



STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

GRETCHEN WHITMER
GOVERNOR

MARLON I. BROWN, DPA
DIRECTOR

December 5, 2024

Nicholas Burnett
Flatrock Manor, Inc.
2360 Stonebridge Drive
Flint, MI 48532

RE: License #:	AM250402508
Investigation #:	2025A1039004
	Fenton North

Dear Nicholas Burnett:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script, appearing to read "Martin Gonzales".

Martin Gonzales, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM250402508
Investigation #:	2025A1039004
Complaint Receipt Date:	10/16/2024
Investigation Initiation Date:	10/16/2024
Report Due Date:	12/15/2024
Licensee Name:	Flatrock Manor, Inc.
Licensee Address:	7012 River Road Flushing, MI 48433
Licensee Telephone #:	(810) 964-1430
Administrator:	Morgan Yarkosky
Licensee Designee:	Nicholas Burnett
Name of Facility:	Fenton North
Facility Address:	Suite 1 17600 Silver Parkway Fenton, MI 48430
Facility Telephone #:	(810) 877-6932
Original Issuance Date:	03/09/2021
License Status:	REGULAR
Effective Date:	09/09/2023
Expiration Date:	09/08/2025
Capacity:	10
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED

II. ALLEGATION(S)

	Violation Established?
Resident A had cocaine in his system.	Yes

III. METHODOLOGY

10/16/2024	Special Investigation Intake 2025A1039004
10/16/2024	Special Investigation Initiated - Letter Contacted APS worker Daniel Spalthoff concerning complaint.
10/16/2024	APS Referral Referred from APS (Adult Protective Services).
11/19/2024	Contact - Document Received APS Worker Daniel Spalthoff informed me that he substantiated the case.
11/20/2024	Inspection Completed On-site Interviewed the Home Manager and Direct Care Worker Fendi Garth and Direct Care Worker Shamacell Buggs.
11/20/2024	Contact - Face to Face Completed interview with Marion Crouse Principal Paula Greenwood.
11/20/2024	Contact - Face to Face Completed FF contact Resident A at Marion Crouse.
11/26/2024	Contact - Telephone call made Completed phone interview with Guardian A1.
11/26/2024	Contact - Telephone call made Phone interview with Case Manager Danyelle Kimbro.
12/04/2024	Contact - Telephone call made Phone interview with Woodbridge home manager Joey Hoffner.
12/05/2024	Contact - Telephone call made Phone interview with North County ORR Laurie Griffie.

12/05/2024	Exit Conference Completed with Licensee Designee Nicholas Burnett.
12/05/2024	Inspection Completed-BCAL Sub. Compliance

ALLEGATION:

Resident A had cocaine in his system.

INVESTIGATION:

On 10/16/2024, the Bureau of Community and Health Systems (BCSH) received the above allegation, via the BCHS online complaint system. It is alleged that Resident A had cocaine in his system.

On 11/09/2024, Department of Health and Human Services Adult Protective Services (APS) Worker Daniel Spalthoff informed me that he substantiated on the complaint regarding Resident A.

On 11/20/2024, I completed an unannounced investigation at Fenton North and interviewed the following people: Home Manager Shannon Kase, Direct Care Worker Fendi Garth, Direct Care Worker Shamacell Buggs. Resident A was not at Fenton North at the time of the onsite investigation, he was at a day program at Marion Crouse Instructional Center.

On 11/20/2024, I completed an interview with Home Manager (HM) Shannon Kase. HM Kase stated that on 10/05/2024, Resident A had a seizure and had to be transported to the McLaren Hospital and while he was there, he had blood drawn and it indicated that Resident A had cocaine in his system. HM Kase stated that she has no idea how that happened or why Resident A had cocaine in his system. HM Kase stated that Resident A had only been at the home for one day as he had been moved from Woodbridge Home on 10/04/2024. HM Kase stated that Resident A was moved to Fenton North so that he could receive more intensive care as Resident A needs more supervision and the staff at Fenton North are more equipped to deal with Resident A. HM Kase stated that Resident A is nonverbal and they were unable to get any information from him as to how he got cocaine or where he got it from. HM Kase stated that an incident report was completed, supervision was notified, the family was notified, and that Resident A was discharged from McLaren Hospital on 10/08/2024. HM Kase stated that they have had no issues at Fenton North with Residents getting illegal substances while in the home. HM Kase stated that supervision spoke with the staff and that they had no information as to where or whom the Resident would have gotten the cocaine from.

