



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

February 5, 2025

David Call
Freedom Adult Foster Care Corp.
PO Box 1588
Clarkston, MI 48347

RE: License #: AS500012006
Investigation #: 2025A0990005
Fox Hill Group Home

Dear Mr. Call:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in cursive script that reads "L. Reed".

LaShonda Reed, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Place, Ste 9-100
Detroit, MI 48202
(586) 676-2877

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

| | |
|---------------------------------------|---|
| License #: | AS500012006 |
| Investigation #: | 2025A0990005 |
| Complaint Receipt Date: | 11/26/2024 |
| Investigation Initiation Date: | 11/26/2024 |
| Report Due Date: | 01/25/2025 |
| Licensee Name: | Freedom Adult Foster Care Corp. |
| Licensee Address: | 3990 Bird Road Clarkston, MI 48348 |
| Licensee Telephone #: | (248) 625-7923 |
| Administrator: | David Call |
| Licensee Designee: | David Call |
| Name of Facility: | Fox Hill Group Home |
| Facility Address: | 37875 Ryan Road Sterling Heights, MI 48310 |
| Facility Telephone #: | (586) 268-2109 |
| Original Issuance Date: | 05/16/1991 |
| License Status: | REGULAR |
| Effective Date: | 11/07/2023 |
| Expiration Date: | 11/06/2025 |
| Capacity: | 3 |
| Program Type: | DEVELOPMENTALLY DISABLED |

II. ALLEGATION(S)

| | Violation Established? |
|--|------------------------|
| On 11/24/2024, staff drove a vehicle through the garage and into a neighboring garage. | Yes |

III. METHODOLOGY

| | |
|------------|--|
| 11/26/2024 | Special Investigation Intake 2025A0990005 |
| 11/26/2024 | Special Investigation Initiated - Letter I contacted the reporting person on 11/25/2024 after receiving an email reporting the allegations. |
| 11/26/2024 | Contact - Document Sent I emailed David Call, licensee designee. I requested the incident report. Mr. Call replied. |
| 12/04/2024 | Contact - Face to Face I conducted an unannounced onsite investigation. I interviewed direct care staff Valerie Allen and Alana Pollard. I interviewed Resident A. I observed Resident B however, he is non-verbal. There are only two residents in the home. |
| 12/04/2024 | Contact - Document Received I received the accident report from Mr. Call. |
| 01/16/2025 | Contact - Document Sent I emailed Mr. Call about damages and drug screen results. He replied. |
| 01/17/2025 | Contact- Telephone call made I called Get Well Urgent Care. I conducted a brief interview with the receptionist. |
| 01/21/2025 | Contact- Telephone call made I called direct care staff James Ash. I left a detailed message. |
| 01/27/2025 | Contact – Telephone call received I received a return call from Mr. Ash. |

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| 02/05/2025 | Exit conference I conducted an exit conference with Mr. Call. |
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ALLEGATION:

On 11/24/2024, staff drove a vehicle through the garage and into a neighboring garage.

INVESTIGATION:

On 11/25/2024, I contacted the reporting person (RP) after receiving an email regarding the allegations. I opened a special investigation on 11/26/2024. The RP said a vehicle drove through the garage and into a neighboring garage. A Fire Investigator is assigned. The RP said that staff person Valerie Allen was the driver. The police were on the scene as well. No arrest was made; it was an accident.

On 11/26/2024, I emailed David Call, licensee designee. I requested the incident report. Mr. Call replied. Mr. Call said that Valerie Allen was the employee involved. Mr. Call attached the incident report and Ms. Allen's drug screen test results. Mr. Call said that the incident report lacked a lot of details. Ms. Allen had just arrived at work and somehow ended up driving her vehicle through the back of Fox Hill's garage and running into the neighbor's garage. None of the residents were in the car or the garage at the time of the accident. Mr. Call provided the police report number and stated that he would forward a copy of the police report when received. Mr. Call said that the Sterling Heights Police Department did not breathalyze Ms. Allen on the scene, nor was alcohol part of the panel for the drug testing. Mr. Call said Comptroller Laurie Sole spoke with the police and requested a breathalyzer. Still, the police said that they didn't have one and stated that Ms. Allen did not seem intoxicated.

I reviewed the incident report dated 11/24/2024. The incident occurred at 2:30 PM. Ms. Allen wrote the report and signed it as follows: She pulled up the driveway and put the car in park gear. The car jumped straight forward. The corrective action taken was that Ms. Allen was taken to urgent care for drug screening. The results were negative. There were no corrective measures taken. There were no witnesses documented on the incident report.

On 12/04/2024, I conducted an unannounced onsite investigation. I observed Resident B. However, he is non-verbal. There are only two residents in the home. I interviewed Valerie Allen, a direct care staff member. Ms. Allen said that she has been employed with the company for 17 years and has worked at different homes within the company. Ms. Allen has worked at this home for five years. On 11/24/2024, she arrived to work at "about 1:30 PM". A staff member named James Ash was sitting in the driveway in the work van. Mr. Ash was leaving about to leave his shift. The two began to have a conversation. Ms. Allen said that as the two of them were talking, her car jerked and went forward. Ms. Allen said her vehicle went through the garage door to the adjacent

garage for the neighbor's home. Ms. Allen said it happened fast and did not know why her truck did this. Ms. Allen said she was not injured, and no residents were injured. Ms. Allen said she did not press the gas while sitting in her car. Ms. Allen said that the vehicle was in gear in the park. Ms. Allen said that she was "in shock" after the incident. Her car was totaled (Dodge Journey). Ms. Allen said that the police arrived, and she was not given a breathalyzer. Ms. Allen said that she does not drink alcohol and was not under the influence of alcohol or drugs. Ms. Allen said Alana Pollard's direct care was inside the home and still working. She came outside after hearing the accident.

