



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

December 17, 2024

Daniel Fessler
Arden Courts (Bingham Farms)
24005 W. 13 Mile Rd.
Bingham Farms, MI 48025

RE: License #: AH630292963
Investigation #: 2025A1035001
Arden Courts (Bingham Farms)

Dear Daniel Fessler:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

Jennifer Heim, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(313) 410-3226
enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH630292963
Investigation #:	2025A1035001
Complaint Receipt Date:	09/30/2024
Investigation Initiation Date:	10/02/2024
Report Due Date:	11/30/2024
Licensee Name:	Arden Courts of Bingham Farms MI, LLC
Licensee Address:	24005 W. 13 Mile Rd. Bingham Farms, MI 48025
Licensee Telephone #:	(419) 252-5500
Administrator:	Michelle Bajaj
Authorized Representative:	Daniel Fessler
Name of Facility:	Arden Courts (Bingham Farms)
Facility Address:	24005 W. 13 Mile Rd. Bingham Farms, MI 48025
Facility Telephone #:	(248) 644-8100
Original Issuance Date:	05/21/2009
License Status:	REGULAR
Effective Date:	08/01/2024
Expiration Date:	07/31/2025
Capacity:	56
Program Type:	AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Resident A is insulin dependent; facility did not administer insulin as ordered. Resident A did not receive proper treatment of diabetic leg wounds.	Yes
Additional Findings	No

III. METHODOLOGY

09/30/2024	Special Investigation Intake 2025A1035001
10/02/2024	Special Investigation Initiated - Letter
10/21/2024	Contact - Face to Face
12/16/2024	Inspection Complete. BCAL Sub- Compliance.
12/16/2024	Exit Conference: Conducted by phone with Authorized Representative.

ALLEGATION:

Resident A is insulin dependent; facility did not administer insulin as ordered. Resident A did not receive proper treatment of diabetic leg wounds.

INVESTIGATION:

On October 1, 2024, the department received a complaint through the BCAL online complaint system which read:

“Resident A had been an insulin dependent diabetic since 1985, Resident A was not given insulin from 11/14/23 to 12/29/23. Throughout his stay at Arden Courts, Resident A’s family brought new foot and leg ulcers to Staff Person (SP)1, and wound care was never ordered. On 12/29/2023, Resident A was taken to Beaumont Hospital in Royal Oak. MI due to infected wounds. At the ER at Beaumont, Resident A’s blood sugar was 600.”

On October 21, 2024, an onsite investigation was conducted while onsite I interviewed Michelle Bajaj, Administrator, who states she was not the Administrator during Resident A’s stay but will assist in obtaining information as requested.

While onsite I interviewed Staff Person (SP)1 who states Resident A went to the hospital and returned with medication orders. The facility procedure at that time was to send discharge medication orders listed on discharge papers to the pharmacy. The pharmacy transcribes the medication orders and fills medications as ordered on discharge paperwork. SP1 states it was an oversight that the insulin dropped off the medication orders after 30 days. SP1 Home Health Care was providing wound care services.

On 10/06/2023, Dietician nutritional evaluation notes indicate Resident A has skin impairments necrotic right heel with a treatment in place. Notes continue to state Resident A receives 12 units of insulin daily at breakfast.

On 12/15/2023, orders entered for wound care to be performed by Home Health Care. On 12/23/2023, new order for wound foam dressing was indicated.

Medication order sheets indicate insulin 12 units Lantus with an end date of 11/13/2023 handwritten on ordered signed by Dr. Burry.

On 12/29/2023, Resident A was sent to the emergency room for further wound evaluation at the recommendation of the home care nurse.

APPLICABLE RULE	
R 325.1932	Resident medications.
	(1) Medication shall be given, taken, or applied pursuant to labeling instructions or orders by the prescribing licensed health care professional. (2) The giving, taking, or applying of prescription medications shall be supervised by the home in accordance with the resident's service plan. (3) If a home or the home's administrator or direct care staff member supervises the taking of medication by a resident, then the home shall comply with all of the following provisions: (e) Adjust or modify a resident's prescription medication with instructions from a prescribing licensed health care professional who has knowledge of the medical needs of the resident. A home shall record, in writing, any instructions regarding a resident's prescription medication.

ANALYSIS:	<p>Through record review Resident A was admitted with a medical diagnosis of diabetes who is insulin dependent and receives Lantus 12 units daily at breakfast.</p> <p>Medication order sheets indicate 12 units Lantus with an end date of 11/13/2023. No new orders were entered to address daily insulin requirements past 11/13/2023. SP1 states it was an oversight during medication reconciliation that Resident A daily Lantus had been discontinued.</p> <p>Based on information noted above allegation have been substantiated.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend the status of this license remain unchanged.



10/29/2024

Jennifer Heim, Health Care Surveyor Date
Long-Term-Care State Licensing Section

Approved By:



12/16/2024

Andrea L. Moore, Manager Date
Long-Term-Care State Licensing Section