



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

January 8, 2025

Robin Johnson
108 W. Gibson Drive
Greenville, MI 48838

RE: License #: AM590085545
Investigation #: 2025A0577011
Johnson's AFC Home

Dear Ms. Johnson:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9727.

Sincerely,

Bridget Vermeesch

Bridget Vermeesch, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM590085545
Investigation #:	2025A0577011
Complaint Receipt Date:	12/09/2024
Investigation Initiation Date:	12/10/2024
Report Due Date:	02/07/2025
Licensee Name:	Robin Johnson
Licensee Address:	108 W. Gibson Drive Greenville, MI 48838
Licensee Telephone #:	(616) 225-1240
Name of Facility:	Johnson's AFC Home
Facility Address:	108 W. Gibson Drive Greenville, MI 48838
Facility Telephone #:	(616) 225-1240
Original Issuance Date:	02/01/2000
License Status:	REGULAR
Effective Date:	05/11/2023
Expiration Date:	05/10/2025
Capacity:	12
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Facility has had bedbugs since July 2024.	Yes
Additional Findings	Yes

III. METHODOLOGY

12/09/2024	Special Investigation Intake 2025A0577011
12/10/2024	Special Investigation Initiated – Telephone call made to Complainant. Interview completed.
12/10/2024	Telephone Call Made, Interview with Amanda Blasius, AFC Consultant
12/17/2024	Inspection Completed On-site Interviews with Licensee and residents. Review of physical plant.
01/06/2025	Inspection Completed On-site Physical Plant Inspection, interview with residents, and Licensee.
01/06/2025	Exit Conference with Licensee Robin Johnson.
01/07/2025	Inspection Completed-BCAL Sub. Compliance

ALLEGATION: Facility has had bedbugs since July 2024.

INVESTIGATION:

On December 09, 2024, a complaint was received with allegations of a live bed bug found on the kitchen table at Johnson's AFC home. The complaint reported the bed bug had recently fed, observable by length of insect reaching 0.75cm. The complaint reported the facility was first found with bed bugs on July 23, 2024, and at this time the licensee had been treating the bedbugs by use of an over-the-counter spray. The complaint stated, "while only one bed bug was found, this appears to be an ongoing issue, whether the insect was from the initial infestation or if the home is frequently being exposed to contamination."

On December 09, 2024, I interviewed Complainant who reported on December 03, 2024, Complainant was at the facility visiting Resident B and while sitting at the kitchen

table a bed bug was spotted crawling across the table. Complainant reported the bed bug was observed to be filled with blood. Complainant reported first becoming aware of bed bugs being found in the facility in July 2024 and in August 2024 Complainant had also observed bed bugs in the facility. Complainant stated, "it is my understanding the licensee has been trying to treat the infestation herself since July and bed bugs are still being found." Complainant reported Resident B also stated seeing bedbugs in their bedroom.

On December 10, 2024, I spoke with Amanda Blasius, Adult Foster Care Licensing Consultant who reported on July 23, 2024, she completed a special investigation at the facility, see SIR# 2024A0622043, concerning the facility having bed bugs. Ms. Blasius reported the facility did have bed bugs at the time of the investigation, but no rule violations were cited due to Licensee Robin Johnson treating the facility herself for the infestation.

On December 17, 2024, I completed an unannounced onsite inspection and interviewed licensee Robin Johnson who reported she had been treating for bedbugs herself since July 2024, due to the expense of having them treated professionally. Ms. Johnson reported she thought she had them eradicated until recently when bedbugs were found in Resident A's bedroom. Ms. Johnson reported there were about five bedbugs found this morning on Resident A's sheets, stating, "they are currently being laundered." Ms. Johnson reported she has not observed bedbugs in any other rooms nor has any resident reported seeing bedbugs. Ms. Johnson reported she was not made aware of the bedbug found on the kitchen table. Ms. Johnson reported she has not asked residents recently if they have seen bedbugs.

