



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

July 16, 2024

Christina Sanders
JC Assisted Living II LLC
Suite 400
250 Monroe Ave. NW
Grand Rapids, MI 49503

RE: License #:	AS410417567
Investigation #:	2024A0356037
	JC Assisted Living II

Dear Ms. Sanders:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Elliott". The signature is written in black ink and is positioned below the word "Sincerely,".

Elizabeth Elliott, Licensing Consultant
Bureau of Community and Health Systems
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 901-0585

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS410417567
Investigation #:	2024A0356037
Complaint Receipt Date:	05/30/2024
Investigation Initiation Date:	05/30/2024
Report Due Date:	07/29/2024
Licensee Name:	JC Assisted Living II LLC
Licensee Address:	Suite 400 250 Monroe Ave. NW Grand Rapids, MI 49503
Licensee Telephone #:	616-717-5866
Administrator:	Christina Sanders
Licensee Designee:	Christina Sanders
Name of Facility:	JC Assisted Living II
Facility Address:	631 3 Mile Rd. NE Grand Rapids, MI 49505
Facility Telephone #:	(616) 717-5866
Original Issuance Date:	09/07/2023
License Status:	REGULAR
Effective Date:	03/07/2024
Expiration Date:	03/06/2026
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED ALZHEIMERS, AGED

II. ALLEGATION(S)

	Violation Established?
Resident medications are not being administered as prescribed.	No
Resident medications are not documented properly or consistently on the resident medication administration records (MARs).	Yes

III. METHODOLOGY

05/30/2024	Special Investigation Intake 2024A0356037
05/30/2024	Special Investigation Initiated - Telephone Vicki Holmes, Reliance community care partners.
05/30/2024	Contact - Document Received Resident MARs.
05/31/2024	APS Referral Centralized Intake.
06/06/2024	Contact - Document Received Resident MARs
06/11/2024	Inspection Completed On-site Unannounced
06/11/2024	Contact - Face to Face Interviewed direct care staff Kris Taylor.
06/11/2024	Contact - Document Received Review of resident MARs.
07/01/2024	Contact - Telephone call received. Ms. Holmes, Reliance.
07/16/2024	Exit conference, Licensee Designee, Christina Sanders.

ALLEGATION: Resident medications are not being administered as prescribed and resident medications are not documented properly or consistently on the resident medication administration records (MARs).

INVESTIGATION: On 05/30/2024, I received an emailed complaint reporting that Reliance Community Care Partners recently conducted an unannounced review at

this facility of resident medications for four participants that reside in this facility. The complainant reported there appeared to be missed doses of medications and/or errors in the recording of medications over the last month and a half.

On 05/30/2024, I interviewed Vicki Holmes, Reliance Community Care Partners, Contract Coordinator via telephone. Ms. Holmes stated they contract with Ms. Sanders for the care of four residents in this facility and during a recent review of the resident medications, they discovered documentation of the administration of resident medications was not complete on all four of the residents that participate in Reliance Community Care Partners program.

On 06/06/2024, I reviewed MARs (medication administration records) for Residents A, B, C, and D for the months of May, and June (to date, June 05) 2024. The MARs documented the following:

Resident A's medications:

