



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

April 11, 2025

Judith Maki
423 McCallum Road
Montgomery, MI 49255

RE: License #: AL300077696
Investigation #: 2025A1032019
The Haven

Dear Judith Maki:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
350 Ottawa, N.W. Unit 13, 7th Floor
Grand Rapids, MI 49503

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL300077696
Investigation #:	2025A1032019
Complaint Receipt Date:	03/13/2025
Investigation Initiation Date:	03/14/2025
Report Due Date:	05/12/2025
Licensee Name:	Judith Maki
Licensee Address:	423 Mccallum Road Montgomery, MI 49255
Licensee Telephone #:	(269) 381-2175
Administrator:	Judith Maki
Name of Facility:	The Haven
Facility Address:	423 Mccallum Road Montgomery, MI 49255
Facility Telephone #:	(517) 296-4455
Original Issuance Date:	09/17/1998
License Status:	REGULAR
Effective Date:	10/21/2022
Expiration Date:	10/20/2024
Capacity:	20
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Resident A performs work at the facility without permission.	No
The facility has several structural defects and is not clean.	Yes
Additional Findings	No

III. METHODOLOGY

03/13/2025	Special Investigation Intake 2025A1032019
03/14/2025	Special Investigation Initiated - Telephone Interview with complainant
03/17/2025	Inspection Completed On-site
04/02/2025	Contact- Document Received
04/11/2025	Exit Conference

ALLEGATION:

Resident A performs work at the facility without permission.

INVESTIGATION:

On 3/17/25, I interviewed Resident A in the facility. Resident A stated that he had been running grocery errands for the facility for a few years now, and that his guardian had given permission for him to do so.

I interviewed employee Scott Mall in the facility. Mr. Mall stated that Resident A did have permission to run grocery errands, per his guardian. He provided a phone number for Guardian A1.

On 4/2/25, I received documentation from Guardian A1 that Resident A is allowed to run errands to the grocery store.

APPLICABLE RULE	
R 400.15305	Resident protection.
	(2) All work that is performed by a resident shall be in accordance with the written assessment plan.
ANALYSIS:	Guardian A1 provided documentation that Resident A is allowed to perform chores for the facility such as running grocery errands.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

The facility has several structural defects and is not clean.

INVESTIGATION:

On 3/17/25, during my onsite inspection, I observed damage to the ceiling that had been noted on a prior complaint. There was tape plastered over a bulge in the ceiling. I observed dirt on the upstairs carpets. I observed the lighting in the upstairs hallway to be dim. There was a faint smell of smoke.

I shared my observations with Mr. Mall. He stated that he was unaware of the dirt on the carpet. He stated that there is a resident who has been caught smoking upstairs and so the residents have to ask for their cigarettes. He stated that the resident also smokes marijuana outside but that his clothes reek when he returns, which would account for the smell upstairs. He advised that the home owner finally took steps to repair the ceiling damage. He stated that as part of Ms. Makie's lease, she is responsible for repairs, which he expressed, was not an equitable arrangement.

APPLICABLE RULE	
R 400.15403	Maintenance of premises.
	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
ANALYSIS:	I observed the ceiling downstairs to be in disrepair. I observed dirt on the floor upstairs. The lighting upstairs was poor. There was a faint smokey odor.
CONCLUSION:	VIOLATION ESTABLISHED

On 4/11/25, I conducted an exit conference with licensee Judith Maki. I shared my findings. Ms. Maki advised that the homeowner will be making the necessary repairs to the facility.

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no change to the status of this license.

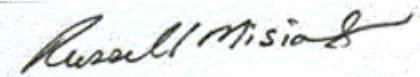


4/11/25

Dwight Forde
Licensing Consultant

Date

Approved By:



4/15/25

Russell B. Misiak
Area Manager

Date