



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

March 6, 2025

Chinyelu Anwunah
Gracious Hands Services, LLC
46908 Wareham Dr.
Canton, MI 48187

RE: License #: AS820353056
Graceville Manor
7786 Canterbury Dr.
Romulus, MI 48174

Dear Ms. Anwunah:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Denasha Walker'.

Denasha Walker, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 300-9922

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820353056
Licensee Name:	Gracious Hands Services, LLC
Licensee Address:	46908 Wareham Dr. Canton, MI 48187
Licensee Telephone #:	(313) 408-3227
Licensee/Licensee Designee:	Chinyelu Anwunah
Administrator:	Chinyelu Anwunah
Name of Facility:	Graceville Manor
Facility Address:	7786 Canterbury Dr. Romulus, MI 48174
Facility Telephone #:	(313) 408-3227
Original Issuance Date:	09/25/2014
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 03/06/2025

Date of Bureau of Fire Services Inspection if applicable:

Date of Health Authority Inspection if applicable:

No. of staff interviewed and/or observed 2

No. of residents interviewed and/or observed 3

No. of others interviewed 1 Role: Licensee Designee

- Medication pass / simulated pass observed? Yes ☐ No ☒ If no, explain.
A full worksheet inspection was completed.
- Medication(s) and medication record(s) reviewed? Yes ☒ No ☐ If no, explain.
- Resident funds and associated documents reviewed for at least one resident?
Yes ☒ No ☐ If no, explain.
- Meal preparation / service observed? Yes ☒ No ☐ If no, explain.
- Fire drills reviewed? Yes ☒ No ☐ If no, explain.
- Fire safety equipment and practices observed? Yes ☒ No ☐ If no, explain.
- E-scores reviewed? (Special Certification Only) Yes ☒ No ☐ N/A ☐
If no, explain.
- Water temperatures checked? Yes ☒ No ☐ If no, explain.
- Incident report follow-up? Yes ☒ No ☐ If no, explain.
- Corrective action plan compliance verified? Yes ☒ CAP date/s and rule/s:
CAP Dated 4/10/2023 N/A ☐
- Number of excluded employees followed-up? N/A ☒
- Variances? Yes ☐ (please explain) No ☐ N/A ☒

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 400.14103 Licenses; required information; fee; effect of failure to cooperate with inspection or investigation; posting of license; reporting of changes in information.

(5) An applicant or licensee shall give written notice to the department of any changes in information that was previously submitted in or with an application for a license, including any changes in the household and in personnel-related information, within 5 business days after the change occurs.

At the time of inspection, the home's useable floor space was reconfigured to include an office area instead of a resident's bedroom. This is a change from the original licensing study report. The licensee failed to provide the department with written notification of this change within five business days after the change.

R 400.14312 Resident medications.

(1) Prescription medication, including dietary supplements, or individual special medical procedures shall be given, taken, or applied only as prescribed by a licensed physician or dentist. Prescription medication shall be kept in the original pharmacy-supplied container, which shall be labeled for the specified resident in accordance with the requirements of Act No. 368 of the Public Acts of 1978, as amended, being S333.1101 et seq. of the Michigan Compiled Laws, kept with the equipment to administer it in a locked cabinet or drawer, and refrigerated if required.

At the time of inspection, Ammonium Lactate medication 12% to cream; apply to affected area(s) (feet) 2-3 times a day (5-1- grams) was in Resident B's bedroom and not secured. Resident B stated she applies the medication herself daily.

R 400.14312 Resident medications.

(4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions:

(b) Complete an individual medication log that contains all of the following information:

(i) The medication.

- (ii) The dosage.
- (iii) Label instructions for use.
- (iv) Time to be administered.
- (v) The initials of the person who administers the medication, which shall be entered at the time the medication is given.
- (vi) A resident's refusal to accept prescribed medication or procedures.

At the time of inspection, Resident B's past and current medication administration records (MARs) were not initialed by direct care staff for the following:

- Ammonium Lactate medication 12% to cream; apply to affected area(s) (feet) 2-3 times a day (5-1- grams) was not initialed at 8 a.m. on 4/2/2023, 4/16/2023, 4/23/2023, 4/29/2023, 4/30/2023, or at 8 p.m. on 4/1/2023, 4/2/2023, 4/6/2023, 4/7/2023, 4/16/2023, 4/22/2023, 4/29/2023, 11/04/2024 through 3/06/2025. No explanation provided.
- Pepcid Famotidine 20mg PO TAB, take 1 tablet by mouth every day at bedtime was not initialed at 8 p.m. on 4/15/2023, 4/22/2023, 4/29/2023. No explanation provided.
- Aspirin Low Dose 81mg CH TAB, chew 1 tablet by mouth once daily was not initialed at 8 a.m. on 4/2/2023, 4/16/2023, 4/23/2023, 4/29/2023 or 4/30/2023. No explanation provided.
- Lipitor Atorvastatin Calcium 40mg PO TAB, take 1 tablet by mouth once daily at bedtime was not initialed at 8 p.m. on 4/15/2023, 4/22/2023 or 4/29/2023. No explanation provided.
- Juluca 50mg/25mg PO TAB, take 1 tablet by mouth once daily was not initialed at 8 a.m. on 4/2/2023, 4/6/2023, 4/7/2023, 4/16/2023, 4/23/2023, 4/29/2023 or 4/30/2023. No explanation provided.
- Seroquel Quetiapine Fumarate 200mg PO TAB, take 1 tablet by mouth once daily every morning (8 a.m.) and take 3 tablets at bedtime (8 p.m.) was not initialed 4/6/2023, 4/7/2023, 4/23/2023, 4/29/2023, 4/30/2023 or at 8 p.m. 4/4/2023, 4/6/2023, 4/7/2023, 4/15/2023, 4/22/2023, 4/29/2023.
- Depakote ER Divalproex sodium ER 250mg ER TAB, take 1 tablet by mouth at bedtime was not initialed at 8 p.m. on 6/4/2024 - 6/9/2024, 6/11/2024, 6/14/2024 - 6/19/2024, 6/24/2024 – 6/30/2024. No explanation provided.
- Banophen 50mg PO CAP, take 2 capsules by mouth twice daily (1p.m. and 5p.m.) was not initialed at 1 p.m. on 6/2/2024, 6/3/2024, 6/6/2024, 6/13/2024, 6/21/2024 or at 5 p.m. on 6/6/2024, 6/7/2024, 6/13/2024, 6/25/2024. No explanation provided.
- Desyrel Trazadone Hydrochloride, 100mg PO TAB, take 3 tablets by mouth at bedtime was not initialed at 8 p.m. on 4/1/2023, 4/4/2023, 4/12/2023, 4/15/2023, 4/22/2023, 4/29/2023, 6/6/2024. No explanation provided.

***REPEAT VIOLATION* LSR DATED 3/20/2023 CAP DATED 4/10/2023.**

R 400.14401 Environmental health.

(2) Hot and cold running water that is under pressure shall be provided. A licensee shall maintain the hot water temperature for a resident's use at a range of 105 degrees Fahrenheit to 120 degrees Fahrenheit at the faucet.

At the time of inspection, the hot water temperature for resident's use did not range between 105 to 120 degrees Fahrenheit at the faucet:

- Main Bathroom (2nd level), 91 degrees Fahrenheit
- Bathroom (Resident bedroom 2nd level) 86.5 degrees Fahrenheit
- Main Bathroom (Main level) 91 degrees Fahrenheit

Corrected onsite; staff turned the hot water tank down. No CAP needed.

***REPEAT VIOLATION* LSR DATED 3/20/2023 CAP DATED 4/10/2023.**

R 400.14402 Food service.

(6) Household and cooking appliances shall be properly installed according to the manufacturer's recommended safety practices. Where metal hoods or canopies are provided, they shall be equipped with filters. The filters shall be maintained in an efficient condition and kept clean at all times. All food preparation surfaces and areas shall be kept clean and in good repair.

At the time of inspection, the stove was not working properly, the front right burner was not working and/or in good repair.

R 400.14407 Bathrooms.

(3) Bathrooms shall have doors. Only positive-latching, non-locking-against-egress hardware may be used. Hooks and eyes, bolts, bars, and other similar devices shall not be used on bathroom doors.

At the time of inspection, the bathroom door located in the resident's bedroom was not equipped with non-locking-against-egress hardware.

Corrected onsite; the doorknob was replaced with non-locking-against-egress hardware. No CAP needed.

***REPEAT VIOLATION* LSR DATED 3/20/2023 CAP DATED 4/10/2023.**

R 400.14507 Means of egress generally.

(5) A door that forms a part of a required means of egress shall be not less than 30 inches wide and shall be equipped with positive-latching, non-locking-against-egress hardware.

At the time of inspection, the front door that forms a part of a required means of egress was not equipped with non-locking-against-egress hardware.

Corrected onsite; the doorknob was replaced with non-locking-against-egress hardware. No CAP needed.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.



3/06/2025

Denasha Walker
Licensing Consultant

Date