



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

February 04, 2025

Tamika Ruth
514 S. Ortman Street
Saginaw, MI 48601

RE: License #: AS730377214
Investigation #: 2025A0572016
Annie's Home Care

Dear Tamika Ruth:

Attached is the Special Investigation Report for the above referenced facility. Due to the severity of the violations, disciplinary action against your license is recommended. You will be notified in writing of the department's action and your options for resolution of this matter.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script that reads "Anthony Humphrey".

Anthony Humphrey, Licensing Consultant
Bureau of Community and Health Systems
411 Genesee
P.O. Box 5070
Saginaw, MI 48605
(810) 280-7718

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS730377214
Investigation #:	2025A0572016
Complaint Receipt Date:	12/18/2024
Investigation Initiation Date:	12/18/2024
Report Due Date:	02/16/2025
Licensee Name:	Tamika Ruth
Licensee Address:	514 S. Ortman Street Saginaw, MI 48601
Licensee Telephone #:	(989) 714-1271
Administrator:	Tamika Ruth
Licensee Designee:	N/A
Name of Facility:	Annie's Home Care
Facility Address:	514 N. Warren Avenue Saginaw, MI 48607
Facility Telephone #:	(989) 401-7835
Original Issuance Date:	11/16/2015
License Status:	REGULAR
Effective Date:	05/16/2024
Expiration Date:	05/15/2026
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
The home is unable to obtain a weight record of Resident E because they do not have a scale.	Yes
Resident E is on a mechanical soft food with thickened liquids diet, however; staff are not providing this diet. Resident E has raised bumps all over Resident E's body which may be due to eating wrong foods.	Yes
Staff are unable to provide documentation of medical appointments for Resident E. Medical Books are kept at the licensee's home instead of the group home.	Yes
There are bedbugs and roaches in the home.	No
Additional Findings	Yes

III. METHODOLOGY

12/18/2024	Special Investigation Intake 2025A0572016
12/18/2024	Special Investigation Initiated - On Site
12/18/2024	APS Referral APS made referral.
01/24/2025	Contact - Face to Face Staff, Roderick York; Resident A, Resident B, and Resident E.
01/24/2025	Contact - Telephone call made Resident E's Case Manager, Denia Rider.
01/28/2025	Contact - Face to Face Staff, Roderick York.
01/28/2025	Contact - Telephone call made Licensee, Tamika Ruth.
01/29/2025	Contact - Face to Face Resident A, Resident B, Resident E and Owner of the home, Keith Bulger.
01/29/2025	Contact - Telephone call made Resident E's Case Manager, Denita Rider.

01/29/2025	Inspection Completed-BCAL Sub. Non-Compliance
01/30/2025	Contact - Telephone call made Resident E's Dietician, Patricia Ruth.
01/31/2025	Exit Conference Licensee, Tamika Ruth.
02/02/2025	APS Referral An APS referral was made.
02/03/2025	Exit Conference Licensee, Tamika Ruth.

ALLEGATION:

The home is unable to obtain a weight record of Resident E because they do not have a scale.

INVESTIGATION:

On 12/18/2024, the local licensing office received a complaint for investigation. Adult Protective Services (APS) made the referral to licensing.

On 12/18/2024, I made an unannounced onsite to Annie's Home Care, located in Saginaw County Michigan. I interviewed Staff, Roderick York, Resident A, Resident B, and Resident E during my onsite.

On 12/18/2024, I interviewed Staff, Roderick York regarding the allegation. Roderick York stated, "We weighed (Resident E) on 12/03/2024 and I believe it was 93 pounds." When asked for the Weight Record, Roderick York was not provided as it is not at the home. The scale was also not at the home. I was told that it was at another home that they are trying to open as an AFC Home.

On 01/24/2025, I made another unannounced onsite to Annie's Home Care and interviewed Resident E. Resident E says that she weighs 89 pounds but is never weighed at the home. Resident E is always weighed by a doctor.

On 01/30/2025, I interviewed Resident E's Dietician, Patricia Ruth regarding the allegation. Patricia Ruth informed that this is true that the home is not conducting monthly weights as she was told by staff that they do not have a scale in the home. Patricia Ruth recently gave Resident E a scale for the home to use so that they can get a monthly weight record.

During my onsite inspections at the home on 01/24/2025, 01/27/2025 and 01/29/2025, I did not observe a scale in the home nor did I see a monthly weight record.

On 01/31/2025, I interviewed Licensee, Tamika Ruth regarding the allegation. Tamika Ruth informed that they do have a scale, it's just not in plain sight and Staff, Roderick York does not know where it's at because he does not do the weights.

