GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

July 15, 2024

Raekesha Mcmillian
1232 Kalamazoo Ave SE
Grand Rapids, MI 49507

RE: License #: AS410388538
Investigation #: 2024A0467047
Community Safe Keeping Home

Dear Raekesha Mcmillian:

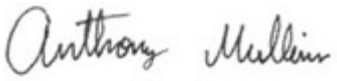
Attached is the Special Investigation Report for the above referenced facility. Due to the violation identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with the rule will be achieved.
- Who is directly responsible for implementing the corrective action for the violation.
- Specific time frames for the violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,



Anthony Mullins, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #:	AS410388538
Investigation #:	2024A0467047
Complaint Receipt Date:	07/01/2024
Investigation Initiation Date:	07/01/2024
Report Due Date:	08/30/2024
Licensee Name:	Raekesha Mcmillian
Licensee Address:	1232 Kalamazoo Ave SE Grand Rapids, MI 49507
Licensee Telephone #:	(616) 719-3103
Administrator:	Raekesha McMillian
Licensee Designee:	Raekesha McMillian
Name of Facility:	Community Safe Keeping Home
Facility Address:	820 Watkins SE Grand Rapids, MI 49507
Facility Telephone #:	(616) 427-4570
Original Issuance Date:	08/14/2017
License Status:	REGULAR
Effective Date:	02/14/2024
Expiration Date:	02/13/2026
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Resident A was sitting on the floor of the vehicle while being transported to an outing on 06/06/2024.	Yes

III. METHODOLOGY

07/01/2024	Special Investigation Intake 2024A0467047
07/01/2024	Special Investigation Initiated - Letter Via email with the complainant
07/09/2024	Inspection Completed On-site
07/15/2024	APS Referral
07/15/2024	Exit conference completed with licensee designee, Raekesha McMillian

ALLEGATION: Resident A was sitting on the floor of the vehicle while being transported to an outing on 06/06/2024.

INVESTIGATION: On 7/1/24, I received a complaint via email from Kent County Recipient Rights Officer, Michael Kuik. The complaint alleged that on or around 6/6/24, Resident A was sitting on the floor of the vehicle while on an outing with staff. This is due to staff picking up family members during the outing, which caused there to be limited space in the vehicle. It should be noted that Resident A volunteered to sit on the floor.

On 7/1/24, Mr. Kuik informed me that he completed interviews with Resident A and staff, and the incident occurred on at least one occasion.

On 7/2/24, Mr. Kuik sent me the written summaries of his interviews of Resident A, staff member Debbie Long, and licensee designee, Raekesha McMillian via email. According to these summaries, Resident A confirmed that she did sit on the floor of the vehicle while staff member Debbie Long transported her family. Resident A told Mr. Kuik that “it’s not a big deal, I offered” due to the vehicle not having enough seats. Ms. Long reportedly told Mr. Kuik that she had to pick-up her cousin and transport her to her mother’s home, which is reportedly a short distance. Ms. Long did not know the exact date of the incident but added that Resident A volunteered to sit on the floor, and this only occurred on one occasion. Ms. McMillian reportedly shared that staff member Debbie Long did not force Resident A to sit on the floor.

Instead, she volunteered to do so. Ms. McMillian informed Ms. Long that this is a safety hazard and that everyone needs to be seated with their seatbelt on.

On 7/9/24, I made an unannounced onsite investigation to the facility. Upon arrival, I spoke to AFC staff member, Debbie Long regarding the allegation. Ms. Long confirmed that Resident A sat on the floor of the vehicle one time during an outing. Ms. Long confirmed that Resident A volunteered to sit on the floor. Ms. Long acknowledged that she should not be transporting her family during an outing with the residents and agreed not to do this moving forward. It should be noted that Resident A was at work and away from the home during this onsite investigation. Therefore, she was not interviewed.

On 7/15/24, I conducted an onsite investigation and conducted an exit conference with licensee designee, Raekesha McMillian. I informed her of the investigative findings and confirmed that she discussed this concern with Ms. Long. Ms. McMillian agreed to complete a CAP within 15 days of receipt of this report.

APPLICABLE RULE	
R 400.14305	**Resident protection.**
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	Staff member Debbie Long and Resident A both confirmed that Resident A was sitting on the floor of the vehicle while being transported to an outing. Although Resident A volunteered to sit on the floor of the vehicle, this put her safety at risk. Therefore, there is a preponderance of evidence to support the allegation.
CONCLUSION:	**VIOLATION ESTABLISHED**

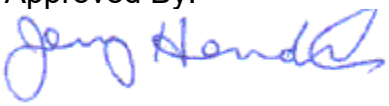
IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan,

Anthony Mullins 07/15/2024

Anthony Mullins Date
Licensing Consultant

Approved By:



07/15/2024

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Jerry Hendrick Date
Area Manager