



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

December 30, 2024

Roxanne Goldammer
The Country House, LLC
890 N. 10th St. 110
Kalamazoo, MI 49009

RE: License #: AM040291143
Investigation #: 2025A0360004
Beacon Home at Ossineke

Dear Roxanne Goldammer:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616)-356-0100.

Sincerely,

A handwritten signature in blue ink, appearing to read "Matthew Soderquist".

Matthew Soderquist, Licensing Consultant
Bureau of Community and Health Systems
350 Ottawa Ave NW Unit #13
Grand Rapids, MI 49503
(989) 370-8320

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

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| License #: | AM040291143 |
| Investigation #: | 2025A0360004 |
| Complaint Receipt Date: | 11/01/2024 |
| Investigation Initiation Date: | 11/01/2024 |
| Report Due Date: | 12/31/2024 |
| Licensee Name: | The Country House, LLC |
| Licensee Address: | 890 N. 10th St. Ste 110 Kalamazoo, MI 49009 |
| Licensee Telephone #: | (989) 471-8482 |
| Administrator/Licensee Designee | Roxanne Goldammer |
| Name of Facility: | Beacon Home at Ossineke |
| Facility Address: | 10685 Spruce Rd Ossineke, MI 49766 |
| Facility Telephone #: | (989) 471-1192 |
| Original Issuance Date: | 12/17/2009 |
| License Status: | REGULAR |
| Effective Date: | 06/12/2024 |
| Expiration Date: | 06/11/2026 |
| Capacity: | 12 |
| Program Type: | PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL, AGED |

II. ALLEGATION(S)

| | Violation Established? |
|---|------------------------|
| Staff were sleeping during the night shift. | No |

III. METHODOLOGY

| | |
|------------|--|
| 11/01/2024 | Special Investigation Intake 2025A0360004 |
| 11/01/2024 | Special Investigation Initiated - Telephone Sarah Watson ORR |
| 11/07/2024 | Contact - Telephone call made Video conference with ORR Sarah Watson, DCS Charlet Blanton, DCS Lindsey Vaughn, DCS Eric Dubie, Resident A. |
| 12/10/2024 | Inspection Completed On-site Roxanne Goldammer, Sarah Patterson, Resident A |
| 12/30/2024 | Exit Conference |

ALLEGATION:

Staff were sleeping during the night shift.

INVESTIGATION:

On 11/1/24, I contacted Sarah Watson, rights officer with the Community Mental Health of Central Michigan. Ms. Watson stated she has an open rights investigation regarding Resident A due to two direct care staff (DCS) sleeping on the night of 10/31/24. Ms. Watson stated there were three direct care staff working on 10/31/24 and two were reported to be sleeping. Ms. Watson stated she had video interviews set up with all three direct care staff and Resident A for 11/7/24.

On 11/7/24, I conducted joint interviews with Ms. Watson over video conference. I interviewed DCS Charlet Blanton. Ms. Blanton stated she was a new staff person and had only worked one day. She stated on 10/31/24 she witnessed both DCS Lindsey Vaughn and Eric Dubie sleeping. She stated that Ms. Vaughn had her head down on the kitchen table and Mr. Dubie was sleeping while sitting on the couch. Ms.

Blanton stated she informed Ms. Vaughn that Mr. Dubie was sleeping, and she attempted to wake him up, but he went back to sleep. I then interviewed Ms. Vaughn. Ms. Vaughn denied that she was sleeping during the shift. She stated that they had three staff working on 10/31/24. Ms. Vaughn stated she may have had her head down, but she was not sleeping. Ms. Vaughn stated that she did not witness Mr. Dubie sleeping and that Ms. Blanton did not tell her that Mr. Dubie had been sleeping. I then interviewed Mr. Dubie. Mr. Dubie stated himself, Ms. Blanton and Ms. Vaughn were all working on 10/31/24. He stated that he was not sleeping. He stated he does sit on the couch sometimes with his head down but that he does not sleep while working. Mr. Dubie stated that he did not witness Ms. Vaughn sleeping. I then interviewed Resident A. Resident A stated he has not witnessed any of the staff sleeping.

On 12/10/24, I conducted an onsite inspection at the facility. The licensee designee Roxanne Goldammer stated that she has done several unannounced visits to the facility during sleeping hours and has not witnessed any of her staff sleeping. The home manager Sarah Patterson stated she has not witnessed any of her staff sleeping while working.

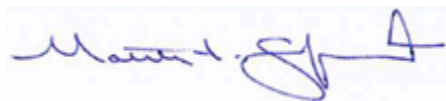
On 12/10/24, while at the facility, I interviewed Resident A. Resident A stated he has not witnessed any of the staff sleeping.

| APPLICABLE RULE | |
|------------------------|--|
| R 400.14206 | Staffing requirements. |
| | (1) The ratio of direct care staff to residents shall be adequate as determined by the department, to carry out the responsibilities defined in the act and in these rules and shall not be less than 1 direct care staff to 12 residents and children who are under the age of 12 years. |
| ANALYSIS: | Interviews with Ms. Watson, Ms. Blanton, Ms. Vaughn, Mr. Dubie, Ms. Patterson, Ms. Goldammer and Resident A revealed that direct care staff were not sleeping during their shift. |
| CONCLUSION: | VIOLATION NOT ESTABLISHED |

On 12/30/24 I conducted an exit conference with Roxanne Goldammer. Ms. Goldammer concurred with the findings of the inspection.

IV. RECOMMENDATION

I recommend no change in the status of the license.

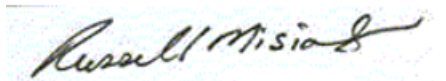


12/30/24

Matthew Soderquist
Licensing Consultant

Date

Approved By:



12/30/24

Russell B. Misiak
Area Manager

Date