- Alendronate Tab 35MG, take 1 tab by mouth weekly (do not lie down/eat/drink/take other meds for 30 minutes), documented as administered as prescribed in May and June, to date.
- Benztropine tab 1MG, take one tablet by mouth once daily, 8:00p.m. not documented as administered 21 times in May 2024 and 1 time in June to date.
- Carb/Levo Tab 25-100MG, take two tablets by mouth three times daily, 8:00a.m., 1:00p.m., 8:00p.m., not documented as administered 42 times in May 2024 and 1x in June 2024.
- Culturelle CHW Digestive, chew one tablet by mouth once daily, 8:00a.m., not documented as administered 8 times in May 2024 but administered as prescribed each day to date in June 2024.
- Gabapentin Cap 100MG, take one capsule by mouth twice daily, 8:00a.m., 8:00p.m., the medication was discontinued on 05/03/2024 but not documented as administered on 05/01/2024, 8:00a.m.
- Lamotrigine Tab 100MG, take two tablets by mouth at bedtime, 8:00p.m., not documented as administered 21 times in May 2024 and 1x to date in June 2024.
- Lamotrigine Tab 200MG, take ½ tablet (100MG) by mouth every morning, 8:00a.m., not documented as administered 9 times in May 2024 and documented as administered to date in June 2024.
- Levetiraceta Tab 750MG, take one tablet by mouth every twelve hours, 8:00a.m., 8:00p.m., not documented as administered 8 times for the 8:00a.m. medication and 21 times for the 8:00p.m. medication and 1 time to date in June 2024.
- Lisinopril Tab 10MG, take one tablet by mouth twice daily, 8:00a.m., 8:00p.m., not documented as administered 29 times in May 2024 and 1 time in June 2024, to date.

- Melatonin Tab 3MG, take two tablets (6MG) by mouth at bedtime, 8:00p.m., not documented as administered 21 times in May 2024 and 1 time to date in June 2024.
- Omeprazole CAP 20MG, take one capsule by mouth twice daily, not documented as administered 29 times in May 2024 and 1 time to date in June 2024.
- Polyeth GLYC POW 3350 NF, mix 17 grams with 8 ounces of water or liquid and drink once daily, not documented as administered 8 times in May 2024 and 2 times to date in June 2024.
- Quetiapine Tab 100MG, take one tablet by mouth every morning, 8:00a.m., not documented as administered 8 times in May 2024 and administered as prescribed each day, to date in June 2024.
- Quetiapine Tab 100MG, take one tablet by mouth at bedtime, 8:00p.m., not documented as administered 21 times in May 2024 and 1 time to date in June 2024.
- Risperidone Tab 2MG, take one tablet by mouth every morning, 8:00a.m., not documented as administered 8 times in May 2024 and administered as prescribed each date, to date in June 2024.
- Risperidone Tab 2MG, take two tablets by mouth in the evening, 8:00p.m., not documented as administered 11 times in May 2024 and administered as prescribed each date, to date in June 2024.
- Sertraline tab 50MG, take one tablet by mouth once daily, 8:00a.m., not documented as administered 8 times in May 2024 and administered as prescribed to date in June 2024.
- Vitamin D Tab 25MCG, take one tablet by mouth once daily, 8:00a.m., not documented as administered 9 times in May 2024 and administered as prescribed to date in June 2024.

Resident B's medications:

- Aripiprazole Tab 15MG, take one table by mouth every morning, 8:00a.m., not documented as administered 9 times in May 2024 and 3 times to date in June 2024.
- Atorvastatin Tab 40MG, take one tablet by mouth once daily, 8:00a.m., not documented as administered 9 times in May 2024 and 3 times to date in June 2024.
- Cephalexin CAP 500MG, take one capsule by mouth four times daily for 2 days, written to begin 05/13/2024 and end 05/15/2024, 8:00a.m., 12:00p.m., 4:00p.m., 8:00p.m. The medication was not documented as administered 6 times in May 2024.
- Contour tes next, use 1 strip once daily, 8:00a.m., not documented as administered 10 times in May 2024 and 3 times to date in June 2024.
- Ear drops, DRO 06.5%, instill 5 drops into affected ear(s) twice daily, not documented as administered 34 times in May 2024 and 6 times to date in June 2024.