APPLICABLE RULE	
R 400.14310	Resident health care.
	(3) A licensee shall record the weight of a resident upon admission and monthly thereafter. Weight records shall be kept on file for 2 years.
ANALYSIS:	Based on my interviews and observations, there's enough evidence to issue a citation. During my onsite visits, there was no Weight Record or a scale in the home. This was confirmed by staff, Resident E and Resident E's Dietician.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

Resident E is on a mechanical soft food with thickened liquids diet, however; staff are not providing this diet. Resident E has raised bumps all over Resident E's body which may be due to eating wrong foods.

INVESTIGATION:

On 12/18/2024, I interviewed Staff, Roderick York regarding the allegation. Roderick York informed that whenever he prepares Resident E's meals, Resident E refuses to eat it. Resident E barely drinks the Ensure that they have for her. Resident E will eat meatloaf, potatoes, pizza, etc. Resident E's doctor and nutritionist recommended soft mechanical diet because of chewing issues and not being able to gain weight. Resident E has mentioned having bumps on her body, but not sure where they are coming from. According to Roderick York, Resident E was living in her Aztec Van and it was infested with bedbugs, so it could of came from that.

On 01/24/2025, I interviewed Resident E regarding the allegation. Resident E indicated that she is eating the special diet that is giving to her but indicated that she does not really know what she can and cannot eat. Resident E informed that she has no top teeth, and it hurts to chew food, so she eats soft foods and Ensure. Resident E will also eat a bologna sandwich but admitted that it hurts a little bit to eat, but stated, "I got to eat something." When asked if Resident E has any bumps on Resident E's body, Resident E stated that she has them all over her body and showed me some of the bumps on her arm. Resident E stated, "I'm allergic to tomatoes and there were some in the tacos I ate and that's why I broke out."

On 01/24/2025, I interviewed Resident E's Case Manager, Denita Rider regarding the allegation. Denita Rider informed that Resident E is on a special diet and has a dietician who comes out to the home. Resident E was put on a special diet after discharge from hospital.

On 01/29/2025, I made another unannounced onsite to Annie's Home Care to interview Resident E. It was approximately 12:30pm and Resident E had not eaten yet. Resident E stated that she was sleeping and had just woken up. Resident E informed that she was just about to fix herself something to eat. When asked what she was going to fix, she stated, "Either some cereal or some pancakes." When asked if she ever eats Ensure, she stated, "Yes". Resident E showed me the pantry where it is kept. There was a full box and another nearly full box of Ensure in the pantry.

On 01/30/2025, I interviewed Resident E's Dietician, Patricia Ruth regarding the allegation. Resident E was prescribed mechanical soft food with thickened liquids diet while in the hospital. Resident E has problems with teeth and has issues with chewing and swallowing. The home is not following the diet plan, and they don't give a reason why. Resident A has only gained 5 pounds in 6 months but the Dietician was expecting more gains than that.

On 01/31/2025, I interviewed Licensee, Tamika Ruth regarding the allegation. Tamika Ruth informed that Resident E is offered the special diet but refuses to eat it. Tamika Ruth showed me in the service plan that states, "(Resident E) recent hospitalization for health-related reasons has indicated a need for dietary services. It was recommended that (Resident E) maintains a soft food diet. However; (Resident E) finds this challenging and often eats foods that she should not have." Tamika Ruth informed that because Resident E won't help them follow her diet, she will give her a notice so that her case manager can look to move her.

On 02/03/2025, I interviewed Licensee, Tamika Ruth regarding any documentation for when Resident E refuses the Special Diet. Tamika Ruth indicated that they had not been charting Resident E's refusals.

APPLICABLE RULE	
R 400.14313	Resident nutrition.
	(3) Special diets shall be prescribed only by a physician. A resident who has been prescribed a special diet shall be provided such a diet.

ANALYSIS:	Based on my interviews and observations, there is enough evidence to issue a citation. Staff, Resident E and the Dietician all confirm that Resident E is eating foods that are not part of the prescribed diet plan. There is no documentation that indicates that Resident E is refusing the Special Diet. There is no documentation Resident E is being provided a special diet.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

Staff are unable to provide documentation of medical appointments for Resident E. Medical Books are kept at the licensee’s home instead of the group home.

INVESTIGATION:

On 12/18/2024, I interviewed staff, Roderick York regarding the allegation. When asked for resident files, Roderick York stated, “The medical appointment documentations and other paperwork is at my momma’s house.” Roderick York was informed that all the resident files need to be brought back to the home.

