



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

February 28, 2025

Kimberlee Waddell
NRMI LLC
P.O. Box 281
Whitehall, MI 49461

RE: License #: AS630412113
Investigation #: 2025A0605004
The Meadows

Dear Kimberlee Waddell:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in dark ink, reading "Frodet Dawisha". The signature is written in a cursive, flowing style.

Frodet Dawisha, Licensing Consultant
Bureau of Community and Health Systems
3026 W. Grand Blvd, Ste 9-100
Detroit, MI 48202
(248) 303-6348

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS630412113
Investigation #:	2025A0605004
Complaint Receipt Date:	01/21/2025
Investigation Initiation Date:	01/21/2025
Report Due Date:	03/22/2025
Licensee Name:	NRMI LLC
Licensee Address:	160 17187 N. Laurel Park Dr. Livonia, MI 48152
Licensee Telephone #:	(734) 646-1603
Administrator:	Suzette Finney
Licensee Designee:	Kimberlee Waddell
Name of Facility:	The Meadows
Facility Address:	30048 Highmeadow Farmington Hills, MI 48334
Facility Telephone #:	(734) 646-1603
Original Issuance Date:	06/01/2022
License Status:	REGULAR
Effective Date:	12/01/2024
Expiration Date:	11/30/2026
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
Resident A does not have access to food due to cabinet being locked.	No
Resident A do not have any self-care products.	No
Home is dirty.	No
Additional Findings	Yes

III. METHODOLOGY

01/21/2025	Special Investigation Intake 2025A0605004
01/21/2025	Special Investigation Initiated - Letter Email sent to Oakland County Office of Recipient Rights (ORR)
01/21/2025	APS Referral Adult Protective Services (APS) made referral but will not be investigating these allegations
01/21/2025	Contact - Document Received Email from Alanna Honkanen (ORR)
01/21/2025	Contact - Telephone call made Interviewed Resident A's professional guardian regarding the allegations
01/27/2025	Inspection Completed On-site Conducted unannounced on-site investigation
01/27/2025	Contact - Telephone call received Interviewed Resident A's therapist
02/03/2025	Contact - Telephone call made Interviewed the HM and followed up with Resident A's co-guardian
02/10/2025	Contact - Face to Face Interviewed Resident B, Resident C, and Resident D

02/12/2025	Contact - Telephone call made Attempted to call co-guardian but was unsuccessful.
02/24/2025	Contact - Telephone call made Interviewed dietician Brandi Jed
02/26/2025	Exit Conference Attempted exit conference via telephone but unsuccessful and mailbox full. Sent email to licensee designee Kimberlee Waddell with findings.

ALLEGATION:

Resident A does not have access to food due to cabinet being locked.

INVESTIGATION:

On 01/21/2025, intake #204006 was referred by Adult Protective Services (APS) regarding Resident A does not have access to food, the cabinet is locked, does not have any self-care products and the home is dirty.

On 01/21/2025, I emailed Oakland County Office of Recipient Rights (ORR) to obtain information if Resident A is receiving services through their agency. I received an email stating that Resident A does not receive services.

On 01/21/2025, I interviewed Resident A's professional guardian Monica Moons regarding the allegations. Ms. Moons has been Resident A's guardian for about three years. Sabah Rabiah is the co-guardian. Resident A refuses to meet with Ms. Moons but has a relationship with Mr. Rabiah. Resident A was living with Mr. Rabiah before moving into group homes. Resident A lived at this corporations other group home before moving into The Meadows on 12/12/2024. The move was because Resident A was fighting with another resident. Mr. Rabiah visited with Resident A last week and took her out to dinner. Resident A is trying to move out of The Meadows because she wants to live independently in an apartment. Resident A was hit by a car as a pedestrian in 2016 and suffers from a traumatic brain injury (TBI). She cannot live independently. Ms. Moon believes that Resident A is "making up these allegations," to get out of The Meadows. Part of Resident A's behavior is also reporting suicidal ideations. She has been hospitalized six to seven times since her car accident. Each time she is hospitalized, she is discharged from the emergency room, but last week, she assaulted staff and went to Corwell Health Beaumont Hospital. She was admitted into the hospital and is there currently. Ms. Moon is currently looking into alternative placement for Resident A. She is looking into Eisenhower Center in Ann Arbor as they have a TBI program that Resident A would benefit from. She is waiting to hear if there are any openings. Ms. Moon stated there are no pad locks on the refrigerator and there is more than enough food for Resident A. Resident A refuses to eat and only wants to

eat junk food, but the staff at The Meadows encourages her to eat nutritional food but she refuses to. Resident A has her snacks in her bedroom.