- Eliquis tab 5mg, take one tablet by mouth twice daily, 8:00a.m., 8:00p.m., not documented as administered 33 times in May 2024 and 6 times to date in June 2024.
- Ferosul tab 325MG, take one tablet by mouth every morning, 8:00a.m., not documented as administered 13 times in May 2024 and 3 times to date in June 2024.
- Fluticasone SPR 50MCG, use one spray in each nostril twice daily, 8:00a.m., 8:00p.m., not documented as administered 35 times in May 2024 and 6 times to date in June 2024.
- Furosemide tab 40mg, take one tablet by mouth twice daily, 8:00a.m., 12:00p.m., not documented as administered 25 times in May 2024 and 6 times to date in June 2024.
- Lantus Solos INJ 100/ML, inject 25 units subcutaneously twice daily, 8:00a.m., 8:00p.m., not documented as administered 33 times in May 2024 and 6 times to date in June 2024.
- Loratadine Tab 10MG, take one tablet by mouth once daily, 8:00a.m., not documented as administered 9 times in May 2024 and 3 times to date in June 2024.
- Mag Oxide Tab 400MG, take one tablet by mouth once daily, 8:00a.m., not documented as administered 10 times in May 2024 and 3 times to date in June 2024.
- Melatonin Tab 3MG, take three tablets (9mg) by mouth at bedtime, 8:00p.m., not documented as administered 24 times in May 2024 and 3 times to date in June 2024.
- Metoprol Suc Tab 25MG ER, take 1 tablet oral every day, 8:00a.m., not documented as administered 9 times in May 2024 and 3 times to date in June 2024.
- Microlet Mis Lancets, use as directed three times daily, 8:00a.m., 1:00p.m., 8:00p.m., not documented as administered 51 times in May 2024 and 9 times to date in June 2024.
- Montelukast tab MG, take one tablet by mouth once daily, not documented as administered 9 times in May 2024 and 3 times to date in June 2024.
- Novolog INJ flexpen, inject subcutaneously three times daily per sliding scale, 8:00a.m., 1:00p.m., 8:00p.m., with blood glucose reading, not documented as administered 51 times in May 2024 and 9 times to date in June 2024.
- NYAMYC POW 100000, apply 1 gram topically twice daily *under breasts and abdominal folds, * 8:00a.m., 8:00p.m., not documented as administered 34 times in May 2024 and 6 times to date in June 2024.
- Pantoprazole Tab 40MG, take one tablet by mouth once daily, 8:00a.m., not documented as administered 9 times in May 2024 and 3 times to date in June 2024.
- POT Chloride Cap 10MEQ ER, take one capsule by mouth every morning, 8:00a.m., not documented as administered 9 times in May 2024 and 3 times to date in June 2024.

- Senna-Time tab 8.6MG, take one tablet by mouth at bedtime **off cycle** 8:00p.m., not documented as administered 24 times in May 2024 and 3 times to date in June 2024.
- Sertraline Cap 100MG, take one capsule by mouth every morning, 8:00a.m. not documented as administered 6 times between 05/01/2024 and when it was DC' d (discontinued) on 05/20/2024.
- Sertraline Cap 50MG, take one capsule by mouth every morning, 8:00a.m. not documented as administered 6 times between 05/01/2024 and when it was DC'd on 05/20/2024.
- Sertraline Cap 200MG, take one capsule by mouth every morning with 100MG tablet, 8:00a.m. not documented as administered 4 times from 05/21/2024-05/31/2024 and 3 times to date in June 2024.
- Symbicort AER 160-4.5 Inhale two puffs by mouth twice daily, 8:00a.m., 8:00p.m., not documented as administered 35 times in May 2024 and 6 times to date in June 2024.
- Vitamin D3 Tab 500MCG, take one tablet by mouth every morning, 8:00a.m., not documented as administered 9 times in May 2024 and 3 times to date in June 2024.

Resident C's medications:

- Alendronate Tab 70MG, take one tablet by mouth every week on Saturday, 8:00a.m., not documented as administered on 05/04/2024 and administered as prescribed to date in June 2024.
- Aquaphor-ointment, apply 1 gram once daily to feet and toenails, 8:00a.m., not documented as administered 11 times in May 2024 and 2 times to date in June 2024.
- Aspirin low chew 81MG, chew one tablet by mouth once daily, 8:00a.m., not documented as administered 8 times in May 2024 and administered as prescribed to date in June 2024.
- CA antacid 500MG chew M C Aid, chew one tablet by mouth at bedtime, 8:00p.m., not documented as administered 21 times in May 2024 and 1 time to date in June 2024.
- Carvedilol Tab 3.125 MG, take one tablet by mouth twice daily, 8:00a.m., 5:00p.m., not documented as administered 21 times in May 2024 and administered as prescribed to date in June 2024.
- Cyclobenzaprine Tab 10MG, take one tablet by moth three times daily, 8:00a.m., 1:00p.m., 8:00p.m., not documented as administered 39 times in May 2024 and 1 time to date in June 2024.
- Diazepam Tab 2MG, take one tablet by mouth at bedtime, 8:00p.m., not documented as administered 21 times in May 2024 and 1 time to date in June 2024.
- Donepezil Tab 5MG, take one tablet by mouth at bedtime, 8:00p.m., not documented as administered 21 times in May 2024 and 1 time to date in June 2024.

