



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

December 26, 2024

Ateria Young
Infinity Care LLC
P.O. Box 40658
Redford, MI 48240

RE: License #: AS820384496
Investigation #: 2025A0778005
Cypress

Dear Ms. Young:

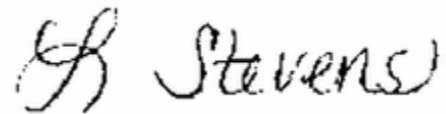
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in black ink that reads "LaKeitha Stevens". The first name is written in a stylized, cursive script, while the last name is in a more legible, slightly cursive font.

LaKeitha Stevens, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 949-3055

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820384496
Investigation #:	2025A0778005
Complaint Receipt Date:	11/13/2024
Investigation Initiation Date:	11/15/2024
Report Due Date:	01/12/2025
Licensee Name:	Infinity Care LLC
Licensee Address:	P.O. Box 40658 Redford, MI 48240
Licensee Telephone #:	(313) 516-7947
Administrator:	Ateria Young, Designee
Licensee Designee:	Ateria Young, Designee
Name of Facility:	Cypress
Facility Address:	35875 Cypress Romulus, MI 48174
Facility Telephone #:	(313) 516-7947
Original Issuance Date:	07/05/2017
License Status:	REGULAR
Effective Date:	07/05/2024
Expiration Date:	07/04/2026
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Staff using oven to heat the home.	Yes

All allegations were not addressed in this report as they were addressed in SIR 2025A0778006

III. METHODOLOGY

11/13/2024	Special Investigation Intake 2025A0778005
11/13/2024	APS Referral Referral received
11/15/2024	Referral - Recipient Rights Referral generated
11/18/2024	Inspection Completed On-site Attempted unannounced onsite inspection
11/25/2024	Inspection Completed On-site Face to face with Resident A, Home Manager, Dorothy Collier and area manager, Abony Austin
12/06/2024	Contact - Telephone call made Telephone interview with staff, Joseph Izucubunan
12/15/2024	Contact - Telephone call made Telephone call interviews with Residents B-D
12/15/2024	Contact - Telephone call made telephone interviews with Guardian A, Guardian B and Case Manager, June Coleman
12/19/2024	Exit Conference telephone exit conference with licensee designee, Ateria Young
12/19/2024	Inspection Completed-BCAL Sub. Compliance

ALLEGATION: Staff using oven to heat the home.

INVESTIGATION: On 11/25/2024, I completed an unannounced onsite inspection. I interviewed Resident A. He stated staff, Joseph Izucubunan, had the oven door

open to heat the home. Resident A stated the home was not cold and there has never been a time in which the home was cold. I completed interviews with the home manager, Dorothy Collier, and area manager, Abony Austin. They stated they were informed by staff at the day program that Resident B informed them staff, Joseph Izucubunan, was heating the home by leaving the oven door open. Both Ms. Collier and Ms. Austin denied the home ever being without heat and was uncertain why he would utilize the stove in that capacity.

On 12/03/2024, I completed telephone interviews with Residents B-D. Resident B and C stated staff, Joseph Izucubunan, used the oven to heat the home. Resident C stated this was done once or twice and he would have it open for a few minutes. Residents B-D denied being cold in the facility.

On 12/06/2024, I completed a telephone interview with Joseph Izucubunan. He denied the allegation. He indicated he did not use the stove to heat the home. He stated the facility has heat. Mr. Izucubunan stated she is unsure why this allegation was made on him.

On 12/15/2024, I completed telephone interviews with Guardian A and Case Manager June Coleman of Neighborhood Services Organization (NSO). Both indicated Resident A is honest and forthcoming even when he is in the wrong. Ms. Coleman further stated Resident A rarely complains, therefore, she believes his statements to be truthful.

On 12/15/2024, I completed a telephone interview with Guardian B. She stated Resident B recently informed her of staff heating the home with the oven. She stated she has not spoken with licensee designee, Ateria Young, regarding these allegations.

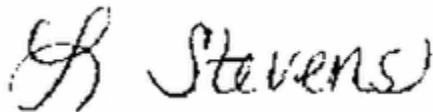
On 12/19/2024, I completed a telephone exit conference with Ms. Young. Ms. Young stated she was made aware of the allegation. She stated she is unsure why staff Joseph Izucubunan would use the stove to heat the home as the facility has never been without heat. Ms. Young stated Mr. Izucubunan has been terminated from the facility.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.

ANALYSIS:	<p>There is sufficient evidence to conclude the home is not being maintained for the safety of the residents.</p> <p>Residents A-C indicated staff Josphe Izucubunan would leave the oven door open to give additional heat to the facility. Resident C stated this occurred once or twice for a few minutes each time. Residents A-D indicate the facility has not been without heat.</p> <p>Area manager Abony Austin indicated the residents informed her staff was leaving the oven door open to heat the facility.</p> <p>Guardian A, Guardian B and Case Manager June Coleman indicated Residents A and B are truthful and rarely complain. Guardian B indicated Resident B informed her of the allegation, but she had not had the opportunity to speak with Ms. Young.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon submission of an acceptable corrective action plan, I recommend the status of the license remain unchanged.



12/20/2024

LaKeitha Stevens
Licensing Consultant

Date

Approved By:



12/26/2024

Ardra Hunter
Area Manager

Date