On 01/31/2025, I interviewed Licensee, Tamika Ruth regarding the allegation. Tamika Ruth informed that she had moved the files because she was preparing to open a new AFC at another location due to the infestation at the current license. Tamika Ruth was going to move the residents to the new location once open. Several allegations came in the midst of trying to setup at the new location, plus a knee surgery, so they decided to focus on the current home. Tamika Ruth informed that she will assure that all files belonging to Annie’s Home Care will be returned to the group home.

APPLICABLE RULE	
R 400.14316	Resident records.
	<p>(1) A licensee shall complete, and maintain in the home, a separate record for each resident and shall provide record information as required by the department. A resident record shall include, at a minimum, all of the following information:</p> <p>(a) Identifying information, including, at a minimum, all of the following:</p> <p>(i) Name.</p> <p>(ii) Social security number, date of birth, case number, and marital status.</p> <p>(iii) Former address.</p> <p>(iv) Name, address, and telephone number of the next of kin or the designated representative.</p>

	<p>(v) Name, address, and telephone number of the person and agency responsible for the resident's placement in the home.</p> <p>(vi) Name, address, and telephone number of the preferred physician and hospital.</p> <p>(vii) Medical insurance.</p> <p>(viii) Funeral provisions and preferences.</p> <p>(ix) Resident's religious preference information.</p> <p>(b) Date of admission.</p> <p>(c) Date of discharge and the place to which the resident was discharged.</p> <p>(d) Health care information, including all of the following:</p> <p>(i) Health care appraisals.</p> <p>(ii) Medication logs.</p> <p>(iii) Statements and instructions for supervising prescribed medication, including dietary supplements and individual special medical procedures.</p> <p>(iv) A record of physician contacts.</p> <p>(v) Instructions for emergency care and advanced medical directives.</p> <p>(e) Resident care agreement.</p> <p>(f) Assessment plan.</p> <p>(g) Weight record.</p> <p>(h) Incident reports and accident records.</p> <p>(i) Resident funds and valuables record and resident refund agreement.</p> <p>(j) Resident grievances and complaints.</p>
ANALYSIS:	Based on my interview and observation, the resident files were not in the home. Staff informed that it was at the licensee's home.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

There are bedbugs and roaches in the home.

INVESTIGATION:

On 12/18/2024, I interviewed Staff, Roderick York about concerns regarding bedbugs due to Resident E's bumps on skin and him saying that she had bedbugs in the van that she was residing in. Roderick York informed that they did have bedbugs and roaches, but they are going away. Roderick York indicated that they had a professional come out and spray the home.

On 01/24/2025, during another unannounced onsite, I interviewed Resident A regarding the allegation. Resident A informed that they had Bedbugs and Roaches

in the home and that they come and go. A company came out and sprayed. Resident A observed a couple bugs not too long ago but was not sure if it was a roach or a bedbug. Resident A has been bit by a bedbug before.

On 01/24/2025, I interviewed Resident B regarding the allegation. Resident B informed that she loves the home and has no issues or concerns. Resident B denied ever seeing or being bitten by a bedbug and has not observed any roaches. Resident B is not aware of any bedbugs or roaches ever being in the home. Resident B has resided at the home for approximately 1 year.

On 01/24/2025, I spoke with Resident E's Case Manager, Denita Rider regarding the possible infestation in the home. Denita Rider informed that the last time she was at the home, she was told that the staff could not cook at the home because of so many roaches. By the time they sit a plate on the table, several roaches will scurry to the table. Because of this, Licensee, Tamika Ruth started cooking dinner at home and bringing the food to the group home. Denita Rider indicated that she observed roaches a few times during her visits to the home and it's been an on-going issue. Tamika Ruth told her she has not observed any bedbugs. Denita Rider informed that Resident E has been bitten by bedbugs before. Resident E has some raised bumps on her body but told her that it was from eating tomatoes. Denita Rider was informed by the home that they had an exterminator come out.

On 01/28/2025, I spoke with Licensee, Tamika Ruth regarding bedbugs and roaches in the home. Tamika Ruth informed that Resident E was living in her van and all of her belongings had several different types of bugs in them and that's what caused the infestation. Tamika Ruth informed that they are addressing the problem and will send me a copy of their contract with Terminix.

On 01/28/2025, Licensee, Tamika Ruth sent me a copy of the contract with Terminix. The contract is dated for 12/05/2024. Service is to begin in January 2025 with a reoccurring monthly fee of \$50 per month. It's a one-year contract that covers 39 pests, including bedbugs. The next a technician is scheduled to come out is in May 2025 and then September 2025. She also sent me a couple copies of payments made to Terminix from prior to this investigation.