- Ferosul Tab 325MG, take one tablet by mouth every morning, 8:00a.m., not documented as administered 8 times in May 2024 and administered as prescribed to date in June 2024.
- Hydroco/APSP Tab 10-325MG, take one tablet by mouth three times daily, 8:00a.m., 1:00p.m., 8:00p.m., not documented as administered 39 times in May 2024 and 1 time to date in June 2024.
- Levothyroxin Tab 50MCG, take one tablet by mouth every morning, 8:00p.m., not documented as administered 8 times in May 2024 and administered as prescribed to date in June 2024.
- Methotrexate Tab 2.5MG, take 5 tablets by mouth every week on Friday, not documented as administered on May 10, 2024. The first Friday in June 2024 was not until 06/07/2024 and therefore not documented, to date, on the MAR.
- Multivitamin Tab, take one tablet by mouth once daily, 8:00a.m., not documented as administered 8 times in May 2024 and administered as prescribed to date in June 2024.
- Naproxen Tab 500MG, take one tablet by mouth twice daily with food, 8:00a.m., 5:00p.m., not documented as administered 21 times in May 2024 and administered as prescribed to date in June 2024.
- Olanzapine tab 2.5 MG, take one tablet by mouth at bedtime, 8:00p.m., not documented as administered 21 times in May 2024 and 2 times to date in June 2024.
- Omeprazole Tab 20MG DR, take one tablet by mouth once daily, 8:00a.m., not documented as administered 8 times in May 2024 and administered as prescribed to date in June 2024.
- Prednisone Tab 5MG, take one tablet by mouth once daily, 8:00a.m., not documented as administered 8 times in May 2024 and administered as prescribed to date in June 2024.
- Senna-S Tab 8.6-50MG, take two tablets by mouth once daily, 8:00a.m., not documented as administered 8 times in May 2024 and administered as prescribed to date in June 2024.
- Senna-Time Tab 8.6MG, take two tablets by mouth at bedtime, 8:00p.m., not documented as administered 21 times in May 2024, and 1 time to date in June 2024.
- Simvastatin Tab 20MG, take one tablet by mouth at bedtime, 8:00p.m., not documented as administered 21 times in May 2024, and 1 time to date in June 2024.
- Trazodone Tab 50MG, take ½ tablet (2.5 MG) by mouth at bedtime, 8:00p.m., not documented as administered 21 times in May 2024 and 1 time to date in June 2024.
- Vitamin D3 Tab 25 MCG, take one tablet by mouth once daily, 8:00a.m., not documented as administered 8 times in May 2024 and administered as prescribed to date in June 2024.

Resident D's medications:

- Acetaminophen Tab 650MG, take one tablet by mouth three times daily, 8:00a.m., 1:00p.m., 8:00p.m., not documented as administered 41 times in

May 2024 and 1x to date in June 2024.

