



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

October 8, 2024

Abdulaziz Issa
Transmed Mobility LLC
2900 Golfside Rd., Suite 6
Ann Arbor, MI 48108

RE: License #: AS810388893
Investigation #: 2024A0122033
Transmed Care

Dear Mr. Issa:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in black ink that reads "Vanita Bouldin". The signature is written in a cursive style with a large initial "V".

Vanita C. Bouldin, Licensing Consultant
Bureau of Community and Health Systems
22 Center Street
Ypsilanti, MI 48198
(734) 395-4037

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS810388893
Investigation #:	2024A0122033
Complaint Receipt Date:	09/25/2024
Investigation Initiation Date:	09/25/2024
Report Due Date:	11/24/2024
Licensee Name:	Transmed Mobility LLC
Licensee Address:	Suite 6 2900 Golfside Rd Ann Arbor, MI 48108
Licensee Telephone #:	(734) 883-8544
Administrator:	Abdulaziz Issa
Licensee Designee:	Abdulaziz Issa
Name of Facility:	Transmed Care
Facility Address:	57 Edison Ave. Ypsilanti, MI 48197
Facility Telephone #:	(734) 547-5352
Original Issuance Date:	03/08/2018
License Status:	REGULAR
Effective Date:	09/08/2024
Expiration Date:	09/07/2026
Capacity:	5
Program Type:	PHYSICALLY HANDICAPPED AGED, TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
Staff member, Jennifer Baker, stole money out of Resident A's account.	Yes

III. METHODOLOGY

09/25/2024	Special Investigation Intake 2024A0122033 APS Referral
09/25/2024	Special Investigation Initiated - Telephone Completed an interview with licensee designee, Abdulaziz Issa.
09/27/2024	Contact – document received Email from Abdulaziz Issa.
09/30/2024	Contact – telephone call made Completed interview with case manager, Daniel Choe. Left voice message for staff, Jennifer Baker.
10/01/2024	Contact – telephone call made Left voice message for staff, Jennifer Baker.
10/03/2024	Exit Conference Discussed findings with Abdulaziz Issa.

ALLEGATION: Staff member, Jennifer Baker, stole money out of Resident A's account.

INVESTIGATION: On 09/25/2024, I completed an interview with licensee designee, Abdulaziz Issa. Mr. Issa reported that staff, Jennifer Baker, stole money from Resident A's account her PayPal account. Mr. Issa stated he received this information from Resident A's case manager from the Huron Valley PACE Program of Washtenaw County. Mr. Issa stated he filed a police report with the local police department regarding this issue and police report #24-74004 was given to document the incident.

On 09/27/2024, I reviewed Resident A's file. Resident A is diagnosed with dementia. She receives supportive services from Huron Valley PACE of Washtenaw County, including case management services. Daniel Choe is Resident A's case manager.

On 09/30/2024, I completed an interview with case manager, Daniel Choe. Mr. Choe confirmed that he works with Resident A, she requires adult foster care placement, and has transferred from Transmed Care to another resident setting as of 09/27/2024. Mr. Choe reported the following: 09/25/2024, he met with Resident A to discuss her finances. Per Mr. Choe once he and Resident A reviewed her financial statements, they discovered that she was missing money. Both contacted Resident A's financial institution directly and it was reported that Resident A was missing approximately \$1500.00 from her account and the monies were transferred to Jennifer Baker using Cash App or similar applications.

Mr. Choe stated he informed Abdulaziz Issa. They discussed the incident and developed a plan, i.e. reporting the incident to Licensing and Regulatory Affairs (LARA) department, Adult Protective Services, and the local police department. Mr. Choe reported that he did not have any concerns with the way this incident was addressed by Mr. Issa.

On 10/03/2024, I reviewed Washtenaw County Sheriff's Department Case Report #24-74004 dated 09/25/2024. The report documents that Resident A is a victim of "fraud (larceny) by conversion," by Jennifer Baker. Sheriff, Thomas Rabb, attempted to contact Ms. Baker via telephone twice, however, was unsuccessful, and Ms. Baker did not respond to his voice messages requesting a return phone call.

As of 10/03/2024, Jennifer Baker has not responded to my multiple requests of a return phone call to complete an interview.

On 10/03/2024, I completed an exit conference with licensee designee, Abdulaziz Issa. Mr. Issa agreed with my findings that were discussed with him and he will submit a corrective action plan to address rule violation found.

APPLICABLE RULE	
R 400.14315	Handling of resident funds and valuables.
	(10) A licensee, administrator, direct care staff, other employees, volunteers under the direction of the licensee, and members of their families shall not accept, take, or borrow money or valuables from a resident, even with the consent of the resident.

ANALYSIS:	Based upon interviews with licensee designee, Abdulaziz Issa, case manager, Daniel Choe, as well as a review of pertinent documentation relevant to this investigation, there is evidence to substantiate the allegation that staff member, Jennifer Baker, took money out of Resident A's account.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt and approval of a corrective action plan I recommend no change to the status of the license.



Vanita C. Bouldin
Licensing Consultant

Date: 10/03/2024

Approved By:



Ardra Hunter
Area Manager

Date: 10/08/2024