

GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA DIRECTOR

April 11, 2025

Nicholas Burnett Flatrock Manor, Inc. 2360 Stonebridge Drive Flint, MI 48532

> RE: License #: AM250402509 Investigation #: 2025A0576023 Fenton South

Dear Nicholas Burnett:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

C. Barna

Christina Garza, Licensing Consultant Bureau of Community and Health Systems 611 W. Ottawa Street P.O. Box 30664 Lansing, MI 48909 (810) 240-2478

enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #:	AM250402509
Investigation #:	2025A0576023
Complaint Receipt Date:	02/19/2025
Investigation Initiation Date:	02/25/2025
Report Due Date:	04/20/2025
Licensee Name:	Flatrock Manor, Inc.
Licensee Address:	7012 River Road, Flushing, MI 48433
Licensee Telephone #:	(810) 964-1430
Administrator:	Morgan Yarkosky
Licensee Designee:	Nicholas Burnett
Name of Facility:	Fenton South
Facility Address:	17600 Silver Parkway, Suite 2, Fenton, MI 48430
Facility Telephone #:	(810) 877-6932
Original Issuance Date:	03/09/2021
License Status:	REGULAR
Effective Date:	09/09/2023
Expiration Date:	09/08/2025
Capacity:	10
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

Violation Established?

Staff used Resident A's debit card to make unauthorized	Yes
purchases.	

III. METHODOLOGY

02/19/2025	Special Investigation Intake 2025A0576023
02/19/2025	APS Referral
02/25/2025	Special Investigation Initiated - Telephone Left message for Complainant
04/03/2025	Inspection Completed On-site Interviewed Staff Shamacell Buggs
04/03/2025	Contact - Face to Face Resident A
04/10/2025	Contact - Telephone call made Interviewed Staff, Jasmine McBroom
04/10/2025	Contact - Telephone call made Interviewed Tracy Tabit, Accounts Receivable Flatrock Finance Department
04/10/2025	Contact - Document Received Reviewed Resident A documents
04/10/2025	Contact - Telephone call made Interviewed Susie Haney, Fenton Police Department
04/10/2025	Contact - Telephone call made Interviewed Jada Hall, Program Assistant Manager
04/10/2025	Contact - Telephone call made Interviewed Breasia Johnson, Flatrock Human Resources Assistant
04/10/2025	Contact - Telephone call made Left message for Staff Yasmine Gardner to return call

04/10/2025	Contact - Telephone call made Interviewed Sharnell Pringle
04/11/2025	Contact - Telephone call made Left message for Staff Yasmine Gardner to return call
04/11/2025	Contact - Telephone call received Interviewed Staff Yasmine Gardner
04/11/2025	Exit Conference

ALLEGATION: Staff used Resident A's debit card to make unauthorized purchases.

INVESTIGATION:

On February 24, 2025, I left a message for Complainant to return my call. Complainant returned call and advised allegations were true and a report was made to law enforcement.

On April 3, 2025, I conducted an unannounced on-site inspection at Fenton South and interviewed Staff, Shamacell Buggs. Staff Buggs reported that Resident A moved to another home about one month ago. Regarding the allegations, Staff Buggs stated they were true, and second shift staff took Resident A's debit card and made unauthorized purchases. The 2 staff involved purchased items at stores and restaurants and the purchases made were not made by Resident A or on his behalf.

On April 3, 2025, I visited with Resident A at his new home Goodrich North. Resident A moved to his new home in March 2025, and is doing well according to staff. Resident A was laying in his bed and appeared to be waking up from a nap. Resident A appeared well and did not appear to be under any duress. I said "hello" to Resident A and he did not respond. Resident A has limited verbal skills and was unable to be interviewed.

On April 3, 2025, I reviewed Resident A's AFC Assessment Plan which revealed Resident A 27 years old and diagnosed with moderate intellectual disability, autistic disorder, and legal blindness. Resident A requires staff supervision while in the community and his speech is difficult to understand. Resident A does not manage his own money due to his cognitive limitations. The guardian and home manager will assist with money management.

On April 10, 2025, I interviewed Fenton South Manager, Jasmine McBroom regarding the allegations. Manager McBroom reported 2 staff made unauthorized purchases using Resident A's debit card. Manager McBroom explained that residents go on

outings and staff will retrieve resident funds to make purchases for the residents on their behalf. Staff, Sharnell Pringle and Yasmine Gardner were the staff who had Resident A's card and made purchases for themselves over a 3-day period. The 2 staff never returned Resident A's debit card and there were purchases made that Resident A would not have made such as Little Ceasars in Flint and a liquor store in Flint. The questionable purchases began on Wednesday, February 5, 2025, and were discovered by the finance department. Manager McBroom was notified and asked to review the purchases on Monday, February 10, 2025. Upon review, Manager McBroom agreed that the purchases were suspicious. Manager McBroom notified the police and an investigation was commenced. Staff Pringle and Staff Gardner were terminated as a result.