- Aquaphor-ointment, apply 1 gram once daily to feet and toenails, 8:00a.m., not documented as administered 11 times in May 2024 and 2 times to date in June 2024.
- Aripiprazole Tab 15mg, take one tablet by mouth every morning, 8:00a.m., DC' d on 05/16/2024, not documented as administered 6 times from 05/01/2024-05/15/2024 and documented administered as prescribed to date in June 2024.
- Aripiprazole Tab 15mg, take one tablet by mouth every morning, prescription written 05/15/2024 was not documented as administered 1 time from 05/16/2024-05/31/2024.
- Aspirin low chew 81mg, chew one tablet by mouth once daily, 8:00a.m., not documented as administered 7 times in May 2024 and administered as prescribed to date in June 2024.
- Carvedilol Tab 12.5mg, take one tablet by mouth twice daily, 8:00a.m., 8:00p.m., not documented as administered 28 times in May 2024 and 1 time to date in June 2024.
- Diclofenac Gel 1%, apply 2.25 inches to bilateral legs twice daily, 8:00a.m.,8:00p.m., not documented as administered 32 times in May 2024 and 3 times to date in June 2024.
- Divalproex Tab 250mg DR, take one tablet by mouth twice daily, not documented as administered 28 times in May 2024 and 1 time to date in June 2024.
- Ferosul Tab 325 mg, take one tablet by mouth every morning, 8:00a.m., not documented as administered 7 times in May 2024 and administered as prescribed to date in June 2024.
- Furosemide Tab 40mg. take one tablet by mouth twice daily, 8:00a.m., 8:00p.m., not documented as administered 28 times in May 2024 and 1 time to date in June 2024.
- Gabapentin Cap 100mg, take one capsule by mouth twice daily, 8:00a.m., 8:00p.m., not documented as administered 28 times in May 2024 and 1x to date in June 2024.
- Isosorb mono tab 60mg ER, take one tablet by mouth every morning, 8:00a.m., not documented as administered 7 times in May 2024 and documented as administered as prescribed to date in June 2024.
- Jardiance tab 10mg, 8:00a.m., with blood pressure, not documented as administered 8 times in May 2024 and documented administered as prescribed to date in June 2024.
- Loratadine tab 10mg, take one tablet by mouth every morning, 8:00a.m., not documented as administered 7 times in May 2024 and documented administered as prescribed to date in June 2024.
- Losartan Pot Tab 25mg, take one tablet by mouth every morning, 8:00a.m., not documented as administered 7 times in May 2024 and documented administered as prescribed to date in June 2024.

- Minerin Cream, apply to bilateral upper and lower extremities twice daily, 8:00a.m., 8:00p.m., not documented as administered 32 time in May 2024 and 3 times to date in June 2024.
- Pantoprazole tab 40mg, take one tablet by mouth once daily, 8:00a.m., not documented as administered 7 times in May 2024 and documented administered as prescribed to date in June 2024.
- Pravastatin Tab 40mg, take one tablet by mouth at bedtime, 8:00p.m., not documented as administered 21 times in May 2024 and 1 time to date in June 2024.
- Prednisolone sus 1% OP, instill one drop in the left eye once daily for 7 days, 8:00a.m., written 03/04/2024 and DC' d on 05/07/2024, not documented as administered 05/01/2024, 05/04/2024 & 05/05/202.
- Pulmicort INH 90MCG, inhale one puff by mouth twice daily, 8:00a.m., 8:00p.m., not documented as administered 32 time in May 2024 and 3 times to date in June 2024.
- Senna-S tab 8.6-50mg, take one tablet by mouth twice daily, 8:00a.m., 8:00p.m., not documented as administered 29 times in May 2024 and 1 time to date in June 2024.

On 06/11/2024, I conducted an unannounced inspection at the facility and interviewed DCW (direct care worker) Kris Taylor. Ms. Taylor stated she works at the facility 1:00p.m.-7:00p.m. and stated she administers resident medications as prescribed but she does not mark the administration of the medications on the MAR because the licensee designee, Christina Sanders prefers to document the MAR. Ms. Taylor stated she has been trained in medication administration and demonstrated to me how she double checks resident medications she is placing in a small cup, how she passes one resident's medications in a cup at a time before moving on to the next resident. Ms. Taylor stated she is knowledgeable about the "5 R's of medication passing" and stated they are, Right Patient, Right Drug, Right Dose, Right Route, Right Time but stated she is not aware if any of the other staff that work at the facility do it that way.

On 06/11/2024, I attempted to interview residents at the facility and the residents present at the facility were not able to provide information pertinent to this investigation due to cognitive deficits.

