



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

March 20, 2025

Simbarashe Chiduma
Open Arms Link
Suite 130
8161 Executive Court
Lansing, MI 48917

RE: License #: AM190396226
Investigation #: 2025A1033021
Boichot

Dear Mr. Chiduma:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in cursive script that reads "Jana Lipps". The signature is written in dark ink on a light background.

Jana Lipps, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM190396226
Investigation #:	2025A1033021
Complaint Receipt Date:	03/11/2025
Investigation Initiation Date:	03/12/2025
Report Due Date:	05/10/2025
Licensee Name:	Open Arms Link
Licensee Address:	Suite 130 8161 Executive Court Lansing, MI 48917
Licensee Telephone #:	(517) 253-8894
Administrator:	Mascline Chiduma
Licensee Designee:	Simbarashe Chiduma, Designee
Name of Facility:	Boichot
Facility Address:	14120 Boichot Road Lansing, MI 48906
Facility Telephone #:	(517) 455-8300
Original Issuance Date:	11/20/2018
License Status:	REGULAR
Effective Date:	05/20/2023
Expiration Date:	05/19/2025
Capacity:	8
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED

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II. ALLEGATION(S)

	Violation Established?
Resident A's cash funds are missing.	Yes

III. METHODOLOGY

03/11/2025	Special Investigation Intake 2025A1033021
03/11/2025	APS Referral- Denied APS referral.
03/12/2025	Special Investigation Initiated - On Site Interview conducted with direct care staff/home manager, Sherry Henderson. Review of all resident funds completed.
03/12/2025	Contact - Document Sent Email communication sent to licensee designees, Simbarashe Chiduma & Masline Chiduma.
03/13/2025	Contact - Document Received Email correspondence received from licensee designee, Simbarashe Chiduma.
03/19/2025	Contact - Document Sent FOIA request submitted to the Dewitt Township Police Department for police report #25-00287.
03/19/2025	Inspection Completed-BCAL Sub. Compliance
03/19/2025	Exit Conference- Conducted via telephone with licensee designee, Simbarashe Chiduma.

ALLEGATION: Resident A's cash funds are missing.

INVESTIGATION:

On 3/11/25 I received an online complaint regarding the Boichot (Open Arms) adult foster care facility (the facility). The complaint alleged that between the dates 2/27/25 – 3/3/25, Resident A's cash funds were discovered to be missing from the facility. It was also alleged that a deceased resident, Resident B, had cash funds that were at the facility and those funds were also found to be missing. There was no

Complainant listed with this complaint as this was received as a denied adult protective services referral.

On 3/12/25 I conducted an unannounced, on-site investigation at the facility. I interviewed direct care staff/home manager, Sherry Henderson, on this date. Ms. Henderson reported that she had last viewed the resident funds on 2/27/25. She reported that Michelle Robinson, case manager with Clinton-Eaton-Ingham Community Mental Health (CEI-CMH), for Resident A, had made a visit to the facility to count Resident A's funds. Ms. Henderson reported that she got the funds folder out of the locked cupboard, in the facility office, for Ms. Robinson to count Resident A's funds. Ms. Henderson reported that Ms. Robinson reported to her that the funds were all present and accounted for on this date. Ms. Henderson reported that she did not watch Ms. Robinson count the cash and did not visualize Ms. Robinson put the cash back into Resident A's funds pouch on this date. Ms. Henderson reported that the last time she visualized Resident A's cash funds was when she handed the funds booklet to Ms. Robinson on 2/27/25. Ms. Henderson reported that all resident funds are kept in separate pouches in the resident funds folder, which is kept in a locked cupboard in the office at the facility. She was able to demonstrate where this folder is located and that the lock on the cupboard is in working order. She reported that she was the only direct care staff member who had a key for the locked cupboard. Ms. Henderson reported all direct care staff have a key to the office, but only she had a key to the locked cupboard. Ms. Henderson reported that she arrived at the facility on 3/3/25 to verify resident funds for the end of the month and begin the *Resident Funds Part II* tracking sheets for the month of March 2025. Ms. Henderson reported that when she opened the resident funds folder, she could tell that someone had gone through the folder as Resident A's pouch was out of place and the pouch was empty, except for the small amount of change that was left over. She reported that \$317 was missing from Resident A's funds. Ms. Henderson reported that she also observed that \$234 that had been donated to the facility and kept in this folder, was also missing. Ms. Henderson reported that Resident B died in January and his parents gifted his remaining cash funds to the facility after his death. Ms. Henderson reported she immediately called the local police and filed a report as she felt the funds must have been stolen. Ms. Henderson denied taking the resident funds. She reported that she has no knowledge of who would have taken the funds. Ms. Henderson reported she does recall that she left the cupboard where the funds are located, unlocked. She did not know for what period of time the cupboard was left unlocked. She also reported that the key to the funds cupboard is kept on her keychain and she has left her keys laying on the kitchen counter at the facility on occasion. Ms. Henderson reported that Officer Wyatt Koutz with the Dewitt Charter Township Police Department came to the facility on 3/3/25 and took her report about the missing funds. Ms. Henderson reported that Officer Koutz has not followed up with her regarding the investigation. Ms. Henderson reported that she was unsure how to proceed with documenting Resident A's funds on the *Resident Funds Part II* document as \$317 are missing and Resident A received her monthly allowance for the month of March 2025 in the amount of \$44. It was explained to Ms. Henderson that licensee designee, Simbarashe Chiduma, will need to make arrangements to

have the money repaid to Resident A's resident funds. Ms. Henderson was asked about Resident A's fundings totaling more than \$200. Ms. Henderson reported that Resident A has been in and out of the hospital and her monthly allowance of \$44 continues to be deposited into her cash funds. She reported that this is why the funds are above the \$200 limit, as Resident A has not been at the facility to spend these monies.