On 01/29/2025, I made another unannounced onsite to Annie's Home Care. Resident A says that they have bugs but does not know what kind they are. A company came out and sprayed about 3 months ago.

On 01/29/2025, I reinterviewed Resident B regarding bedbugs and roaches. Resident B denied ever seeing any roaches or bedbugs and has never been bitten by one.

On 01/29/2025, I reinterviewed Resident E regarding bedbugs and roaches. Resident E says there are bedbugs in the home but does not know about roaches.

They had a company come out and spray a while ago but does not know how long ago.

On 01/29/2025, and during my other visits to the home, I observed evidence of roaches in the home. I observed a live one on the upstairs wall near the staircase and one that was smashed on the wall in Resident A's bedroom. There were also several bottles of Raid throughout the home and other types of bug sprays.

On 01/29/2025, the property owner, Keith Bulger came to the home and was interviewed regarding the bedbugs and roaches. Keith Bulger informed that they are addressing the bedbug and roach issue with Terminix and indicated that they come out on a regular. Keith Bulger stated, "I believe the bedbug issue is gone. Or at least I haven't heard anything about bedbugs being in the home for a while. But we still have issues with roaches." Keith Bulger informed that when they get new residents from other places like the Rescue Mission, they come to their home with roaches or bedbugs and infest their home. Keith Bulger indicated the only thing they can do is call for a company to come out and that's what they do.

On 01/30/2025, I interviewed Resident E's Dietician, Patricia Ruth regarding the allegation. Patricia Ruth does not know if the home has bedbugs or roaches as she has never observed them in the home.

On 01/31/2025, I reinterviewed Licensee, Tamika Ruth regarding this allegation. Tamika Ruth informed that Terminix is coming back out in about a week. Tamika Ruth is going to ask them to spray the attic and basement because they never spray in those areas. When they had the bed bugs, they got rid of several pieces of furniture and mattresses. The exterminator advised them not to clean because they'll wipe away the spray. He told them to allow for the spray to kill the bugs.

On 02/03/2025, I contacted Licensee, Tamika Ruth about any previous contracts with Terminix. Tamika Ruth informed that in February 2023, they had Terminix come out to the home for bedbugs, and they entered into a \$3,000.00 contract on 04/12/2024 and made a \$700.00 deposit. I received a screenshot of the contract and deposit on 01/28/2025. Another payment was made on 07/16/2025 for the amount of \$255.78. Tamika Ruth informed that Terminix ended in October of 2024 once there was no evidence of bedbugs anymore. They then had another infestation problem due to Resident E bringing in several types of bugs from the vehicle that Resident E was residing in. The new contract is for everything and instead of paying \$3,000.00, the contract is \$50.00 per month. A Terminix exterminator comes out, but if she still sees a problem, they have to come out again within 3 days.

APPLICABLE RULE	
R 400.14401	Environmental health.
	(5) An insect, rodent, or pest control program shall be maintained as necessary and shall be carried out in a manner that continually protects the health of residents.
ANALYSIS:	Based on my interviews of staff, residents, case manager and dietician and review of current and previous contract with Terminix, there is not enough evidence to support a rule violation. The licensee and owner report they are contracting with Terminix. This is their 2 nd contract with Terminix. The first contract was for just bedbugs. The current contract is for all pests. The Licensee reports that the extermination of bugs appears to have gotten better.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

Staff is sleeping on floor and not supervising the residents in the home.

INVESTIGATION:

On 01/28/2025 I made a quick stop to Annie’s Home Care to review one of the resident’s files and to ask staff for a copy of the contract they have with Terminix. The door is normally unlocked, but this time it was locked. Staff, Roderick York finally peeped from the side of the wall where the office is located and had gone back out of view. It took about 30 more seconds for Roderick York to finally open the door. During our conversation, he kept yawning as if he had just woken up. I noticed a pillow and a blanket on the right side of the desk. I recently questioned Roderick York on 01/24/2025 about sleeping on the floor because the residents are being unsupervised as he is the only staff working. I also issued Annie’s Home Care a citation due to this on 01/29/2025 (SIR 2025A0572012) and had an Exit Conference with the Licensee, Tamika Ruth on 01/27/2025.

On 01/29/2025, I made another unannounced visit to the home and again the front door was locked. It took a few moments for Staff, Roderick York to open the door. Again, the pillow and blanket were on the right side of the desk, and it appeared that Staff York may have been sleeping in foyer of the home.