On 06/11/2024, I reviewed the MARs for Residents E & F on the computerized MAR at the facility for the month of June 2024 to date (06/11/2024). The MARs documented the following:

Resident E's medications:

- Acetaminophen Tab 650 MG, 1 tab by mouth every 6 hours, 12:00a.m., 6:00a.m., 12:00p.m., 6:00p.m., not documented as administered 5 times to date (06/11/2024).
- Aquaphor Ointment, apply 1 gram 1 time daily to feet and toenails, 8:00a.m., not documented as administered 3 times to date.

- Carvedilol tab 25 mg, take one tablet by mouth twice daily, 8:00a.m., 8:00p.m., not documented as administered 5 times to date.
- Ferrous Gluc Tab 324MG, take one tablet by mouth three times daily, 8:00a.m., 1:00p.m., 8:00p.m., not documented as administered 6 times to date.
- Hydralazine Tab 25MG, take one tablet by mouth three times daily with 50 MG tablet, 8:00a.m., 1:00p.m., 8:00p.m., not documented as administered 6 times to date.
- Lisinopril Tab 20MG, take one tablet by mouth twice daily, 8:00a.m., 8:00p.m., not documented as administered 4 times to date.
- Meloxicam Tab 15MG, take one tablet by mouth every morning, 8:00a.m. is signed by Ms. Sanders each day to date.
- Olanzapine Tab 15MG, take one tablet by mouth at bedtime *take in addition to 2.5 MG tab twice daily, 8:00p.m., not documented as administered 4 times to date.
- Olanzapine Tab 205MG, take one tablet by mouth twice daily, 8:00a.m., 8:00p.m., not documented as administered 4 times to date.
- Quetiapine Tab 50MG, take two tablets (100MG) by mouth at bedtime, 8:00p.m., not documented as administered 4 times to date.
- Trazodone Tab 100MG, take one tablet by mouth at bedtime, 8:00p.m., not documented as administered 4 times to date.

Resident F's medications:

- Atorvastatin Tab 40MG, take one tablet by mouth at bedtime, 8:00p.m., not documented as administered 5 times to date.
- Benztropine Tab 1MG, take one tablet by mouth twice daily *morning and 4:00p.m., 8:00a.m. & 4:00p.m., not documented as administered 3 times to date.
- Clobetasol Sol 0.05%, apply 1ML to scalp twice daily *do not rinse off, * 8:00a.m., 8: 00p.m, not documented as administered 8 times to date.
- Contour Test Next, use to check blood sugar twice daily, not documented as administered 8 times to date.
- Contour Next Kit Gen, use to check blood sugar twice daily, 8:00a.m., 8:00p.m., not documented as administered 8 times to date.
- Easy Touch Mis Lanc/30MG, use as directed to check blood sugar twice daily, 8:00a.m., 8:00p.m., not documented as administered 8 times to date.
- Freestyle Libre 2 sensor, apply new sensor to skin every 14 days, no signatures that sensor applied to date, however, there still could have been one on in the past 14 days.
- Prazosin HCL Cap 1MG, take one capsule by mouth at bedtime, 8:00p.m., not documented as administered 5 times to date.
- Quetiapine Tab 300MG, take one tablet by mouth at bedtime **off cycle**, 8:00p.m., not documented as administered 5 times to date.
- Selsun Blue SHA 1%, apply to scalp once daily *Let sit for 5 minutes, then rinse* 8:00a.m., not documented as administered 3 times to date.
- Triamcinolone OIN apply thin layer to scalp twice daily, 8:00a.m., 8:00p.m., not documented as administered 8 times to date.

