



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

March 14, 2025

Crystal Dillon
Brightside Assisted Living LLC
2140 Robinson Road
Jackson, MI 49203

RE: License #: AH380381401
Brightside Assisted Living & Memory Care
2388 Robinson Road
Jackson, MI 49203

Dear Licensee:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at 877-458-2757.

Sincerely,

Jessica Rogers, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(517) 285-7433
enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License#:	AH380381401
Licensee Name:	Brightside Assisted Living LLC
Licensee Address:	2140 Robinson Road Jackson, MI 49203
Licensee Telephone #:	(517) 787-4150
Authorized Representative:	Crystal Dillon
Administrator:	Maegen Camburn
Name of Facility:	Brightside Assisted Living & Memory Care
Facility Address:	2388 Robinson Road Jackson, MI 49203
Facility Telephone #:	(517) 787-4150
Original Issuance Date:	09/01/2017
Capacity:	38
Program Type:	ALZHEIMERS AGED

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 03/13/2025

Date of Bureau of Fire Services Inspection if applicable: 07/09/2024

Inspection Type: ☐ Interview and Observation ☒ Worksheet
☐ Combination

Date of Exit Conference: 03/13/2025

No. of staff interviewed and/or observed 9
No. of residents interviewed and/or observed 16
No. of others interviewed 0 Role

- Medication pass / simulated pass observed? Yes ☒ No ☐ If no, explain.
- Medication(s) and medication records(s) reviewed? Yes ☒ No ☐ If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes ☐ No ☒ If no, explain. No resident funds held.
- Meal preparation / service observed? Yes ☒ No ☐ If no, explain.
- Fire drills reviewed? Yes ☐ No ☒ If no, explain.
Bureau of Fire Services reviews fire drills. Disaster plan reviewed.
- Water temperatures checked? Yes ☒ No ☐ If no, explain.
- Incident report follow-up? Yes ☐ IR date/s: N/A ☒
- Corrective action plan compliance verified? Yes ☒ CAP date/s and rule/s: CAP dated 3/22/2023 to Renewal Licensing Study Report (LSR) dated 3/7/2023: R 325.1923(2), R 325.1931(6), R 325.1932(1), R 325.1932(5), R 325.1953(1), R 325.1954, R 325.1969(9)(b), R 325.1970(7), R 325.1963(13), R 325.1976(5)
- CAP dated 6/21/2023 to SIR 2023A1022020 dated 6/9/2023: R 325.1931(5)
- Number of excluded employees followed up? 4 N/A ☐

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 325.1970 Water supply systems.

(7) The temperature of hot water at plumbing fixtures used by residents shall be regulated to provide tempered water at a range of 105 to 120 degrees Fahrenheit.

The water temperatures in the bathroom sinks and showers of apartments 207, 304, and 404 ranged from 82.2 to 133.5 degrees Fahrenheit.

REPEAT VIOLATION ESTABLISHED.

[For reference, see licensing study report (LSR) dated 3/7/2023, CAP dated 3/22/2023]

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.



03/13/2025

Date

Licensing Consultant