On 01/29/2025, I interviewed Resident A. When asked if she ate today, she stated, “Yes, I had cereal today. I had to fix it myself because he (Roderick York) was downstairs sleeping on the floor. So I took the key off the desk and unlocked the kitchen and fixed me some cereal.”

On 01/29/2025, I spoke with Resident E’s Case Manager, Denita Rider. Denita Rider informed that staff, Roderick York is usually sleeping on the floor in the foyer of the home when she stops by the home.

On 01/30/2025, I interviewed Dietician, Patricia Ruth and she informed that she has observed staff sleeping on the floor in the foyer by the desk several times. Patricia Ruth stated that Roderick York will have a pillow and blankets piled on the floor near the desk.

On 01/31/2025, I reinterviewed Licensee, Tamika Ruth regarding this allegation. Tamika Ruth informed that she talked with Staff, Roderick York once again because it is unnecessary. Tamika Ruth indicated that herself and Keith Bulger are just over a mile away and all he has to do is give them a call and one of them can be there in 5 minutes to give him a break if he needs to rest. Tamika Ruth informed that if he does it again, he’s done because he is getting paid to do a job.

Special Investigation Report (SIR) #22025A0572012 dated 01/29/2025 cited violation to R 400.1440206(2). Staff Roderick York was the only staff on shift and was downstairs sleeping on the floor. A friend of Roderick York was supervising the resident’s while he was sleep. There is sufficient evidence to support this rule violation. No corrective action has yet been received.

Special Investigation Report (SIR) #2023A0580024 dated 4/19/2023 concluded violation to R400.14408(2). Violations was due to observation of a bed in the dining room and staff, Mr. Bulger’s admission that he sleeps on the bed in the dining room. The corrective action dated 06/14/2023 and signed by Licensee Ruth, stated that bed was removed from the dining room on 05/15/2023.

Special Investigation Report SIR 2025A0580003 dated 12/13/2024 cited violation to R 400.14408(2) due to Staff York sleeping in the living room area. Due to willful and substantial rule violations, a provisional license was recommended, contingent upon receipt of a corrective action plan. An acceptable corrective action plan has not been received.

Special Investigation Report SIR 2025A0572012 dated 01/27/2025 cited violation to R 400.14408(2) due to Staff York sleeping in the foyer area of the home. Due to willful and substantial rule violations, a provisional license was recommended, contingent upon receipt of a corrective action plan. An acceptable corrective action plan has not been received.

APPLICABLE RULE	
R 400.14206	Staffing requirements.
	(2) A licensee shall have sufficient direct care staff on duty at all times for the supervision, personal care, and protection of residents and to provide the services

	specified in the resident's resident care agreement and assessment plan.
ANALYSIS:	Based on my interviews and observations, there is enough evidence to issue a citation. Staff, Roderick York is sleeping on the job and there is no adequate supervision for the residents as he is the only staff working.
CONCLUSION:	REPEAT VIOLATION ESTABLISHED SIR 2025A0572012 dated 01/29/2025

APPLICABLE RULE	
R 400.14408	Bedrooms generally.
	(2) A living room, dining room, hallway, or other room that is not ordinarily used for sleeping or a room that contains a required means of egress shall not be used for sleeping purposes by anyone.
ANALYSIS:	Based on my interviews and observations, there is enough evidence to issue a citation. Staff, Roderick York is sleeping on the job in an area that is not a bedroom.
CONCLUSION:	REPEAT VIOLATION ESTABLISHED SIR 2023A0580024 dated 04/19/2023 SIR 2025A0580003 dated 12/13/2024 SIR 2025A0572012 dated 01/29/2025

ADDITIONAL FINDINGS:

The home does not have any menus posted in the home.

INVESTIGATION:

On 01/24/2025, I spoke with Resident E's Case Manager, Denita Rider regarding the menus. Denita Rider informed that there are no menus posted and that the dietician has tried to encourage the home to have a menu so that they can better monitor Resident E's weight. The dietician even showed them an example of a menu so that they are aware of what needs to be on the menu and how many calories they need.

On 01/24/2025, I interviewed Resident A regarding the menus, and she informed me that they never know what they are going to eat because there are no menus. They usually fix their own cereal in the morning and eat sandwiches for lunch. Resident A informed that they never have a cooked breakfast. It's always cereal and no fruits or vegetables are offered.

On 01/24/2025, I interviewed Resident B regarding the menus, and she informed that they get plenty to eat at the home. She fixed herself some cereal today and they will probably have Bologna, Salami sandwiches or hotdogs. Resident B does not know what they are having for lunch today because they do not have any menus. There are no fruits and vegetables in the home.