I interviewed direct care staff member Alana Pollard. Ms. Pollard said that this was her second day on the job as a new employee. She heard the loud crash and went outside to observe Ms. Allen's vehicle driving through the garage.

I interviewed Resident A. Resident A said that before the accident, he had been outside on the porch smoking a cigarette. When he returned to the home, he heard a loud crash. Resident A said that he opened the door, and direct care staff member James told him to go inside and that he was calling 911.

I observed the damage to the home and took nine photos of both garages. The home's back wall was boarded up, and the garage door was missing. The adjacent garage had a large hole on the side of the garage, exposing the inside of the garage. I observed debris and yellow tape supporting the garage. I observed extensive damage to both garages.

On 12/04/2024, I received the Sterling Heights Police Department accident report from Mr. Call. I reviewed the report dated 11/24/2024. The officer wrote the following: Unit 1 (Valerie Allen) was in the driveway of 37875 Ryan Rd. Ms. Allen stated she lost control of her vehicle and drove forward by mistake. Ms. Allen was not sure how she lost control. I did not suspect any alcohol or narcotic influence. Ms. Allen's vehicle went through the garage of 37875 Ryan and damaged the neighboring residence at 37851 Ryan Rd. The owner of 37851 Ryan Rd was notified of the damage to their house. Ms. Allen works at 37875 Ryan Rd, a foster home for adults. Ms. Allen's vehicle was towed to impound. The fire department was on the scene and observed no structural concerns. The fire department contacted a company to board up the damage. Ms. Allen was issued a citation for careless driving, causing an accident.

On 01/16/2025, I emailed Mr. Call about damages and drug screen results. Mr. Call said that the police officer at the scene suggested urgent care since the clinic that he normally used was closed. Mr. Call said that he does not have an estimate on the damages. Mr. Call said that the various insurance companies are hashing that out.

On 01/17/2025, I called Get Well Urgent Care. I conducted a brief interview with the receptionist. The receptionist confirmed Ms. Allen's drug screen panel and results.

On 01/27/2025, I received a return call from Mr. Ash. Mr. Ash apologized for the delayed phone call. Mr. Ash said that on 11/24/2024 he was parked in the driveway, leaving his shift. Ms. Allen arrived for her shift as he was preparing to move his vehicle from the driveway to give her more space to park. Mr. Ash and Ms. Allen began to talk, and suddenly, Ms. Allen's car drove straight into the garage. Mr. Ash said that he did not hear Ms. Allen accelerate and it felt like "Something took over her car". Mr. Ash noted that Ms. Allen was hysterical and shocked after the accident. Mr. Ash said that Ms. Allen did not appear to be inebriated or not coherent prior to the accident. Mr. Ash said, "It was a strange occurrence".

On 02/05/2025, I conducted an exit conference with Mr. Call. Mr. Call was informed of the findings. Discussed the findings with Mr. Call. I informed Mr. Call agreed to submit a corrective action plan.

| APPLICABLE RULE | |
|------------------------|---|
| R 400.14204 | Direct care staff; qualifications and training. |
| | (2) Direct care staff shall possess all of the following qualifications: (a) Be suitable to meet the physical, emotional, intellectual, and social needs of each resident. |
| ANALYSIS: | <p>Based on the investigation, there is evidence to support that direct care staff Valerie Allen accidentally drove her vehicle into the garage of the home as well as a neighboring home's garage. Ms. Allen said that on 11/24/2024, she spoke to her coworker James Ash in the driveway while arriving at her shift. Ms. Allen said that she put her car in parked gear. However, the vehicle jerked and went forward, breaking the garage door and exiting the back wall of the garage, hitting the neighbor's side of their garage and leaving a large hole. Ms. Allen was not under the influence of drugs. However, she was not screened for alcohol. Mr. Ash confirmed the recount of Ms. Allen's description of the accident. Mr. Ash said it was a strange occurrence.</p> <p>Ms. Allen denied being under the influence of drugs or alcohol. Drug screen results were negative. According to the accident report, she did not appear intoxicated. Mr. Ash said that Ms. Allen did not appear inebriated or incoherent prior to the accident. Ms. Allen was issued a citation for careless driving by the Sterling Heights Police Department.</p> |
| CONCLUSION: | VIOLATION ESTABLISHED |

| APPLICABLE RULE | |
|------------------------|---|
| R 400.14403 | Maintenance of premises. |
| | (1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants. |
| ANALYSIS: | Based on the investigation, evidence supports that direct care staff Valerie Allen accidentally drove her vehicle into the home's garage and a neighboring home's garage. I observed extensive damage to both garages. The home's garage door is missing, and the back wall is boarded up. Mr. Call, the licensee designee, does not know the extent of the damages as the insurance companies are still reviewing. |
| CONCLUSION: | VIOLATION ESTABLISHED |

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend no change in the license status.

L. Reed

02/05/2025

LaShonda Reed
Licensing Consultant

Date

Approved By:

Denise Y. Nunn

02/05/2025

Denise Y. Nunn
Area Manager

Date