During the on-site investigation on 3/12/25, I counted and verified all available resident funds. I counted these monies in the dining room of the facility, in the presence of Ms. Henderson and two additional direct care staff. I made the following observations in counting these resident funds:

- *Resident Funds Part II* document for Resident A, for the month of February 2025. The last recorded balance was \$317.62. *Resident Funds Part II* document for Resident A for the month of March 2025. There were no recorded transactions on the March document. Ms. Henderson reported she did not know how to proceed since there was \$317 missing. I counted the available funds and the total was \$44.61. Ms. Henderson reported that a recent deposit had been made for Resident A's March allowance of \$44.
- *Resident Funds Part II* document for Resident C for the month of March 2025. The last recorded balance was \$108.83. There was a receipt with the document that had not been recorded to date. This receipt totaled \$66.27. The funds counted for this resident totaled, \$42.47. This leaves a shortage of \$0.09.
- *Resident Funds Part II* document for Resident D for the month of March 2025. The last recorded balance was \$201.40. There was a receipt with the document that had not been recorded to date. This receipt totaled \$115.35. The funds counted for this resident totaled \$85.95. This leaves a shortage of \$0.10.
- *Resident Funds Part II* document for Resident E for the month of March 2025. The last recorded balance was \$128.90. There was a receipt with the document that had not been recorded to date. This receipt totaled \$78.09. The funds counted for this resident totaled \$50.91. This results in an overage of \$0.10.
- *Resident Funds Part II* document for Resident F for the month of March 2025. The last recorded balance was \$166.71. There were two receipts with the document that had not been recorded to date. The receipts totaled \$145.33 and \$20. The funds counted for this resident totaled \$1.37. This leaves a shortage of \$0.01.
- *Resident Funds Part II* document for Resident G for the month of March 2025. The last recorded balance was \$184.95. There were two receipts found with this document that had not been recorded to date. The receipts totaled \$86.94 and \$20. The funds counted for this resident totaled \$78.01. This amount was accurate based on the available receipts and last recorded balance.
- *Resident Funds Part II* document for Resident H for the month of March 2025. The last recorded balance was \$127.76. There were two receipts found with

this document that had not been recorded to date. These receipts totaled \$77.42 and \$20. The fund counted for this resident totaled \$30.23. This leaves a shortage of \$0.11.

During the on-site investigation I reviewed the document, *AFC Licensing Division Incident/Accident Report*, for Resident A, dated 3/3/25. This document was completed by Ms. Henderson with the following narrative, "Monday on 3/3/2025 I was counting Resident Funds for the month, when I got to [Resident A's] funds her money was not in the pouch it was missing. \$317.00 was missing, only 0.62 cents was there. The last time the money was verified was on 2/27/25 with the case manager @1pm. Monday on 3/3/25 another Resident, [Resident B] money \$234.00 also had come up missing out of the funds, .56 cents was left, it was donated to the Boichot House/Open Aram from his parents after he passed. The Dewitt police were called/notified and came to Boichot to take a police report. Staffs phone numbers and birthdates were given who were working since 2/27/25".

On 3/13/25 I received email correspondence from Ms. Henderson, providing the following documents for review:

- *Resident Funds Part II* document for Resident A, for the month of December 2024. This document records a beginning balance of \$177.44 and an ending balance of \$229.62.
- *Resident Funds Part II* document for Resident A, for the month of January 2025. This document records a beginning balance of \$229.62 and an ending balance of \$273.62.
- Ms. Henderson also provided for review, a handwritten note signed by Citizen 1 and Citizen 2 noting the donation of Resident B's remaining cash funds, personal belongings, such as clothing and furniture, for the use of the facility. This note is dated 2/27/25.

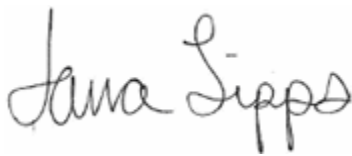
On 3/12/25 I sent email correspondence to Mr. Chiduma and notified him that the missing cash funds would need to be returned to Resident A's funds account at the facility. Mr. Chiduma replied to this email on 3/13/25 and provided notification that the cash funds would be reimbursed to Resident A's funds account on 3/13/25.

APPLICABLE RULE	
R 400.14315	Handling of resident funds and valuables.
	(10) A licensee, administrator, direct care staff, other employees, volunteers under the direction of the licensee, and members of their families shall not accept, take, or borrow money or valuables from a resident, even with the consent of the resident.

ANALYSIS:	Based upon the interview conducted with Ms. Henderson, as well as review of the resident funds documentation and funds on-site, it can be determined that \$317 is missing from Resident A's cash funds at the facility. Ms. Henderson and Mr. Chiduma do not have knowledge of what happened with these funds. The Dewitt Township Police Department is currently investigating this as a crime. Ms. Henderson reported that she had left the funds unlocked for an unknown period of time and that she did not visualize the funds after Ms. Robinson had counted them on 2/27/25. Therefore, a violation has been established as Resident A's funds were not stored in a secure manner to prevent the potential for loss or theft.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an approved corrective action plan, no change to the current status of the license is recommended at this time.



3/19/25

Jana Lipps
Licensing Consultant

Date

Approved By:



03/20/2025

Dawn N. Timm
Area Manager

Date