On 01/29/2025, I reinterviewed Resident B regarding the food. Resident B informed that she just woke up (12:04pm) so she hasn't eaten yet. Resident B was just about to go and fix herself some cereal.

On 01/29/2025, I reinterviewed Resident A regarding the food. Resident A informed that she had cereal today and she fixed it herself because staff was asleep. It's 12:18pm and she has not had lunch yet. Resident A may have lunch around 2pm, but it's supposed to be at noon. Prior to Roderick being staff, they had their meals on time every day, but now meals are not on time. Resident A stated, "We don't have any menus. Just a piece of paper that says what time each meal is supposed to be." Resident A denied getting fruits and vegetables with their meals.

On 01/29/2025, during my onsite, I observed an old menu posted on a wall without a date. For breakfast it states, "Toast with butter and jelly, eggs and Milk/Coffee/Tea/Juice." For lunch it states, "Grilled Cheese sandwich, Tomato Soup, Crackers, Milk/Coffee/Tea/Juice. Snack is from 3pm to 7pm and consist of Cheeses, Crackers, Snack Cakes, Apples and Grapes. For dinner it states, "Fried Chicken, Green Beans with Potatoes, Milk/Coffee/Tea/Juice.

On 01/29/2025, I interviewed Property Owner, Keith Bulger. Keith Bulger indicated that the residents are eaten good there and does not know the problem. Keith Bulger was made aware that Staff, Roderick York was sleeping on the floor and a resident grabbed the keys to the kitchen and made their own breakfast today.

On 01/30/2025, I interviewed Dietician, Patricia Ruth regarding the food and the menus. Patricia Ruth informed that the home provides cereal in the morning and the residents eats sandwiches for lunch. Patricia Ruth is not aware of the residents getting any fruits or vegetables with their meals.

On 01/31/2025, I reinterviewed Licensee, Tamika Ruth regarding the allegation. Tamika Ruth informed that she has menus and does them 2 weeks at a time. Tamika Ruth stated she did not know that they have to be posted at the home and will do this for now on. Tamika Ruth informed that she took the book with the menus home because she was not cooking at the home because of the roaches. Now that they are getting under control, she will start cooking at the AFC Home after Terminix comes back out in the next week or so. Tamika Ruth also informed that most of the groceries are at her home due to the roach and bedbug situation. Because of this, she denied that residents are able to cook any of the meals. Tamika Ruth has been cooking meals at her home and bringing the food to the AFC Home.

Special Investigation Report SIR 2025A0580003, dated 12/13/2024 cited violation to R 400.14313(4). No menu was observed visibly posted in the home. Staff York stated that there are no menus in the home, past or present. Due to willful and substantial rule violations, a provisional license was recommended, contingent upon

receipt of a corrective action plan. An acceptable corrective action plan has not been received.

APPLICABLE RULE	
R 400.14313	Resident nutrition.
	(4) Menus of regular diets shall be written at least 1 week in advance and posted. Any change or substitution shall be noted and considered as part of the original menu.
ANALYSIS:	Based on my interviews and observations, there is enough evidence to issue a citation. Residents informed that the home does not have a menu and they fix their own cereal and sandwiches for breakfast and lunch. During my onsite, I saw an old Menu posted, with no date.
CONCLUSION:	REPEAT VIOLATION ESTABLISHED SIR 2025A0580003, dated 12/13/2024.

APPLICABLE RULE	
R 400.14313	Resident nutrition.
	(1) A licensee shall provide a minimum of 3 regular, nutritious meals daily. Meals shall be of proper form, consistency, and temperature. Not more than 14 hours shall elapse between the evening and morning meal.
ANALYSIS:	Based on my interviews and observations, there is enough evidence to issue a citation. The home is not providing 3 regular nutritious meals. There is no evidence that resident receive a hot meal during breakfast as they are preparing their own cereal in the morning and there are no fruits or vegetables offered in each meal.
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS:

The trash in the kitchen does not contain a lid.

INVESTIGATION:

On 01/29/2025, during my unannounced onsite, there was no trashcan. There was a large, opened trash bag in the kitchen with garbage in it.

APPLICABLE RULE	
R 400.14401	Environmental health.
	(4) All garbage and rubbish that contains food wastes shall be kept in leakproof, nonabsorbent containers. The

	containers shall be kept covered with tight-fitting lids and shall be removed from the home daily and from the premises at least weekly.
ANALYSIS:	Based on my interviews and observations, there is enough evidence to issue a citation. I observed there to not be a trash can in the kitchen. There was a full, 30-gallon black trash bag in the kitchen that was open.
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS:

The kitchen was observed to not be thoroughly clean.