During my onsite inspection at the facility, I inspected Resident A's bedroom to find blood stains on Resident A's mattress, pillow, and comforter. I did not observe any other signs of bedbugs. I interviewed Resident B and Resident C who reported they have recently observed bedbugs in their bedroom and in the living room. Resident B stated, "the other day I went and put on my sweatshirt that was hanging on a hook in my bedroom and there was a bedbug on it." Resident B reported she often will see a couple at night on her bedding. Resident C stated, "I was sitting in the living about a week ago and I found a bedbug crawling on my pant leg." Resident C reported he has not observed any bedbugs in his bedroom for at least the last month. I observed Resident B's bedroom and observed spots of blood on Resident B's pillow, comforter, and sheets, but did not observe any live bedbugs.

On January 06, 2025, I completed a second unannounced onsite inspection and interviewed Licensee Robin Johnson who reported she contacted a professional exterminator, but they were too expensive. Ms. Johnson reported she has treated all bedrooms herself weekly since the last inspection and has not had any reports of bed bugs. Ms. Johnson reported she has been able to purchase some mattress bed bug covers.

APPLICABLE RULE	
R 400.14401	Environmental health.
	(5) An insect, rodent, or pest control program shall be maintained as necessary and shall be carried out in a manner that continually protects the health of residents.
ANALYSIS:	Based on the information gathered during the investigation, there was sufficient evidence found to support that the facility still has a bedbug infestation which originated around July 2024. Licensee Robin Johnson has been self-treating the infestation with over-the-counter products with no success of eradicating the bed bugs from the facility. Ms. Johnson reported she has not used a pest control program to eradicate the bed bugs due to the cost. Consequently, Johnson AFC does not have a pest control program in place to eradicate the bed bugs from the facility in order to protect the health of the residents.
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

During the onsite inspection on January 06, 2025, I observed a can of Lysol Spray and Clorox Disinfectant Spray on Resident C's bedroom floor. Per the product labels, both are hazardous to humans and animals and is flammable. They also identified "mild eye irritation" if contact was made with the eyes.

APPLICABLE RULE	
R 400.14401	Environmental health.
	(6) Poisons, caustics, and other dangerous materials shall be stored and safeguarded in nonresident areas and in nonfood preparation storage areas.
ANALYSIS:	During the onsite inspection on January 06, 2025, I observed a can of Lysol Spray and Clorox Disinfectant Spray in Resident C's bedroom. Consequently, the caustic cleaner was not being stored and safeguarded in non-resident and non-food preparation storage areas, as required.
CONCLUSION:	VIOLATION ESTABLISHED

INVESTIGATION:

During my onsite inspection on December 17, 2024, I observed Resident A and Resident B's bedrooms to have excessive personal items on their bedroom floors causing concerns for fire safety and tripping hazards. In the residents' bedrooms I

observed DVD cases scattered all over the floor, stacks of clothing spread across the floor.

On January 06, 2025, during my onsite inspection, Resident C's bedroom floor had a pair of open scissors on the floor next to their bed, many open food wrappers spread across the floor, tobacco spilled all over the floor, Gatorade bottles filled with liquids other than Gatorade around the bedroom, cleaning products and aerosol sprays on the floor, and dirty clothes spread all over.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(2) Home furnishings and housekeeping standards shall present a comfortable, clean, and orderly appearance.
ANALYSIS:	On December 17, 2024, and January 06, 2025, during my unannounced onsite inspections, Resident A, Resident B, and Resident C's bedrooms were not presenting in a comfortable, clean, and orderly appearance. Resident A, Resident B, and Resident C's bedrooms were observed in disarray and having excessive clutter. The floor in Resident A and Resident C's bedrooms were littered with a variety of personal items creating obstructions to move about the bedroom in a safe manner.
CONCLUSION:	VIOLATION ESTABLISHED

INVESTIGATION:

During the onsite inspection on December 17, 2024, I observed the front of the facility missing a section of fascia exposing the wood framing to the weather elements.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(4) A roof, exterior walls, doors, skylights, and windows shall be weathertight and watertight and shall be kept in sound condition and good repair.
ANALYSIS:	During the onsite inspection on December 17, 2024, it was observed the front of the facility is missing a section of fascia, making the facility exterior roof does not weather tight, or in sound condition and repair.
CONCLUSION:	VIOLATION ESTABLISHED