I was provided with the following documents: McLaren Medical Records dated 10/08/2024, McLaren Hospital discharge orders dated 10/08/2024, Incident Report (IR) dated 10/06/2024, Assessment Plan for AFC Residents dated 01/24/2024, Individual Plan of Service dated 01/24/2024.

The McLaren Medical Records note that a drug screen was completed on 10/05/2024 and that the drug screen was positive for cocaine. Another drug screen was completed on 10/07/2024 and that drug screen came back negative for cocaine. No changes were recommended to his current medication and that he was seizure free while he was in the hospital. Resident A's home medication regime should be resumed. Resident A was cleared for discharge.

The Incident Report (IR) notes that on 10/05/2024, Resident A had a seizure and fell, staff assisted him and checked on him and saw a mark on his forehead. Staff contacted medical coordinator, and they were instructed to transport Resident A to McLaren Hospital. Staff transported Resident A to McLaren Hospital and stayed with Resident A. Resident A remained at McLaren Hospital to monitor his health and safety during the completion of the IR.

The Assessment Plan for AFC Residents noted that Resident A is able to navigate his environment, but he lacks the necessary safety skills to keep himself safe. Due to Resident A's diagnosis of Autism and his limited verbal abilities he requires supports in the community. Resident A also is limited with his judgement, insight into proper decision making and problem-solving skills. Resident A uses a device to communicate his wants, needs and desires. Resident A uses a request button that communicates bathroom request to staff. Resident A is reported to have good receptive language and has been observed that he understands simple 2-to-3-word instructions. Resident A has no history of smoking or using alcohol or drugs.

On 11/20/2024, I completed an interview with Direct Care Worker (DCW) Fendi Garth. DCW Garth stated that she had heard of the incident with Resident A but does not know how Resident A would have gotten any cocaine into his system. DCW Garth stated that they have not had any past issues there with residents using cocaine or other drugs as most of the residents in the home are nonverbal and have to have staff supervision if they go into the community. DCW Garth stated that Resident A is lower functioning and that he would not have been able to go ask anyone for drugs as he is nonverbal. DCW Garth stated that Resident A is mobile and is able to work around the home on his own and is very interactive with people and will pick things up and put them in his mouth without asking whose it is or what he is putting in his mouth. DCW Garth stated that she does not know too much more about Resident A as he is newer to Fenton North as he came from Woodbridge Home.

On 11/20/2024, I completed an interview with Direct Care Worker (DCW) Shamcell Buggs. DCW Buggs stated that she was familiar with the incident and that she does not know how Resident A got any cocaine in his system. Resident A stated that she has never heard of any issues at Fenton North with residents getting a hold of and using

cocaine or any other drugs. DCW Buggs stated that she has never witnessed any staff give residents any pills or drugs or anything that they are not supposed to have. DCW Buggs stated that the residents at Fenton North are mostly nonverbal and low functioning and doesn't think that they are even able to communicate to someone that they would want cocaine. DCW Buggs stated that the staff were all talked to after the incident to see if anyone could identify where the cocaine came from, but she is unsure of what came out of the information that management got from the staff.

On 11/20/2024, I completed unannounced interview at Marion Crouse Instructional Center and interviewed Principal Paula Greenwood and Resident A. Principal Greenwood stated that she was familiar with the incident involving Resident A. Principal Greenwood stated that the incident happened on a weekend, and they were not aware of it at the school until Resident A came back to school at Marion Crouse. Principal Greenwood stated that Resident A is very active and mobile which causes their staff to have to keep an eye on him because he will pick things up and put them in his mouth. Principal Greenwood stated that Resident A has no history of substance abuse and that Resident A is well liked and gets along with staff and other students. Principal Greenwood stated that due to the level Resident A functions at that he would be unable to get drugs or anything else on his own without assistance.

