



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

November 21, 2024

Catherine Reese
Vibrant Life Senior Living, Superior Township, LLC
4488 Jackson Road Ste 2
Ann Arbor, MI 48103

RE: License #: AL810390975
Investigation #: 2025A0122001
Vibrant Life Senior Living, Superior 4

Dear Ms. Reese:

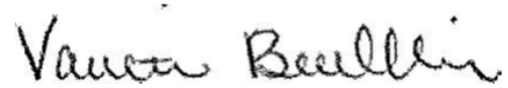
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in cursive script that reads "Vanita Bouldin".

Vanita C. Bouldin, Licensing Consultant
Bureau of Community and Health Systems
22 Center Street
Ypsilanti, MI 48198
(734) 395-4037

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL810390975
Investigation #:	2025A0122001
Complaint Receipt Date:	09/30/2024
Investigation Initiation Date:	10/01/2024
Report Due Date:	11/29/2024
Licensee Name:	Vibrant Life Senior Living, Superior Township, LLC
Licensee Address:	4488 Jackson Road Ste 2 Ann Arbor, MI 48103
Licensee Telephone #:	(734) 819-7790
Administrator:	Catherine Reese
Licensee Designee:	Catherine Reese
Name of Facility:	Vibrant Life Senior Living, Superior 4
Facility Address:	8100 Geddes Road Ypsilanti, MI 48198
Facility Telephone #:	(734) 484-4740
Original Issuance Date:	01/17/2019
License Status:	REGULAR
Effective Date:	07/17/2023
Expiration Date:	07/16/2025
Capacity:	20
Program Type:	PHYSICALLY HANDICAPPED AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Resident A did not receive oral care from staff.	No

III. METHODOLOGY

09/30/2024	Special Investigation Intake 2025A0122001 APS Referral
10/01/2024	Special Investigation Initiated - Telephone Completed an interview with Complainant 1.
10/01/2024	Inspection Completed On-site Completed interviews with executive director Josh Reese, facility nurse Jen Delano, and staff Mashael Abdulrab and Denisha Williams. Reviewed Resident A's file.
10/02/2024	Contact - Document Received Received emails from Complainant 1, dental information for Resident A.
10/10/2024	Contact – Document sent Requested Resident A's annual health care appraisals for 2021, 2022, and 2023.
10/15/2024	Contact – Document sent Email to Complainant 1 and Dr. Fisher. Contact – Document received Email from Complainant 1 and Dr. Fisher
10/18/2024	Exit Conference Discussed findings with licensee designee, Catherine Reese.

ALLEGATION: Resident A did not receive oral care from staff.

INVESTIGATION: On 10/01/2024, I completed an interview with Complainant 1, and he reported the following: in late 2021 he started noticing Resident A's teeth deteriorating and notified staff. Resident A received an assessment from her dentist at that time, Dr. Ghezzi, who provided a written oral plan for Resident A, which was to have staff brush her teeth twice per day. Services with Dr. Ghezzi were discontinued in 2021 due to issues with COVID-19, and dental services were then obtained by Dr. Fisher.

Complainant 1 noticed that Resident A's teeth continued to deteriorate and in July 2024 Dr. Fisher had to extract all but three of Resident A's teeth. Complainant 1 stated he received a report from Dr. Fisher that Resident A's extractions were due to lack of oral hygiene that should have been completed by the staff of Vibrant Life Senior Living (VLSL), Superior #4.

On 10/01/2024, I reviewed Resident A's file. Resident A is diagnosed with dementia and on 10/01/2024, was hospitalized due to a different matter and therefore unable to be interviewed. Resident A's oral examination note dated 02/13/2020 was completed by Dr. Ghezzi. Dr. Ghezzi's note described Resident A's oral hygiene as "poor," observing "plaque and calculus" with gingival inflammation described as "moderate-severe." The report listed the treatment Resident A received on that day, along with the following recommendations, "tooth brushing two times per day (after breakfast and before bedtime), assistance with brushing teeth daily, and an oral fluoride gel application at bedtime."

No other dental service documentation was found in Resident A's file. On 10/01/2024, I asked both executive director Josh Reese and facility nurse Jen Delano for documentation of Resident A's annual dental services for years 2022 and 2023. Mr. Reese and Ms. Delano were unable to obtain the information, so I received the requested dental information from Complainant 1.

