian stated she feels the care for Resident

A has declined from previous years. Resident A's guardian stated Resident A would like to be cleanly shaven but that has not been happening.

Residents B- D's guardians deny the allegations.

Residents A-D's guardians stated Residents A- D are always clean and dressed appropriately. Residents A-D's guardian deny smelling any odors when they visit the home.

APPLICABLE RULE	
R 400.14314	Resident hygiene.
	(5) A licensee shall afford a resident with opportunities, and instructions when necessary, to routinely launder clothing. Clean clothing shall be available at all times.
ANALYSIS:	<p>Home Manager- William Jones, Staff- Demarko Hunter, Staff- Nkozi McCord, Assistant Home Manager Alesa Leali, and Residents A- D's deny any residents smell or have an odor.</p> <p>Mr. Jones, Mr. Hunter, Ms. Leali, Ms. McCord, and Residents B- D's guardian stated all resident clothing is changed daily.</p> <p>Mr. Jones, Mr. Hunter, Ms. Leali, Ms. McCord, and Residents B- D's guardian deny observing residents being dirty and unkempt.</p> <p>Mr. Jones and Ms. Leali stated residents' laundry is done throughout the day.</p> <p>I observed all residents to be clean and dressed weather appropriately. I did not smell any odors in the home.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Residents do not receive showers regularly. Residents are not getting their incontinent briefs changed regularly.

INVESTIGATION:

On 03/11/2025, I completed an unannounced onsite inspection and interviewed Home Manager- William Jones, Staff- Demarko Hunter, Staff- Nkozi McCord, and Assistant Home Manager Alesa Leali regarding the above allegations. I observed Residents A-D and they were not able to be interviewed due to their disabilities. Mr.

Jones, Ms. Leali, and Ms. McCord stated the residents who wear incontinent briefs are checked and changed at a minimum every 2 hours. Mr. Jones, Ms. Leali, and Ms. McCord stated that all of the residents are showered every day and sometimes twice per day as needed.

Mr. Hunter stated all residents receive their showers during the afternoon and/or midnight shifts. He stated there is no shower logs but rather staff communicate using a staff communication log. He stated residents' incontinent briefs are checked/changed every 30 minutes to an hour.

Ms. McCord stated Resident A only wears briefs at night and can sign to staff or use his communication board to let staff know when he needs to use the restroom.

Ms. Leali stated resident showering is done mostly in the afternoon. She stated Residents A and C wear incontinent briefs and they are able to alert the staff that they need to go to the bathroom. She stated Residents A- C also use a urinal.

On 04/30/2025, I telephoned and interviewed Residents A- D guardians regarding the above allegations. Residents A- D's guardians deny the allegations. Residents A- D's guardians deny Residents A- D are not being showered regularly. Residents A- D's guardians deny Residents A- D are not having their incontinent garments changed regularly.

APPLICABLE RULE	
R 400.14314	Resident hygiene.
	(6) A licensee shall afford a resident the opportunity to receive assistance in bathing, dressing, or personal hygiene from a member of the same sex, unless otherwise stated in the home's admission policy or written resident care agreement.

ANALYSIS:	<p>Home Manager- William Jones, Staff- Demarko Hunter, Staff- Nkozi McCord, Assistant Home Manager Alesa Leali, and Residents A- D's guardians deny the allegations.</p> <p>Mr. Jones, Ms. Leali, and Ms. McCord stated the residents who wear incontinent briefs are checked and changed at a minimum every 2 hours.</p> <p>Mr. Jones, and Ms. McCord stated that all of the residents are showered every day and sometimes twice per day as needed. Residents A- D's guardians deny Residents A- D are not being showered regularly.</p> <p>Mr. Hunter and Ms. Leali stated all residents receive their showers during the afternoon and/or midnight shifts. He stated residents' incontinent briefs are checked/changed every 30 minutes to an hour. Residents A- D guardian are not having their incontinent garments changed regularly.</p> <p>Therefore, all residents receive the opportunity to receive assistance in bathing, dressing, or personal hygiene from staff.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

Based on settlement agreement dated 04/18/2025 for SIR# 2025A0119004, although the license has been modified to provisional and the licensee is being cited for an intervening quality of care violation, the status of the license will remain as a 1st provisional.

Shatonla Daniel

05/16/2025

Shatonla Daniel
Licensing Consultant

Date

Approved By:

A. Hunter

05/21/2025

Ardra Hunter
Area Manager

Date