On 11/20/2024, I viewed Resident A at Marion Crouse Instructional Center. Resident A was seated at his desk in his classroom, he appeared neat and clean and was smiling when I viewed him. I asked Resident A how he was doing and he smiled and waved at me. Resident A was unable to communicate anything additional to me. Resident A is diagnosed with Autistic disorder and is unable to communicate but can understand small 2-to-3-word sentences.

On 11/26/2024, I completed a phone interview with Resident A's guardian, Guardian A1. Guardian A1 stated that he was aware of the incident and is still unsure how Resident A ingested cocaine. Guardian A1 stated that the incident happened after Resident A was moving from Woodbridge home to Fenton North. Guardian A1 stated that once Resident A moved that staff thought that Resident A was more interactive than normal but other than that he was acting normal. Guardian A1 stated that Resident A had a seizure and was then transported to McLaren Hospital and had bloodwork taken. Guardian A1 stated that the bloodwork showed that there was cocaine in Resident A's system and that he stayed in the hospital for an additional two days before going back to Fenton North. Guardian A1 stated that Resident A is nonverbal and has the brain functioning of a child and does not believe that he could have gotten any cocaine on his own. Guardian A1 stated that he believes that Resident A received appropriate care at Woodbridge Home and now at Fenton North. Guardian A1 stated that it's unfortunate that this happened and does not want it to happen again but that he has seen an improvement in Resident A's behaviors since he has been at Fenton North. Guardian A1 stated that he has no issues to report with the care that Resident A receives from Fenton North.

On 11/26/2024, I completed a phone interview with North County Community Mental Health Case Manager (CM) Danyelle Kimbro. CM Kimbro stated that she is aware of the incident and only knows what was reported to her from Fenton North staff. CM Kimbro stated that she has not had any past issues with Fenton North and inappropriate drugs. CM Kimbro stated that Resident A is not able to get drugs on his own as he is nonverbal and does not go into the community without staff supervision. CM Kimbro stated that this is the first time that she has had any issues involving Resident A and that he has returned back to school and his normal programming.

On 12/04/2024, I completed a phone interview with Woodbridge Home Manager (HM) Joey Hoffner. HM Hoffner said that he was familiar with the incident regarding Resident A but that he has no reason to believe that the incident was a result of anything that happened at Woodbridge home. HM Hoffner stated that there is no past history of any residents getting cocaine or any other drugs at the home. HM Hoffner stated that Resident A had no past history of issues to report and that he moved to Fenton North because his needs would be better met there as they had staff to meet his behavioral needs. HM Hoffner stated that he had no other information as the incident did not happen at Woodbridge and that Resident A was no longer living in the home when it happened.

On 12/05/2024, I completed a phone interview with North County Community Mental Health Office of Recipient Rights (ORR) Laurie Griffie. ORR Griffie informed me that she would be substantiating the complaint.

On 12/05/2024, I completed an exit conference with Licensee Designee (LD) Nicholas Burnett. I informed LD Burnett of the results of my investigation. LD Burnett did not respond with any questions concerning the investigation.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	It was alleged that Resident A had cocaine in his system. I interviewed the following people: Adult Protective Services Worker, North Country Case Manager, North Country Office of Recipient Rights, Fenton North Case Manager, Direct Care Workers, Marion Crouse Principal, Woodbridge Home Manager, Guardian A1 and Resident A.

	<p>I reviewed the following documents: McLaren Medical Records dated 10/08/2024, McLaren Hospital discharge orders dated 10/08/2024, Incident Report (IR) dated 10/06/2024, Assessment Plan for AFC Residents dated 01/24/2024, Individual Plan of Service dated 01/24/2024. On 10/04/2024, Resident A did have cocaine in his system.</p> <p>Upon completion of my investigation it was determined that there was a preponderance of evidence to conclude that R 400.14305 (3) was violated.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of approved corrective action plan, I do not recommend any change in licensure status.

Martin Gonzales

12/05/2024

Martin Gonzales Licensing Consultant	Date
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Approved By:

Mary Holton

12/05/2024

Mary E. Holton Area Manager	Date
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