



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

May 8, 2025

Bianca Wilson
Umbrellex Behavioral Health Services, LLC
1064
335 Haggerty
Walled Lake, MI 48390

RE: License #: AS780413559
Investigation #: 2025A0622036
Umbrellex 6

Dear Ms. Wilson:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

A handwritten signature in black ink, appearing to read 'Amanda Blasius', written in a cursive style.

Amanda Blasius, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT
THIS REPORT CONTAINS QUOTED PROFANITY AND DEROGATORY
LANGUAGE.**

I. IDENTIFYING INFORMATION

License #:	AS780413559
Investigation #:	2025A0622036
Complaint Receipt Date:	04/17/2025
Investigation Initiation Date:	04/18/2025
Report Due Date:	06/16/2025
Licensee Name:	Umbrellex Behavioral Health Services, LLC
Licensee Address:	Suite 255 13854 Lakeside Circle Sterling Heights, MI 48313
Licensee Telephone #:	(586) 765-4342
Administrator:	Bianca Wilson
Licensee Designee:	Bianca Wilson
Name of Facility:	Umbrellex 6
Facility Address:	2260 M-21 Owosso, MI 48867
Facility Telephone #:	(586) 765-4362
Original Issuance Date:	12/22/2022
License Status:	REGULAR
Effective Date:	06/22/2023
Expiration Date:	06/21/2025
Capacity:	3
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
On either 4/7/25 or 4/8/25, direct care worker, Julian Green entered Resident A's bedroom, knocked his glasses off his face, knocked his clothing off his chair on to the floor, and knocked his remote out of his hand. Resident A's remote is now missing.	No
Additional Findings	Yes

III. METHODOLOGY

04/17/2025	Special Investigation Intake 2025A0622036
04/18/2025	Special Investigation Initiated – Email contact with recipient rights officer, Keegan Sarkar
04/22/2025	Inspection Completed-BCAL Sub. Compliance
04/23/2025	Contact- telephone call to direct care worker, Damon Daniels
04/25/2025	Contact- telephone call to direct care worker, Julian Green and Joshua Merrifield
05/01/2025	Contact - Telephone call and email contact to licensee designee, Bianca Wilson and direct care worker, Justin Irvin.
05/05/2025	Contact- Telephone call with direct care workers, Brandy Foster and Judy Sailor.
05/08/2025	Exit conference with licensee designee, Bianca Wilson

ALLEGATION: On either 4/7/25 or 4/8/25, direct care worker, Julian Green entered Resident A's bedroom, knocked his glasses off his face, knocked his clothing off his chair on to the floor, and knocked his remote out of his hand. Resident A's remote is now missing.

INVESTIGATION:

On 04/17/2025, I received this complaint through the LARA Bureau of Community and Health Systems online complaint system. According to the complaint, on either 4/7/25 or 4/8/25, Julian Green entered Resident A's bedroom, knocked his glasses off his face, knocked his clothing off his chair on to the floor, and knocked his remote out of his hand. Resident A's remote is now missing. According to the complaint, it is alleged that direct care worker, Julian Green stole Resident A's remote.

On 04/18/2025, I interviewed recipient rights officer, Keegan Sarkar via email. She reported that she has not started her investigation yet and is waiting to hear back from the home. Ms. Sarkar reported that Resident A has had many office of recipient rights investigations since 2013 and very few have been substantiated.

On 04/22/2025, I completed an unannounced onsite investigation to Umbrellex 6. I interviewed Resident A in person. Resident A reported that on either April 7th or 8th, he started to argue with DCW Julian Green in the living room. Resident A stated that he started to swear at DCW Green and then DCW Green started to swear back at him. Resident A explained that he then went to his room and lay on his bed. Resident A reported that DCW Green followed him into his bedroom and kept swearing at him. Resident A stated that DCW Green hit him with his fist and the hit knocked his glasses off his face and they hit the wall. Resident A reported that DCW Green knocked his clothes basket off his chair on the way out and then returned to his room a few minutes later, continuing to swear at him and grabbed his remote out of his hand and left again.