On 01/21/2025, I contacted Resident A's co-guardian Sabah Rabiah via telephone and discussed the allegations. Resident A was living with Mr. Rabiah for two-years before she moved into a group home per Ms. Moon. He stated, "She's like a daughter to me." Resident A has complained about the food. Resident A is Muslim and does not like to eat food that is prepared by other hands. This is part of her Islamic religion. Resident A told Mr. Rabiah that she places her food in the cabinet, and she does not have access to it because it's locked. He was at The Meadows two weeks ago but did not see a lock but stated he never went into the kitchen to confirm.

On 01/21/2025, I contacted Resident A's case manager Khaila Boyd who works for this corporation regarding the allegations. Ms. Boyd tries to visit with Resident A bi-weekly but last week Resident A was not home. Ms. Boyd is aware that the cabinet in the kitchen is locked with the residents' snacks, but staff informed her it's because other residents were eating other residents' food. Resident A keeps food in her bedroom even though she is not supposed to. She has access to food but there was a time that Resident A texted Ms. Boyd advising her that she asked staff for her snacks in the locked cabinet, but staff was busy and told her to wait. Resident A was upset she was not given her snack "right away." Resident A did not provide the name of the staff.

On 01/27/2025, I conducted an unannounced on-site investigation at The Meadows. Direct care staff (DCS) Thelma Green and Stephanie Parker were present. Ms. Green stated that the co-guardian Sabah Rabiah picked up Resident A on 01/25/2025 and she has not been back since. All the other residents were at workshop and do not return until after 3:30PM.

Ms. Green was interviewed regarding the allegations. She has been working for this corporation since 2022 and works day shift. Resident A moved in sometime in 12/2024 and has her own bedroom. There is a cabinet in the kitchen that is locked with all residents' snacks to prevent residents from taking other residents' snacks as that has occurred in the past. When a resident wants their snack from the cabinet, they ask a staff, and the staff unlocks the cabinet and gives the snack to the resident. Ms. Green denied that she has ever denied Resident A or any other resident a snack after they requested it from the cabinet. Ms. Green stated that Resident A did not like snacks being locked up so she was allowed to have snacks in her bedroom even though this is discouraged because can lead to ants and insects in the bedroom. Ms. Green stated that Resident A and the other residents get enough food to eat, and that food is never withheld including snacks.

Ms. Green stated that Resident A prays in her bedroom. She has observed Resident A go into the bathroom, wash up and then go into her bedroom to pray. She has never observed her praying but stated Resident A does this four-five times a day. Resident A has never been denied praying. Staff have offered to take Resident A to the mosque to pray but Resident A declined.

On 01/27/2025, DCS Stephanie Parker was interviewed regarding the allegations. Ms. Parker has also been with this corporation since 2022 and works the day shift. Resident A moved in 12/2024 but left with her co-guardian on 01/25/2025. Her belongings including her self-care products were sent with her. There is one cabinet in the kitchen that is locked. This cabinet contains only snacks that belong to all the residents including Resident A. When a resident wants a snack from the locked cabinet, they ask a staff member, and the staff member unlocks the cabinet for them. Ms. Parker has never denied a resident snacks from the locked cabinet and has never withheld their snacks from them.

Ms. Parker stated that Resident A is Muslim and prays in her bedroom. She has never denied Resident A from praying nor has any other staff member.

On 01/27/2025, while at The Meadows, Sue Finney, the program director of this corporation was contacted, and I spoke with her briefly on the phone. Ms. Finney reported that Resident A has been with this corporation for years. She was at their previous group home before Resident A got into an altercation with another resident. Resident A has been in and out of the hospital calling 911 each time stating she will self-harm. The police come to the home, transport her to the hospital and then she is discharged the same day; however, this time, the hospital admitted her. Resident A was aggressive towards staff when the police came to the home and took her to the hospital. Resident A was prescribed with antidepressant medication but refuses to take them. Resident A's goal is to live independently in an apartment even though she cannot. Resident A has been non-compliant with their program and with medication except for her monthly injection of Haldol. Ms. Finney will send me all the other residents' information.

