



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

March 20, 2025

Kimberly Bishop
32477 Six Mile Rd
Livonia, MI 48152

RE: License #: AF820389964
Investigation #: 2025A0575021
Kim's Comforts Of Home

Dear Ms. Bishop:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

Jeffrey J. Bozsik, Licensing Consultant
Bureau of Community and Health Systems
(734) 417-4277

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF820389964
Investigation #:	2025A0575021
Complaint Receipt Date:	03/17/2025
Investigation Initiation Date:	03/17/2025
Report Due Date:	04/16/2025
Licensee Name:	Kimberly Bishop
Licensee Address:	32477 Six Mile Rd Livonia, MI 48152
Licensee Telephone #:	(313) 952-0945
Administrator:	N/A
Licensee Designee:	
Name of Facility:	Kim's Comforts Of Home
Facility Address:	32477 Six Mile Rd Livonia, MI 48152
Facility Telephone #:	(313) 952-0945
Original Issuance Date:	02/06/2018
License Status:	REGULAR
Effective Date:	08/06/2024
Expiration Date:	08/05/2026
Capacity:	4
Program Type:	AGED; ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Licensee, Kimberly Bishop is not recording resident medications properly.	Yes
Licensee, Kimberly Bishop is not dispensing resident medications properly.	No

III. METHODOLOGY

03/17/2025	Special Investigation Intake-2025A0575021
03/17/2025	APS Referral
03/17/2025	Special Investigation Initiated- Face to Face
03/17/2025	Inspection Completed On-site-interviews with (a) Licensee, Kimberly Bishop; (b) Residents A, B, and C
03/17/2025	Inspection Completed-BCAL Sub. Compliance
03/17/2025	Corrective Action Plan Requested
03/17/2025	Exit Conference with Kimberly Bishop

ALLEGATION:

Licensee, Kimberly Bishop is not recording resident medications properly.

INVESTIGATION:

An APS referral was made.

The complainant was anonymous and therefore was not interviewed.

On 3/17/2025, I interviewed the facility licensee, Kimberly Bishop. I reviewed her resident medication record and found that resident medications have not been recorded since July 2024. She stated that she was having a friend help her

computerize the resident medication records, but it has not been done. She stated that she has not purchased the computer as yet. Finally, she acknowledged that she had no real excuse for not recording the resident medications.

APPLICABLE RULE	
R 400.1418	Resident medications.
	(4) When a licensee or responsible person supervises the taking of medication by a resident, the licensee or responsible person shall comply with the following provisions: (a) Maintain a record as to the time and amount of any prescription medication given or applied. Records of prescription medication shall be maintained on file in the home for a period of not less than 2 years.
ANALYSIS:	Given the evidence and Kimberly Bishop's admission, she and/or the responsible person/staff person did not maintain a record as to the time and amount of any prescription medication given or applied.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

Licensee, Kimberly Bishop is not dispensing resident medications properly.

INVESTIGATION:

On 3/17/2025, as part of my interview with Kimberly Bishop, she denied ever giving a resident's medication to anyone else.

On 3/17/2025, I attempted to interview Residents A, B, and C. However, due to their cognitive impairment from dementia, they were unable to answer any questions related to this allegation.

On 3/17/2025, I conducted an exit conference with the licensee Kimberly Bishop.

APPLICABLE RULE	
R 400.1418	Resident medications.
	(4) When a licensee or responsible person supervises the taking of medication by a resident, the licensee or

	<p>responsible person shall comply with the following provisions:</p> <p>(b) Not adjust or modify a resident's prescription medication without agreement and instructions from a physician or a pharmacist who has knowledge of the medical needs of the resident. A licensee shall record in writing any adjustments or modifications of a resident's prescription medication.</p>
ANALYSIS:	<p>Since there was no corroborating evidence to support the allegation in the form of eyewitnesses, and since the resident medication records were compromised and I found Kimberly Bishop to be credible, then she and the responsible person/staff did not adjust or modify a resident's prescription medication without agreement and instructions from a physician or a pharmacist who has knowledge of the medical needs of the resident. A licensee shall record in writing any adjustments or modifications of a resident's prescription medication.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend no changes in the license status.



Jeffrey J. Bozsik
Licensing Consultant

Date: 3/18/2025

Approved By:



Ardra Hunter
Area Manager

Date: 3/20/2025