INVESTIGATION:

On 01/29/2025, I completed a walkthrough of the home, and the kitchen was not clean. The stove was dirty and greasy, and the knobs had caked on grease and grime. The food pantry was not sanitary, and it had can goods, cleaning supplies, empty pop bottles and bug spray all stored together. There are plates and a couple bags of Pinto Beans sitting on top of the med cart. I also observed canned goods in the corner of the floor in the kitchen, next to a box and a bottle of Raid. The floor was dirty and needed to be mopped. There's a gallon of paint on the side of the refrigerator and the kitchen counter has broken pieces that needs to be fixed or replaced. When I opened the refrigerator, there appeared to be some mold spots. The freezer and refrigerator can use some cleaning.

On 01/31/2025, I reinterviewed Licensee, Tamika Ruth. Tamika Ruth informed that it is her son's (Staff, Roderick York) job to maintain the cleanliness of the home and thought he would do better. Tamika Ruth informed that she is recovering from knee surgery but is getting better and they are taking care of the cleaning in the home.

Special Investigation Report (SIR) #2023A0580024, dated 04/19/2023 cited violation to R400.14402(4). Witness 1 observed the stove in the kitchen with a lot of dirt, grime, and caked grease and Consultant, Mr. Humphrey observed the kitchen stove with burnt food, grease and crud on top of the stove and around the burners. The corrective action dated 06/14/2023 and signed by Licensee Ruth stated that the licensee established a cleaning list, for each shift to maintain complete cleaning of the entire house, checking the list daily, effective 05/15/2023.

Special Investigation Report (SIR) #2025A0580003, dated 12/13/2024 cited violation to R400.14402(4). The burners on the gas stove in the kitchen were observed with caked grease and grime. The stove knobs were dirty, containing visible fingerprints from multiple uses without being washed. An appropriate corrective action has not yet been received.

APPLICABLE RULE	
R 400.14402	Food service.
	(4) All food service equipment and utensils shall be constructed of material that is nontoxic, easily cleaned, and maintained in good repair. All food services equipment and eating and drinking utensils shall be thoroughly cleaned after each use.
ANALYSIS:	Based on my interviews and observations, there is enough evidence to issue a citation. The kitchen did not appear to be organized or sanitary. Food and chemicals are stored too closely together and the cleanliness of the kitchen and pantry is below standard.
CONCLUSION:	REPEAT VIOLATION ESTABLISHED SIR 2023A0580024, dated 04/19/2023. SIR 2025A0580003, dated 12/13/2024.

ADDITIONAL FINDINGS:

Several areas of the home have garbage and trash inside and outside of the home. Home is not very clean.

INVESTIGATION:

On 01/24/2025, I interviewed Resident A regarding the cleanliness of the home. Resident A informed that she makes her own bed. Staff does not assist with cleaning or making their beds. The upstairs toilet is out of order and is leaking downstairs. They put a new toilet in but it's still leaking. It's been going on for years.

On 01/29/2025, during my walkthrough of the outside and inside the home, I observed garbage in and around the yard that needed to be picked up. There are several items on the porch that needs to be removed. Inside the home was more garbage in areas that they are not supposed to be. Missing floor tiles in the upstairs bathroom with a toilet that leaks, causing cracks in the drywall of the ceiling. There are replacement tiles on the top of the bathroom counter that appeared to be warped and sitting there for years. The bathroom shower can use some cleaning. There are also cigarette butts on top of the bathroom sink. There's a 2nd bathroom downstairs that has torn floor tile and needed to be swept. Throughout the home, there are full garbage bags just laying either on the floors or on top of a counter or table. In one of the bedrooms, there is a broken panel on one of the bedroom doors. In each of the occupied bedrooms, its full of clutter and not organized. Not only is it a tripping hazard, but it can become a fire hazard as well. All flooring can use some daily sweeping and mopping, including the stairs.

On 01/29/2025, I interviewed Resident B regarding the cleanliness of the home. When asked if staff assist with making the beds and cleaning their rooms, Resident B said that staff does not do either of those things. They don't use the upstairs

bathroom because it's out of order. The toilet is leaking, and it's been leaking off and on for a while.

On 01/29/2025, I interviewed Resident A regarding the cleanliness of the home. Resident A denied that staff assist with cleaning their rooms or making their beds.