Ms. Finney stated the cabinet is locked because there was an issue with residents taking other residents' snacks. Staff have never withheld snacks or food from a resident including Resident A. Ms. Finney advised that Resident A does not allow any staff members access to her bedroom so they can clean it. Now that Resident A is with the co-guardian, she will have staff tidy up the bedroom. Ms. Finney advised that Resident A prays in her bedroom and has never been denied the opportunity to pray. She was offered to go to a mosque but denied.

On 02/03/2025, I contacted the HM Alicia Johnson via telephone regarding the allegations. Ms. Johnson has been with this corporation over a year and as the HM at that time at The Meadows. Resident A went with the co-guardian on 01/25/2025 and has not returned. Resident A will not be returning to The Meadows according to her guardian, Monica Moon. Since returning from the hospital, Resident A refused to eat and lost significant weight. Ms. Moon wants Resident A to remain with the co-guardian in hopes to get her weight back on. When Resident A was at The Meadows, she would contact 911 every other day. Since being here, she has been in and out of the hospital every week. She reports ideations of self-harm and that she "has a plan," so the police arrive at the home and transport her to the hospital. She refuses her psychotropic

medications and only agrees to her Haldol monthly injections. She refuses to attend workshop and does not want to participate in any program. Resident A keeps snacks in her bedroom because she does not follow the rules of keeping the snacks out of her bedroom and does not follow the rules of not eating in her room. Staff have attempted to help her clean her bedroom, but she refuses. Whenever staff go into any residents' bedrooms, it is always in "pairs," to prevent the resident from accusing staff of taking something. This is the corporation's policy. All the residents will be home on 02/05/2025 after 3:30PM, so I scheduled the appointment to interview all of them on that day.

On 02/03/2025, I followed up with the co-guardian Sabah Rabiah. He stated that Resident A will not be returning to The Meadows. He lives in Ann Arbor and states that is where Resident A is currently at. He stated that Resident A is moving into an independent apartment with the Eisenhower Center, and he believes, "she can care for herself." I advised Mr. Rabiah that I needed to interview Resident A. Mr. Rabiah stated he was at work but that he can do this tomorrow, 02/04/2025.

On 02/04/2025, I contacted Mr. Rabiah who informed me that he is not at home but will call me back in a couple of hours when he returns home to Resident A so I can interview Resident A via Facetime. **Note:** Mr. Rabiah never called.

On 02/04/2025, I contacted the HM Alicia Johnson and rescheduled the on-site interviews with the other residents to 02/10/2025 at 3:30PM. She acknowledged.

On 02/10/2025, I conducted an on-site face-to-face visit with DCS Thelma Green, Resident B, Resident C, and Resident D. Resident E was not present as she was visiting with her family.

I interviewed Resident B regarding the allegations in her bedroom. Resident B knows who Resident A is and stated, "I'm happy she's not here anymore. I was tired of the cops being called all the time." Resident B's snacks are locked up in the cabinet in the kitchen. The snacks are locked up because of the other residents stealing other residents' snacks and some residents eating too many snacks. Resident B does not like that the snacks are locked up because, "she should be able to get snacks whenever she wants and not have to wait for staff." Resident B reported that she recalls Resident A asking for her snacks during the most "inopportune times." Staff are either changing shifts or trying to pass medications. Staff say to Resident A, "wait," but Resident A does not want to wait. Eventually, staff allow Resident A to keep her snacks in her bedroom. There have been times when Resident B has requested her snacks from the locked cabinet, staff say to wait, but then too much time passes, so Resident B says, "forget it," and returns to her bedroom. Resident B gets enough to eat, and food is never withheld; however, Resident B feels that there is "too much processed food." Resident B gave an example of lasagna for dinner and instead of making the lasagna from scratch, it's purchased in a box, Stouffer's is the brand. The only time fresh food is cooked is when the residents cook the food. Resident B, and Resident C have days they cook dinner and when that happens, they cook with fresh food. All the residents at this home see a

dietician that works for this corporation. The dietician comes to the home to see the residents. Resident B believes the dietician is aware of what is being fed but is not sure.

Note: I observed the kitchen cabinet that is locked. Ms. Green unlocked it and there were several shelves with each of the residents' snacks including Resident A. There was no other lock observed in the kitchen. There was ample amount of food in the home.

On 02/10/2025, I interviewed Resident C in their bedroom. Resident C is wheelchair bound. Resident C loves living here. She is "ok," with the snacks locked up and there has never been a time when she asked for a snack and was denied by a staff. Resident C knows who Resident A is and stated, "I don't like when she's rude to the staff. She (Resident A) bosses them around." Resident C denied that staff ever denied Resident A any of her snacks. Resident C stated that Resident A kept her snacks in her bedroom.