On April 10, 2025, I interviewed Tracy Tabit, Flatrock Accounts Receivable Coordinator. Coordinator Tabit explained that she receives funds from guardians and places those funds on a debit card for the residents. Coordinator Tabit was reviewing purchases for Resident A and saw that there were charges made from stores on the east side of Flint. Coordinator Tabit did not believe Resident A made the charges or that the charges were made on his behalf and suspected someone was using Resident A's debit card. Coordinator Tabit said there was \$55.00 spent at Little Ceasars on Dort Highway in Flint and other questionable purchases. According to Coordinator Tabit, she notified Fenton South Manager, Jasmine McBroom about the purchases and two staff who made the purchases have been terminated over this incident.

On April 10, 2025, I reviewed Resident A's account summary for his debit card. There were several charges made beginning February 5, 2025, through February 7, 2025. On February 6, 2025, there was a charge to Little Ceasars on Dort Highway, Flint for \$50.92. There was a cash withdrawal made at a liquor store in Flint for \$121.80 on the same day. On February 7, 2025, there was a charge for \$8.04 at Khouri's Market in Flint.

On April 10, 2025, I called Fenton Police Department and interviewed Records Clerk, Susie Haney. I requested the police report involving Resident A and Clerk Haney advised she could not find any report. I provided the detective involved and Clerk Haney was going to contact with detective to obtain the report.

On April 10, 2025, I interviewed Flatrock Program Assistant Manager, Jada Hall. Manager Hall reported she was notified of suspicious purchases made on Resident A's debit card. Manager Hall investigated the purchases and felt they were odd as Resident A would not make such large purchases of food or be at the locations where the purchases were made. Manager Hall went to a restaurant to inquire about a purchase made on the card. The restaurant was able to provide pictures of the people who made the purchase, and they were identified as Staff Sharnell Pringle and Staff Yasmine Gardner. Home Manager Jasmine McBroom confirmed the 2 staff involved and the information was provided to the human resources department. On April 10, 2025, I interviewed Breasia Joshua, Flatrock Human Resources Assistant. Assistant Joshua completed an investigation into staff using Resident A's debit card for personal use. Staff, Sharnell Pringle and Yasmine Gardner were interviewed. Staff Gardner admitted to making the purchases for herself using Resident A's debit card and implicated Staff Pringle. Staff Gardner swiped the card and Staff Pringle was aware. Both staff were terminated as a result of the investigation.

On April 10, 2025, I interviewed Staff, Sharnell Pringle. Staff Pringle reported she began working at Fenton South in October 2024. Regarding the allegations, Staff Pringle reported she lost her job over something she did not do. Staff Pringle reported she never had possession of Resident A's debit card and Staff Yasmine Gardner had the card. Staff Gardner made purchases on the card she was not supposed to. Staff Pringle was with Staff Garnder at one of the restaurants where Staff Gardner purchased food for both of them. Staff Pringle stated she did not know Staff Garnder was using Resident A's debit card to purchase the food. Staff Pringle was asked what she thought Staff Garnder was using to pay for the food and she stated she did not know what she was using.

On April 10, 2025, and April 11, 2025, I left messages for Staff, Yasmine Gardner to return call. I interviewed Yasmine Gardner on April 11, 2025. Staff Garnder was notified of the allegations, and she became upset and argumentative stating she had already spoken to someone about this. I explained there may be other investigations going on and I had not yet spoken to her. The allegations were again provided to Staff Gardner. Staff Gardner stated she did not take Resident A's debit card and "they gave it to me". Staff Gardner denied making unauthorized purchases on the card and hung up the phone.

On April 11, 2025, I conducted an exit conference with Licensee Designee, Nicholas Burnett. I advised Licensee Burnett I would be citing a rule violation as a result of this investigation.

APPLICABLE R	RULE
R 400.14315	Handling of resident funds and valuables.
	(10) A licensee, administrator, direct care staff, other employees, volunteers under the direction of the licensee, and members of their families shall not accept, take, or borrow money or valuables from a resident, even with the consent of the resident.
ANALYSIS:	It was alleged that staff used Resident A's debit card to make unauthorized purchases. Upon conclusion of investigative interviews and a review of the documentation, there is a preponderance of evidence to conclude a rule violation.

CONCLUSION:	VIOLATION ESTABLISHED
	There is a preponderance of evidence to conclude staff took Resident A's money from his debit card and made unauthorized purchases for themselves.
	Resident A has limited verbal skills, relies on staff to keep him safe while in the community, and does not manage his own finances. On or about February 5, 2025, staff were provided Resident A's debit card which contains his personal funds for an outing. On or about February 10, 2025, Flatrock Accounts Receivable Coordinator, Tracy Tabit reviewed Resident A's debit card activity and discovered suspicious purchases. Assistant Program Manager Jada Hall went to an establishment where a suspicious purchase was made and observed photographic evidence that two Fenton South staff, Sharnell Pringle and Yasmine Gardner made the purchase with Resident A's card. Sharnell Pringle was interviewed and stated Staff Gardner made purchases on Resident A's card that she was not supposed to. Staff Gardner was interviewed and denied taking Resident A's card or making purchases for herself and abruptly hung up the phone.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, no change in the license status is recommended.

C. Barna

4/11/2025

Christina Garza Licensing Consultant

Date

Approved By:

ery Holton

4/11/2025

Mary E. Holton Area Manager

Date