During the unannounced onsite investigation, I interviewed direct care worker, Anastasia Foster in person. She reported that she is one of the managers over the home. DCW Foster provided employee phone numbers. She stated that Resident A has had an issue with DCW Julian Green since “day one”, but DCW Green handles the conflict well. DCW Foster reported that she has never had a concern with DCW Green, and he has never received a write up for his behavior. DCW Foster stated that Resident A will call recipient rights daily and loses his remote very often.

On 04/23/2025, I interviewed direct care worker, Damon Daniels via phone. He reported that he is the clinical director and is very familiar with Resident A. DCW Daniels reported that Resident A can be racist towards black staff members and often calls them “nigger.” DCW Daniels stated that he was called this term by Resident A the first time he met him. DCW Daniels stated that Resident A has not liked DCW Julian Green since he started working at the home. DCW Daniels reported that he has not observed any concerns with DCW Green and how he treats residents. DCW Daniels stated that Resident A often refuses his medications and has a current community mental health court order for his monthly prescribed injection.

On 04/25/2025, I interviewed direct care worker, Julian Green via phone. He reported that he has worked for the home for about two to three years and mainly works second shift. DCW Green reported that Resident A does not like him and often yells at him, calls him a “nigger” or other swear words. DCW Green explained that Resident A can become triggered if he is being told what to do. DCW Green stated that he tries to treat all the residents the same way and he tries to re-direct Resident A when he is getting upset, but many times Resident A will go to his room and settle down. DCW Green denied any arguments with Resident A, he denied going into Resident A’s bedroom, knocking off his glasses with his fist, knocking down his clothes basket and taking his remote. DCW Green was unaware of the

incident and could not identify any significant events where Resident A was upset out of his normal. DCW Green denied physically touching Resident A and was unaware what happened to Resident A's remote.

On 04/25/2025, I interviewed direct care worker Joshua Merrifield via phone. He reported that he has worked with DCW Green a handful of times. DCW Merrifield reported that all residents seem to like DCW Green and he has never seen any concerning behavior from DCW Green. DCW Merrifield stated that Resident A often argues with one of the other residents and spends a lot of time in his bedroom. DCW Merrifield reported that DCW Green is very helpful, steady staff member and he has not observed him yell or raise his voice at a resident.

On 05/01/2025, I interviewed direct care worker, Justin Irvin via phone. DCW Irvin stated that he worked second shift with DCW Green on 04/07/2025. DCW Irvin reported that the only incident he can remember occurring was Resident A getting upset with DCW Green because he was only allowed to have one peach. DCW Irvin stated that there were only enough peaches for each resident to have one, but Resident A wanted all of them to himself. DCW Irvin reported that he observed DCW Green attempting to re-direct Resident A and call him down from about five-six feet away. DCW Irvin stated that Resident A said "fuck you" to DCW Green and then ran to his room and locked the door. DCW Irvin stated that DCW Green did not go into Resident A's bedroom. DCW Irvin reported that not too long after this incident, he had to go to Resident A's bedroom to administer medication for Resident A and DCW Green never entered Resident A's bedroom. DCW Irvin reported that while in Resident A's bedroom, Resident A continued to complain about the peaches and vented about not liking DCW Green.

On 05/05/2025, I interviewed direct care worker, Brandy Foster via phone. She reported that she worked second shift with DCW Green on 04/08/2025. DCW Foster reported that Resident A does not like DCW Green and he often calls him a derogatory name. DCW Foster stated that Resident A does not like any black males. DCW Foster reported that she could not identify any significant incident that occurred on 04/08/2025. DCW Foster stated that she has never seen DCW Green enter Resident A's bedroom without approval or being invited in. DCW Foster stated that DCW Green is very soft spoken, and she has never observed any concerning behavior from him towards residents.