On 02/10/2025, I interviewed Resident D in their bedroom regarding the allegations. Resident D stated they identify as a male. He does not like it here because he prefers to live with his mother and sister, but he must live here because he stated, "I was taken by the state." The snacks are locked up in a cabinet in the kitchen. There are specific times they get snacks, 3PM and 7PM. Sometimes Resident D has asked for snacks, but the staff say no if it is not during snack times. Resident D stated, "we're treated like children, not like adults." Resident D has a dietician who helps him with food portion control because he can overeat.

On 02/24/2025, I contacted via telephone Brandi Jed, the dietician regarding the allegations. Ms. Jed is the dietician for Residents B, C, and D. She stated all three residents have poor portion control and she is trying to help them make proper decisions with food. However, the residents were hiding snacks in their bedrooms and/or overeating, so the snacks were locked up to assist with that. There is a snack list that the residents can choose from, but because they have their own money, they still make poor choices in purchasing snacks. The residents have complained to Ms. Jed of "processed foods," however, she has observed them choosing the processed foods over nutritional foods. The staff have reported to Ms. Jed that they are trying to help the residents in making good food choices, but it has been challenging as the residents continue to choose the processed meals. She has no concerns regarding staff.

APPLICABLE RULE	
R 400.14313	Resident nutrition.
	(1) A licensee shall provide a minimum of 3 regular, nutritious meals daily. Meals shall be of proper form, consistency, and temperature. Not more than 14 hours shall elapse between the evening and morning meal.

ANALYSIS:	Based on my investigation and information gathered, although the residents' snacks are locked up in the cabinet, they have access to their snacks through staff. The snacks are locked up because there were issues of residents stealing other residents' snacks and/or eating too many snacks. All the residents at The Meadows see a dietician because they all have poor portion control; therefore, staff are trying to monitor their food intake, but staff denied ever refusing a resident a snack when they ask for it.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Resident A do not have any self-care products.

INVESTIGATION:

On 01/21/2025, Monica Moon was interviewed about Resident A's personal self-care products. Resident A is taken shopping by the home manager (HM) Alicia Johnson bi-weekly for all personal hygiene needs. Sometimes if Resident A needs something before then or does not want to go shopping, the HM will pick it up for her. Resident A has what she needs at this home.

On 01/21/2025, Sabah Rabiah does not know anything about Resident A's personal hygiene products because, "I don't interfere with personal self-care."

On 01/21/2025, Khaila Boyd was interviewed regarding Resident A's personal hygiene products. Staff take the residents shopping every two weeks and the residents purchase what they need. If a resident does not want to go or if a resident runs out of a hygiene product, they inform the HM and then the HM will make the purchase for them. Resident A has all the personal hygiene products in her bedroom.

On 01/27/2025, Thelma Green advised that all residents including Resident A go shopping with the HM Alicia Johnson to purchase personal hygiene products. When Resident A left with her co-guardian on 01/25/2025, her personal hygiene products were packed in a bag along with her clothes. When residents are out of any personal hygiene products, they ask HM to take them shopping even when it's not the shopping day and the HM purchases the items for them. Resident A has never advised Ms. Green she was out of a self-care product, and it was not purchased for her.

On 01/27/2025, Stephanie Parker was interviewed regarding Resident A's the allegations. The HM takes residents biweekly to purchase self-care products but when a resident needs additional products, they inform the HM, and the HM does the shopping for them. Resident A always keeps all her self-care products in her bedroom, but these

products were sent with her when she left with the co-guardian. Staff have never denied Resident A from purchasing self-care products.

On 01/27/2025, I interviewed Resident B regarding the allegations. Resident B has an ample amount of self-care products in her bedroom. She reported that Resident A also had self-care products in her bedroom because Resident B saw them in her room. Each resident purchases their own products when the HM takes them shopping. There has not been a time when Resident B needed a self-care product and was denied going to the store.

On 01/27/2025, I interviewed Resident C regarding the allegations. Resident C also has plenty of self-care products in her bedroom. She pointed out that she keeps everything in a three-drawer bin which I observed. She has never been denied any self-care products when she runs out. Resident C stated that Resident A took all her self-care products with her when she left with her co-guardian.

On 01/27/2025, I interviewed Resident D regarding the allegations. Resident D purchases his own self-care products, and he had plenty in his bedroom, which I observed. He reported no concerns of not having enough or being denied purchasing any when he runs out.

