



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

December 19, 2024

Ateria Young  
Infinity Care LLC  
P.O. Box 40658  
Redford, MI 48240

RE: License #: AS820384496  
Investigation #: 2025A0778006  
Cypress

Dear Ms. Young:

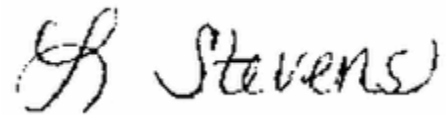
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in black ink that reads "LaKeitha Stevens". The first name is written in a stylized, cursive script, while the last name is in a more legible, slightly cursive font.

LaKeitha Stevens, Licensing Consultant  
Bureau of Community and Health Systems  
Cadillac Pl. Ste 9-100  
3026 W. Grand Blvd  
Detroit, MI 48202  
(313) 949-3055

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS820384496
<b>Investigation #:</b>	2025A0778006
<b>Complaint Receipt Date:</b>	11/21/2024
<b>Investigation Initiation Date:</b>	11/25/2024
<b>Report Due Date:</b>	01/20/2025
<b>Licensee Name:</b>	Infinity Care LLC
<b>Licensee Address:</b>	P.O. Box 40658 Redford, MI 48240
<b>Licensee Telephone #:</b>	(313) 516-7947
<b>Administrator:</b>	Ateria Young
<b>Licensee Designee:</b>	Ateria Young
<b>Name of Facility:</b>	Cypress
<b>Facility Address:</b>	35875 Cypress Romulus, MI 48174
<b>Facility Telephone #:</b>	(313) 516-7947
<b>Original Issuance Date:</b>	07/05/2017
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	07/05/2024
<b>Expiration Date:</b>	07/04/2026
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

## II. ALLEGATION(S)

	Violation Established?
Staff threw water on resident.	Yes

## III. METHODOLOGY

11/21/2024	Special Investigation Intake 2025A0778006
11/21/2024	Referral - Recipient Rights Referral received
11/21/2024	APS Referral Referred by ORR
11/25/2024	Special Investigation Initiated - On Site Face to face interviews with Resident A, Home Manager Dorothy Collier and Area Manager Abony Austin
12/15/2024	Contact - Telephone call made Telephone interview with Residents B-D
12/15/2024	Contact - Telephone call made Telephone interview with Case Manager, June Coleman from NSO, Guardian A and Guardian B
12/19/2024	Exit Conference Telephone exit with licensee designee Ateria Young
12/19/2024	Inspection Completed-BCAL Sub. Compliance

**ALLEGATION: Staff threw water on resident**

**INVESTIGATION:** On 11/25/2024, I completed an announced onsite inspection. I interviewed Resident A. He indicated staff Josphe threw water in his face to wake him up. Resident A stated this only happened one time. He stated staff must've been calling his name and he didn't hear him. Resident A stated he didn't initially tell the home manager because he didn't want to get in trouble. I completed interviews with the home manager, Dorothy Collier, and area manager, Abony Austin. They stated they were informed by staff at the day program that Resident A had water thrown on him. Ms. Austin stated she spoke with staff Joseph Izucubunan, and he denied the allegations. However, she stated she interviewed Resident A and the other residents in the home. She stated both Resident A and one additional resident stated water was thrown on them.

On 12/03/2024, I completed telephone interviews with Residents B-D. Resident B stated staff Joseph poured a glass of water on him to wake him up. Resident C and D denied having water poured on them.

On 12/06/2024, I completed a telephone interview with staff Joseph Izucubunan. He denied the allegation. He stated he has never thrown water on residents. Mr. Izucubunan stated he is unsure why anyone would say this.

On 12/15/2024, I completed telephone interviews with Guardian A and Case Manager June Coleman of Neighborhood Services Organization (NSO). Both indicated Resident A is honest and forthcoming even when he is in the wrong. Ms. Coleman further stated Resident A rarely complains, therefore, she believes his statements to be truthful.

On 12/15/2024, I completed a telephone interview with Guardian B. She indicated Resident B informed her staff threw water in his face.

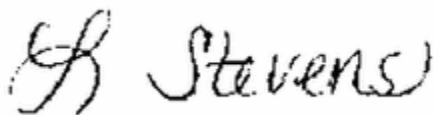
On 12/19/2024, I completed a telephone exit conference with licensee designee Ateria Young. Ms. Young stated she was made aware of the allegations via the school (program). She stated they called her home manager and informed her staff was throwing water on the residents. Ms. Young stated she believed the residents and terminated staff Joseph Izucubunan.

<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be</b>

	<b>attended to at all times in accordance with the provisions of the act.</b>
<b>ANALYSIS:</b>	<p>There is sufficient evidence to conclude the residents were not treated with dignity and respect.</p> <p>Resident A and B indicated staff Joseph Izucubunan threw water on them to wake them up.</p> <p>Area Manager Abony Austin stated the residents informed her water was thrown on them and they are afraid to tell.</p> <p>Guardian A and Case Manager June Coleman indicated Resident A is truthful and rarely complains. Therefore, it is likely he is being honest with these allegations.</p> <p>Guardian B stated Resident B informed her staff threw water in his face.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend the status of the license remain unchanged.



12/19/2024

\_\_\_\_\_  
LaKeitha Stevens  
Licensing Consultant

\_\_\_\_\_  
Date

Approved By:



12/19/2024

\_\_\_\_\_  
Ardra Hunter  
Area Manager

\_\_\_\_\_  
Date