On 05/05/2025, I interviewed direct care worker Judy Sailor via phone. DCW Sailor stated that she is one of the home managers for the home and she assists Resident A with replacing his remotes. DCW Sailor stated that Resident A loses his remote almost daily and she helps him find the remotes or replaces them. DCW Sailor stated that recently Resident A has been hiding his remotes on purpose and then blames a staff member. DCW Sailor stated that she often finds the remotes outside his window in the backyard. DCW Sailor stated that she has never observed concerning behavior from DCW Green and that Resident A often targets him because he is a black male.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following: (b) Use any form of physical force other than physical restraint as defined in these rules.
ANALYSIS:	Based on the interviews with direct care workers, there was not enough evidence to determine if DCW Julian Green used a form of physical force towards Resident A. All direct care workers interviewed reported that DCW Julian Green only uses re-direction with residents, and they have never observed him raise his voice or use any form of physical force with any resident including Resident A.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

On 04/22/2025, during the unannounced onsite investigation, I requested to view DCW Julian Green's workforce background clearance. Upon review of the workforce background clearance, it was determined that DCW Julian Green was cleared under a separate AFC license owned by the licensee. However DCW Julian Green's fingerprint results were not attached to or associated with this AFC license (Umbrellex 6). The workforce background clearance was dated 4/8/2022.

On 05/01/2025, I interviewed licensee designee Bianca Wilson via phone. She reported that she was informed through a previous licensing consultant that there was no need to run workforce background clearances through each license number and all the workforce background clearances can be completed under license number AS780400203, Umbrellex 1. Ms. Wilson reported that when she was first licensed for multiple buildings, she directly asked her licensing consultant this question and was informed that it was not needed to run the workforce background clearance through all license numbers. Ms. Wilson reported that she has been running her workforce background clearances this way since 2020.

APPLICABLE RULE	
MCL 400.734b	Employing or contracting with certain individuals providing direct services to residents; prohibitions; criminal history check; exemptions; written consent and identification; conditional employment; use of criminal history record information; disclosure; determination of existence of national criminal history; failure to conduct criminal history check; automated fingerprint identification system database; electronic web-based system; costs; definitions.
	(2) Except as otherwise provided in this subsection or subsection (6), an adult foster care facility shall not employ or independently contract with an individual who has direct access to residents until the adult foster care facility or staffing agency has conducted a criminal history check in compliance with this section or has received criminal history record information in compliance with subsections (3) and (11). This subsection and subsection (1) do not apply to an individual who is employed by or under contract to an adult foster care facility before April 1, 2006. On or before April 1, 2011, an individual who is exempt under this subsection and who has not been the subject of a criminal history check conducted in compliance with this section shall provide the department of state police a set of fingerprints and the department of state police shall input those fingerprints into the automated fingerprint identification system database established under subsection (14). An individual who is exempt under this subsection is not limited to working within the adult foster care facility with which he or she is employed by or under independent contract with on April 1, 2006 but may transfer to another adult foster care facility, mental health facility, or covered health facility. If an individual who is exempt under this subsection is subsequently convicted of a crime or offense described under subsection (1)(a) to (g) or found to be the subject of a substantiated finding described under subsection (1)(i) or an order or disposition described under subsection (1)(h), or is found to have been convicted of a relevant crime described under 42 USC 1320a-7(a), he or she is no longer exempt and shall be terminated from employment or denied employment.
ANALYSIS:	A workforce background clearance for Julian Green has not been completed for license number AS780413559 Umbrellex 6.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend that the status of the license remains the same.

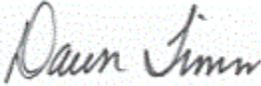


05/08/2025

Amanda Blasius
Licensing Consultant

Date

Approved By:



05/08/2025

Dawn N. Timm
Area Manager

Date