APPLICABLE RULE	
R 400.14314	Resident hygiene.
	(1) A licensee shall afford a resident the opportunity, and instructions, when necessary, for daily bathing and oral and personal hygiene. A licensee shall ensure that a resident bathes at least weekly and mor often if necessary.
ANALYSIS:	Based on my investigation and information gathered, all the residents including Resident A had necessary self-care products for their personal hygiene. Although I did not observe Resident A's self-care products, Resident A's professional guardian stated that Resident A purchased self-care products, and the HM Alicia Johnson stated that all the self-care products were sent with Resident A when she moved out with her co-guardian. I observed that Residents B, C, and D had a sufficient supply of self-care products in their bedrooms. Also, when they run out of any product, they go shopping with staff and purchase the items.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

The home is dirty.

INVESTIGATION:

On 01/21/2025, Monica Moon was interviewed regarding the cleanliness of the home. She stated that the home is clean, and she has never observed any issue with the home.

On 01/21/2025, Sabah Rabiah described the home as “not the best,” but “not dirty.” His concern is that Resident A does not like living at The Meadows and Ms. Moon does not understand Resident A’s needs. Resident A prays five times a day and has no privacy at this home. He believes she would be better off living with him.

On 01/21/2025, Khaila Boyd stated whenever she went to The Meadows it was clean because staff are always cleaning the home. She noted no concerns.

On 01/27/2025, Thelma Green reported that the home is always clean except for Resident A’s bedroom. Resident A does not allow any staff to clean her bedroom. Resident A launders her own clothes and sheets. Resident A is Muslim, so she is very particular about using the washing machine so a separate washing machine, smaller in capacity was purchased for Resident A. The staff are always cleaning the home, and no one has reported any concerns.

On 01/27/2025, Stephanie Parker was interviewed regarding the cleanliness of this home. Staff are always cleaning the home, but Resident A does not allow any staff to enter her bedroom. Staff cannot enter her bedroom when she is out and must get permission from Resident A before they go into her room.

On 01/27/2025, I interviewed Resident B regarding the maintenance of the home. Resident B cleans her own bedroom and states that the home is always clean because staff and the residents help clean. There has never been a time that the home was dirty. I observed Resident B’s bedroom to be clean with no concerns noted.

On 01/27/2025, I interviewed Resident C regarding the allegations. Resident C stated the home is always clean because staff clean it. Her bedroom was observed to be extremely clean. She reported no concerns.

On 01/27/2025, I interviewed Resident D regarding the allegations. Resident D likes that this group home is “very clean.” He stated, “it’s always clean and that’s one of the things that I like.” He reported no concerns about the home.

On 02/024/2025, I interviewed Brandi Jed regarding the allegations. Ms. Jed stated that whenever she went to The Meadows, it was always clean. There were no concerns noted by her during any visit.

I conducted an onsite at The Meadows twice, once unannounced on 01/27/2025 and then again on 02/10/2025 and both times the home was extremely clean with no concerns noted.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(2) Home furnishings and housekeeping standards shall present a comfortable, clean, and orderly appearance.
ANALYSIS:	I conducted an onsite at The Meadows twice, once unannounced on 01/27/2025 and then again on 02/10/2025 and both times the home was extremely clean. Both residents and staff keep the home maintained.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

During the face-to-face visit on 02/10/2025, I observed the mini blinds broken in Resident B's bedroom and the vinyl floor was peeled off near Resident B's desk.

On 02/26/2025, I conducted the exit conference with licensee designee Kimberlee Waddell via email as her voice mailbox was full. I emailed Ms. Waddell advising her that although I did not substantiate the allegations, I substantiated on the broken mini blinds and the vinyl floor peeling in Resident B's bedroom. I received an email back from Ms. Waddell acknowledging the findings and stated that she will submit a corrective action plan.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
ANALYSIS:	I observed the mini blinds in Resident B's bedroom broken.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(5) Floors, walls, and ceilings shall be finished so as to be easily cleanable and shall be kept clean and in good repair.
ANALYSIS:	I observed the vinyl floor in Resident B's bedroom peeled off near the desk.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receiving an acceptable corrective action plan, I recommend no change to the status of the license.

Frodet Dawisha

02/26/2025

Frodet Dawisha
Licensing Consultant

Date

Approved By:

Denise Y. Nunn

02/28/2025

Denise Y. Nunn
Area Manager

Date