On 10/02/2024, Complainant 1 submitted chart progress notes from Dr. Fisher dated 07/04/2024 through 09/18/2024. The chart note on 07/04/2024 documented that Dr. Fisher received a phone call from VLSL staff, Many Newman, requesting service for Resident A due to "missing several teeth and complaining of pain."

The chart note on 07/08/2024, documented that Dr. Fisher completed a visit with Resident A where her teeth were assessed along with x-rays taken. Dr. Fisher gave the following recommendations based upon her assessment of Resident A on 07/08/2024: "teeth #20, #22, #27 were cleaned today and SDF was applied to the distal and mesial aspects of tooth #27; all remaining dentition needs extracted due to its nonrestorability; all maxillary arch teeth present as retained roots (with the exception of tooth #3 which has a gold crown in place) and are hopeless," the

recommendations were reported to Complainant 1, who in turn discussed the issue with facility nurse Jennifer Delano.

Per Complainant 1, he was told by Ms. DeLano that staff always assist Resident A with brushing her teeth twice daily, however, Resident A grinds her teeth, which caused teeth breakage. Complainant 1 reported this to Dr. Fisher who responded by stating, “grinding causes the enamel and dentin of teeth to show wear in an even pattern and manner and that teeth do not break off from grinding; rather, teeth break off due to cavities and lack of oral home physiotherapy...” Dr. Fisher advised Complainant 1 to “move forward and work with us to extract them over the course of 2 or 3 appointments; I let him know there are 23 teeth needing extracted...”

On 10/01/2024, I completed interviews with executive director Josh Reese and facility nurse Jennifer Delano. Both were made aware of the allegations, and both reported that staff follow Resident A’s oral treatment program of brushing her teeth twice per day. Ms. Delano showed me an electronic staff task note with staff initials documenting that Resident A’s teeth were brushed twice per day.

On 10/01/2024, I completed interviews with staff, Mashael Abdulrab and DeNisha Williams. Both stated they have provided activities of daily living care to Resident A, including oral hygiene. Both reported that they brush Resident A’s teeth twice per day, however, there have been occasions when it is difficult to get her to open her mouth. Ms. Abdulrab stated she practices patience with Resident A during this time, eventually with verbal prompting Resident A will open her mouth so that she can complete brushing her teeth. Ms. Williams reported the same but stated there are days when she wasn’t able to brush her teeth, however, she would clean Resident A’s mouth with a pink oral swab. Both Ms. Abdulrab and Ms. Williams stated they cleaned Resident A’s mouth twice per day.

On 10/02/2024, Complainant 1 submitted emails dated 01/21/2022 and 12/23/2022. In each email he mentions his observations of the condition of Resident A’s teeth, “jagged and...crumbling,” he questions if her teeth are getting brushed, and which dentist can provide in-house treatment. Ms. Delano responds to the 01/21/2022 email, confirming that Resident A’s teeth are being brushed and states Dr. Ghezzi or Dr. Fisher provides in-house dental treatment.

On 10/15/2024, I reviewed resident care agreements for Resident A dated 10/08/2021, 10/06/2022, and 10/10/2023. Her resident care agreement dated 10/10/2023, documents that her monthly fee includes, “activities of daily living: medication management, bathing, dressing, meal management, etc.”

I reviewed health care appraisals dated 01/20/2022 and 01/27/2023. Her health care appraisal dated 01/27/2023 does not mention the condition or care of her teeth.

On 10/15/2024, Complainant 1 submitted an email from Dr. Fisher stating, "It is my professional opinion that {Resident A's} teeth were not adequately brushed twice per day by staff."

On 10/18/2024, I completed an exit conference with licensee designee, Catherine Reese and my findings were discussed with her. Ms. Reese understood my findings and stated she would submit a corrective action plan to address rule violation found.

APPLICABLE RULE	
R 400.15314	Resident hygiene.
	(1) A licensee shall afford a resident the opportunity, and instructions, when necessary, for daily bathing and oral and personal hygiene. A licensee shall ensure that a resident bathes at least weekly and more often if necessary.
ANALYSIS:	Based upon my investigation, which consisted of multiple interviews with staff, Complainant 1, and review of pertinent document relevant to this investigation, there is enough evidence to substantiate the allegation that Resident A did not receive oral care from staff, therefore, the licensee did not afford Resident A the opportunity and instructions for oral hygiene.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt and approval of a corrective action plan I recommend no change in the status of the license.



Vanita C. Bouldin
Licensing Consultant

Date: 10/23/2024

Approved By:



Ardra Hunter
Area Manager

Date: 11/21/2024