On 01/30/2025, I spoke with Resident E's Dietician, Patricia Ruth regarding the cleanliness of the home. Patricia Ruth informed that it is not very clean and Resident E keeps a jar of peanut butter and mayonnaise in her room, which she feels is unsanitary and the food will become spoiled in her room. Patricia Ruth has not gone throughout the room. Only to front entrance of home and into Resident E's bedroom.

On 01/31/2025, I interviewed Licensee, Tamika Ruth regarding the allegation. Tamika Ruth informed that she is not aware of the toilet leaking currently. They had a previous resident who stuffed the toilet with clothes, which damaged the toilet and caused a leak, but they had the toilet replaced about 6 months ago and is no longer leaking. Tamika Ruth indicated that she was not aware that the upstairs bathroom had missing tiles and that a panel on the bedroom door is broken. I also mentioned the facing of the kitchen cabinets are missing and there's several items of trash that needs to be discarded. Tamika Ruth informed that everything will be done in about a week.

Special Investigation Report SIR 2023A0580024, dated 04/19/2023 cited violation to R400.14403(1). The investigation cited old furniture and trash at the rear exit of the home, discarded cigarette butts on a residents' bedroom floor. The corrective action dated 06/14/2023 and signed by Licensee Ruth stated that the licensee cleaned the area effective 05/15/2023.

Special Investigation Report SIR 2025A0580003, dated 12/13/2024 cited violation to R400.14403(1). Upstairs toilet was broken and had feces smeared on toilet. Also in same report, there was debris on the front porch, missing cabinet facing in the kitchen, and dead bugs throughout the fridge and freezer in the home, there is enough evidence to support the rule violation. No corrective action plan has been received.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.

ANALYSIS:	Based on my interviews and observations, there is enough evidence to issue a citation. During my walkthrough of the outside and inside of the home, there were items and/or trash that needed to be moved or discarded. Several floor tiles are damaged in both bathrooms and need to be replaced. Non-working toilet in the upstairs bathroom is leaking, causing damage to the drywall below it.
CONCLUSION:	REPEAT VIOLATION ESTABLISHED SIR2023A0580024, dated 04/19/2023 SIR2025A0580003, dated 12/13/2024

ADDITIONAL FINDINGS:

Residents are wearing dirty clothes due to their clothes not being washed for the past 6 weeks.

INVESTIGATION:

On 01/29/2025, I asked Resident A about her clothes being laundered and she indicated that laundry has not been done in about a month and a half and she is currently wearing dirty clothes. Resident A's clothes appeared to have some stains on them. Resident A also had a laundry basket full of dirty clothes as well.

On 01/29/2025, I asked Resident B about her clothes being laundered and she indicated that laundry has not been done for a very long time.

On 01/30/2025, I asked Resident E's Dietician, Patricia Ruth if she knew if Resident E's clothes were being washed regularly. Patricia Ruth informed that Resident E has been doing her own laundry in her room with an old dirty bucket of water. Patricia Ruth observed the bucket of dirty water with socks in it and that's where she is at least washing her socks.

On 01/31/2025, I interviewed Licensee, Tamika Ruth regarding this allegation. Tamika Ruth informed that the residents have the residents' clothes laundered once or twice per week. They go to the laundromat to wash because they have to exit the house and go into the backyard in order to enter their basement to wash clothes. Tamika Ruth believed that if a staff member had to go outside to enter the basement to wash clothes, then they would be leaving the residents by themselves, so it was easier to take them to the laundromat down the road. Tamika Ruth informed that Resident E always tries to wash clothes in places she shouldn't and has to be reminded that her clothes were already washed.

APPLICABLE RULE	
R 400.14404	Laundry,
	A home shall make adequate provision for the laundering of a resident's personal laundry.

ANALYSIS:	Based on my interviews and observations, there is enough evidence to issue a citation. I observed full laundry baskets of clothes in the residents' bedrooms. The Dietician informed that she observed a wash bucket in Resident E's bedroom and its being used to wash socks.
CONCLUSION:	VIOLATION ESTABLISHED

On 02/03/2025, an Exit Conference was held with Licensee, Tamika Ruth regarding the concerns and severity of the allegations. Tamika Ruth was informed of my findings and my recommendation of revocation. Tamika Ruth understands the recommendation and informed that she will address each allegation and dispute those that she believes that she should not be cited for.

IV. RECOMMENDATION

Due to willful and substantial rule violations, I recommend revocation of this license



02/03/2025

Anthony Humphrey
Licensing Consultant

Date

Approved By:



02/04/2025

Mary E. Holton
Area Manager

Date