On 07/09/2024, I interviewed Christina Sanders, Licensee Designee, via telephone. Ms. Sanders stated if staff administer resident medications, that staff person signs the MAR as administering the medication. Ms. Sanders stated she would never instruct staff administering medications to not sign the MAR so she could sign it as reported by Ms. Taylor. Ms. Sanders stated she is the “guilty party” and the unsigned spots on the MAR “might be” all her doing and that she gets “lazy” and does not always sign the MAR after administering resident medications. Ms. Sanders stated the resident medications are being administered but acknowledged that she does not always sign the MAR. In addition, Ms. Sanders stated it “might be” other staff who are doing the same and not signing the MAR but she knows she has personally failed to sign the MAR after administering resident medications. Ms. Sanders stated that resident medications are administered but acknowledged that sometimes they are not signed for at the time of administration.

On 07/09/2024, I interviewed Michelle Guillen, DCW via telephone. Ms. Guillen stated she is a direct care worker but also oversees the medications for the facility. Ms. Guillen stated staff “absolutely” do not leave the MAR blank for Ms. Sanders to sign at a later time. Ms. Guillen stated staff know that upon administering resident medications, they are to sign the MAR. Ms. Guillen stated there was an oversight in getting Ms. Taylor a login for the MAR system. She did not know that Mr. Taylor did not have a login for the system and that is why she was not able to sign the MAR. Ms. Guillen stated on 06/11/2024 after my inspection at the facility, she was made aware that Ms. Taylor did not have a login for the MAR system and set it up immediately so Ms. Taylor could sign for the medications she administers. Ms. Guillen stated it was an oversight that was remedied on 06/11/2024. Ms. Guillen stated staff are trained in medication administration through Guardian pharmacy nurse, Sarah (Westerbrink). Ms. Guillen stated residents at the facility always receive their medications.

On 07/15/2024, I interviewed Sarah Westerbrink, RN with Guardian pharmacy via telephone. Ms. Westerbrink stated she has provided training to staff onsite, at the facility, and at no time were staff ever instructed to allow others to sign the MAR for them or to leave the MAR blank upon administration of resident medications. Ms. Westerbrink stated ongoing training opportunities are provided online every four weeks and staff can take the training on a regular basis if they need a refresher in medication administration including the documentation of medications.

On 07/16/2024, I conducted an exit conference with Licensee Designee & Administrator, Christina Sanders via telephone. Ms. Sanders again acknowledged that she was not documenting resident medications on the MAR that were administered, she stated corrections have been made, all resident medications given will be documented on the MAR and this will not occur in the future. Ms. Sanders stated the resident medications are being administered as prescribed and she and staff will continue to make sure all resident medications are handled per licensing rules. Ms. Sanders stated she understands the information, analysis, and conclusion of this applicable rule.

APPLICABLE RULE	
R 400.14312	Resident medications.
	(1) Prescription medication, including dietary supplements, or individual special medical procedures shall be given, taken, or applied only as prescribed by a licensed physician or dentist. Prescription medication shall be kept in the original pharmacy-supplied container, which shall be labeled for the specified resident in accordance with the requirements of Act No. 368 of the Public Acts of 1978, as amended, being S333.1101 et seq. of the Michigan Compiled Laws, kept with the equipment to administer it in a locked cabinet or drawer, and refrigerated if required.
ANALYSIS:	Upon a review of Resident A, B, C, D, E and F's medication administration records, it appeared that resident medication is not being given, taken, or applied as prescribed by the physician. However, Ms. Taylor, Ms. Sanders, and Ms. Guillen each reported resident medications are administered as prescribed, and it is the documentation that is in error. There is not a preponderance of evidence to indicate that staff are not administering resident medications and therefore, a violation of this applicable rule is not established.
CONCLUSION:	VIOLATION NOT ESTABLISHED

APPLICABLE RULE	
R 400.14312	Resident medications.
	(4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all the following provisions: (v) The initials of the person who administers the medication, which shall be entered at the time the medication is given.
ANALYSIS:	Resident A, B, C, D, E and F's medication administration records show numerous dates and occasions when staff failed to document that they had administered resident medications as prescribed. Therefore, a violation of this applicable rule is established.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan that includes verification of additional medication training, I recommend the status of the license remain unchanged.



07/16/2024

Elizabeth Elliott
Licensing Consultant

Date

Approved By:



07/16/2024

Jerry Hendrick
Area Manager

Date