



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

April 16, 2025

Corrissa Weaver
Jacksons Home
470 Old Pine Way
Walled Lake, MI 48390

RE: License #: AS820415340
Investigation #: 2025A0778021
Jacksons Home

Dear Ms. Weaver:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0439.

Sincerely,

A handwritten signature in cursive script that reads "LaKeitha Stevens".

LaKeitha Stevens, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 949-3055

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820415340
Investigation #:	2025A0778021
Complaint Receipt Date:	03/18/2025
Investigation Initiation Date:	03/18/2025
Report Due Date:	05/17/2025
Licensee Name:	Jacksons Home
Licensee Address:	16160 Baylis Detroit, MI 48221
Licensee Telephone #:	(586) 557-3413
Administrator:	Corrissa Weaver
Licensee Designee:	Corrissa Weaver
Name of Facility:	Jacksons Home
Facility Address:	16160 Baylis Detroit, MI 48221
Facility Telephone #:	(586) 557-3413
Original Issuance Date:	06/07/2023
License Status:	REGULAR
Effective Date:	06/07/2024
Expiration Date:	06/06/2026
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
On 3/9/25, Resident became extremely agitated because she was told to wait for a cigarette and could not use the telephone. Resident started fighting staff and staff held the resident's legs.	No

III. METHODOLOGY

03/18/2025	Special Investigation Intake 2025A0778021
03/18/2025	Special Investigation Initiated - On Site
03/18/2025	Referral - Recipient Rights Complaint received
03/18/2025	APS Referral Referral generated by ORR
03/19/2025	Inspection Completed On-site Face to face interview with Resident A
03/20/2025	Contact - Telephone call made Telephone interview with Recipient Rights, Marcellus Ball
03/21/2025	Contact - Telephone call made Telephone interview with Staff, Octavia Whitted
04/08/2025	Contact - Telephone call made Telephone interview with Resident A's guardian (Guardian A1), Porscha Lyles
04/14/2025	Exit Conference

	Telephone exit conference with Corriisa Weaver, licensee designee
04/14/2025	Inspection Completed-BCAL Full Compliance

ALLEGATION: On 3/9/25, Resident became extremely agitated because she was told to wait for a cigarette and could not use the telephone. Resident started fighting staff and staff held the resident's legs.

INVESTIGATION: On 03/19/2025, I completed an onsite inspection. I interviewed Resident A. Resident A was agitated during my onsite and attempting to elope. Her interview was sporadic and with interruptions. Resident A denied wanting a cigarette but stated staff would not let her use her phone. Resident A was speaking of staff, Octavia Whitted's personal cell phone. Resident A does however have access to the facility telephone. Resident A stated she was fighting staff, Octavia Whitted. She stated she punched and kicked Ms. Whitted and Ms. Whitted grabbed her legs and ankles.

While onsite I completed a telephone interview with licensee designee, Corriisa Weaver. Ms. Weaver indicated she was not at the facility when the incident occurred. However, she stated Ms. Whitted informed her she was attempting to redirect Resident A from elopement when she had Resident A enter her bedroom. While in the bedroom staff was pushed to the floor and Resident A began to attack her. Ms. Weaver stated staff was not aggressive toward Resident A. Staff was attempting to guard herself from the attack of Resident A.

On 03/20/2025, I completed a telephone interview with Recipient Rights, Marcellus Ball. Ms. Ball stated Resident A informed her she was tired of people, wants to run away and fought staff.

On 03/21/2025, I completed a telephone interview with staff, Octavia Whitted. Ms. Whitted stated Resident A became upset because she would not let her use her personal cell phone. She indicated Resident A attempted to take her phone out of her pocket. According to Ms. Whitted she gave Resident A the facility telephone but that was not what she wanted. Ms. Whitted indicated Resident A became agitated and attempted to elope. She redirected Resident A to her bedroom and began talking with her. Once in Resident A's bedroom Ms. Whitted stated she was pushed down with force and Resident A began to kick her in her side, stomach, etc. Ms. Whitted indicated she grabbed the ankles of Resident A to stop her from the attacking. According to Ms. Whitted she was 1:1 staffing for Resident A and this was the first time she has attacked her. She stated they generally has a good relationship.

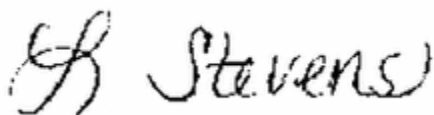
On 4/8/2025, I completed a telephone interview with Resident A's guardian (Guardian A1) with Family Care Helpers Agency, Porscha Lyles. Mrs. Lyles denies Resident A is not able to use the facility telephone. She also stated she was informed staff was defending herself and not attacking Resident A. According to Mrs. Lyles, Resident A constantly tries to elope from the facility. She stated the licensee designee, Ms. Weaver is very knowledgeable and keeps her informed of Resident A's behaviors. Mrs. Lyles stated staff have not been abusive or neglectful toward Resident A. She indicated Resident A would be a good candidate for long-term care, if that was available.

On 04/14/2025, I completed an exit conference with licensee designee, CorriSSa Weaver. I informed her this complaint would not substantiate. She had no questions or concerns of me.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	<p>There is no evidence Resident A is not treated with dignity and respect, including protection and safety.</p> <p>Resident A denied wanting a cigarette. She stated she wanted to use staff Octavia Whitted's personal cell phone, and she [Resident A] was fighting Ms. Whitted.</p> <p>Staff Octavia Whitted indicated she was 1:1 staff and tried to stop Resident A from eloping by redirecting her to her bedroom. While in the bedroom she stated Resident A pushed her down and began to kick her while she was on the floor. Ms. Whitted grabbed the ankles of Resident A to stop the attack. Ms. Whitted also indicated she denied Resident A use of her personal cell phone but offered the facility phone.</p> <p>Guardian A1, Porscha Lyles, indicated staff are not abusive or neglectful toward Resident A. She indicated Resident A is an elopement risk with high behaviors.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend this complaint is closed and the status of the license remain unchanged.



04/16/2025

LaKeitha Stevens

Date

Licensing Consultant

Approved By:



04/16/2025

Ardra Hunter
Area Manager

Date