INVESTIGATION:

During the onsite inspections on December 17, 2024, and January 06, 2025, I observed the bedroom walls in Resident A, Resident B, Resident C, Resident D, Resident E, and Resident F's to have gouges of drywall missing throughout the bedrooms. I also observed in the common areas, especially where there was a corner, had sections of drying wall missing. The walls throughout the facility in the common areas and the bedrooms were dirty and paint missing.

I also observed old, dirty and stained carpet in Resident A, Resident B's and Resident C's bedrooms. The carpet in Resident A's bedroom was observed to be significantly matted down with a shine due to wear.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(5) Floors, walls, and ceilings shall be finished so as to be easily cleanable and shall be kept clean and in good repair.
ANALYSIS:	The walls in the resident bedrooms and throughout the common areas of the facility have holes in them and are missing areas of drywall. The walls were dirty and stained. It has been found the floors and wall are not in good repair or clean.
CONCLUSION:	VIOLATION ESTABLISHED

INVESTIGATION:

On December 17, 2024, Resident A and Resident B's mattresses were observed with blood stains and did not have a form of protection, such as a mattress cover, on the mattresses.

On January 06, 2025, during my onsite investigation I observed Resident B, Resident C, Resident D, Resident E, Resident F, and Resident G's mattresses and box springs were severely worn-broken down, some of them torn in places, and stained. Resident A's mattress had a bed bug plastic cover on it, but no protectant cover-mattress cover between the bed bug cover and the sheets.

APPLICABLE RULE	
R 400.14410	Bedroom furnishings.
	(5) A licensee shall provide a resident with a bed that is not less than 36 inches wide and not less than 72 inches long. The foundation shall be clean, in good condition, and provide adequate support. The mattress shall be clean, comfortable, in good condition, well protected, and not less than 5 inches thick or 4 inches thick if made of synthetic

	materials. The use of a waterbed is not prohibited by this rule.
ANALYSIS:	It has been found during the investigation the resident's mattresses were worn, broken down and severely stained. The mattresses were not well protected with bed bug covers and mattress protectors. The mattresses were not clean, not in good condition, and not able to provide support.
CONCLUSION:	VIOLATION ESTABLISHED

INVESTIGATION:

On December 17, 2024, during the onsite inspection I observed Resident A and Resident B's blankets, comforters and pillows to be severely stained, worn, had blood spots on them, and were torn in places.

On January 06, 2025, during the onsite inspection I observed the bedding of the residents and found the following: Resident C's bed had a comforter, but did not having any sheets, the pillow was very old, thin, and stained, Resident D's bed was observed with no sheets or pillowcase, was using a thin blanket as a sheet to cover the mattress, which was stained, and Resident E's bed had old stained sheets and pillowcase, and the pillow was stained yellow in color. Resident F and Resident G's bedding was stained and pillows were stained and thin.

APPLICABLE RULE	
R 400.14411	Linens.
	<p>(1) A licensee shall provide clean bedding that is in good condition. The bedding shall include 2 sheets, a pillowcase, a minimum of 1 blanket, and a bedspread for each bed. Bed linens shall be changed and laundered at least once a week or more often if soiled.</p> <p>(2) A licensee shall provide at least 1 standard bed pillow that is comfortable, clean, and in good condition for each resident bed.</p>
ANALYSIS:	Based on my observations during unannounced onsite investigations on December 17, 2024, and January 06, 2025, the residents' bedding, pillowcases and pillows were found to be worn, stained, not clean, uncomfortable, and not in good condition.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon the receipt of an acceptable corrective action plan, it is recommended that the current status of the license remains unchanged.

Bridget Vermeesch

01/08/2025

Bridget Vermeesch
Licensing Consultant

Date

Approved By:

Dawn Timm

01/08/2025

Dawn N. Timm
Area Manager

Date