



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

October 8, 2024

Fatima Mayo
813 S. Bond St.
Saginaw, MI 48601

RE: License #: AS730396181
Investigation #: 2024A0576046
A Place Called Home

Dear Fatima Mayo:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script that reads "C. Garza".

Christina Garza, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(810) 240-2478

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS730396181
Investigation #:	2024A0576046
Complaint Receipt Date:	08/13/2024
Investigation Initiation Date:	08/15/2024
Report Due Date:	10/12/2024
Licensee Name:	Fatima Mayo
Licensee Address:	813 S. Bond St., Saginaw, MI 48601
Licensee Telephone #:	(989) 482-8989
Administrator:	Fatima Mayo
Licensee Designee:	N/A
Name of Facility:	A Place Called Home
Facility Address:	440 S. 10th Street, Saginaw, MI 48601
Facility Telephone #:	(989) 482-8989
Original Issuance Date:	07/09/2019
License Status:	REGULAR
Effective Date:	01/09/2024
Expiration Date:	01/08/2026
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED, MENTALLY ILL, DEVELOPMENTALLY DISABLED, AGED TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
Licensee is not providing residents their medication.	No
Resident's property is taken from them or lost.	No
Additional Findings	Yes

III. METHODOLOGY

08/13/2024	Special Investigation Intake 2024A0576046
08/13/2024	APS Referral
08/15/2024	Special Investigation Initiated - On Site Interviewed Staff, Vanita Davis, Licensee Designee, Fatima Mayo, Resident B, Resident C, Resident D, Resident E, and Resident F
09/06/2024	Contact - Telephone call made Interviewed Brandon Tilson, TTI Case Manager
09/20/2024	Contact - Face to Face Interviewed Resident A
10/08/2024	Exit Conference

ALLEGATION:

Licensee is not providing residents their medication.

INVESTIGATION:

On August 15, 2024, I completed an unannounced on-site inspection and interviewed Staff, Vanita Davis. Staff Davis advised Resident A was not home and she was at her day program. Resident A has lived at the home for 3 months and often walks around in the community. Resident A can access the community without staff and is verbal. Staff Davis denied the allegations and reported that residents are administered their medications as ordered.

On August 15, 2024, I interviewed Resident B who reported she has lived at her home for 5 years. Resident B reported she takes a lot of medications. Resident B does not

know all the medications she takes. Staff give Resident B her medication and she takes medications twice per day. Resident B believes she is administered all the medications she is supposed to receive. Resident B denied any concerns.

On August 15, 2024, I interviewed Resident C who reported he is not sure if he takes medications. Resident C denied any concerns and stated he likes his home. Resident C's responses could not be understood so the interview was concluded.

On August 15, 2024, I interviewed Resident D who reported he has lived at his home for a little over one year. According to Resident D, his home is "alright." Resident D takes medications however he is not sure what medications he takes. Staff administer Resident D his medications and he believes he is receiving all the medications he is supposed to. Resident D feels safe at his home and did not have any concerns.

On August 15, 2024, I interviewed Resident E who reported he has lived at his home for 3 years. Resident E takes medications at 8am and 8pm daily. Resident E is not sure of all the medications he takes, and he believes he is getting all his medications as ordered by his doctors.

On August 15, 2024, I interviewed Resident F who reported he has lived at his home for 4 years. Resident F receives medications twice per day and he receives all his medications that he is prescribed. Resident F denied any concerns with his medications.

On August 15, 2024, I interviewed Licensee, Fatima Mayo who denied the allegations. Licensee Mayo reported that all the residents receive their medications as ordered. There are times when Resident A will leave the home and not inform staff of her whereabouts. It is during this time Resident A will miss taking her medications. At this time, Resident A has been given a 30-day discharge from the home due to behavior issues Resident A presents.

On August 15, 2024, I reviewed the medication book and resident medications. Resident A did not have medication administration sheets for staff to sign when they administer Resident A's medications. There were no other issues noted with respect to resident medications.

On September 6, 2024, I interviewed Resident A's Case Manager, Brandon Tilson who reported there are times Resident A does not always tell the truth. Resident A will lie or become aggressive to get her needs met. Case Manager Tilson reported that Resident A is getting her medications as ordered. Resident A may have missed getting her medications when Resident A leaves the home.

On September 6, 2024, I interviewed Resident A. Resident A has resided at her home since April 2024. Resident A likes her home. Regarding medications, Resident A reported she knows what medications she takes, and she receives them as ordered.

Staff administer her medications and Resident A denied any issues with her medications.

APPLICABLE RULE	
R 400.14312	Resident medications.
	(1) Prescription medication, including dietary supplements, or individual special medical procedures shall be given, taken, or applied only as prescribed by a licensed physician or dentist. Prescription medication shall be kept in the original pharmacy-supplied container, which shall be labeled for the specified resident in accordance with the requirements of Act No. 368 of the Public Acts of 1978, as amended, being S333.1101 et seq. of the Michigan Compiled Laws, kept with the equipment to administer it in a locked cabinet or drawer, and refrigerated if required.
ANALYSIS:	<p>It was alleged that residents are not receiving their medications. Upon conclusion of investigative interviews and an unannounced on-site inspection to the home, there is not a preponderance of evidence to conclude a rule violation.</p> <p>All the residents of the home were interviewed and reported no issues with receiving their medications. Resident medications were viewed and there was no evidence to indicate residents are not receiving their medications as ordered.</p> <p>There is not a preponderance of evidence to conclude residents are not receiving their medications.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Resident's property is taken from them or lost.

INVESTIGATION:

On August 15, 2024, I completed an unannounced on-site inspection and interviewed Staff, Vanita Davis. Staff Davis denied that Resident A's belongings have been lost or taken from her. No resident including Resident A has reported to Staff Davis that their belongings have been lost or stolen. According to Staff Davis, Resident A has stolen items from the nearby store and tried to sell the stolen items to others at the home.

On August 15, 2024, I interviewed Resident B who reported she has lived at her home for 5 years. Resident B denied that she has lost any property during the time she has lived at her home. No one has stolen from Resident B and staff do not take her belongings.

On August 15, 2024, I interviewed Resident D who reported he has lived at his home for a little over one year. According to Resident D, no one has taken any of his belongings. Resident D does not “mess with anyone’s stuff and no one messes with” Resident D’s belongings. Resident D denied any concerns and advised his home is an “alright place” to be at.

On August 15, 2024, I interviewed Resident E who reported he has lived at his home for 3 years. Resident E feels safe at his home, and no one has stolen any of his belongings.

On August 15, 2024, I interviewed Resident F who reported he has lived at his home for 4 years. Resident F likes his home and stated it is “pretty good”. Resident F denied any of his belongings have been lost or stolen from him. Resident F denied that staff have taken his things from him.

On August 15, 2024, I interviewed Licensee, Fatima Mayo who denied the allegations. Licensee Mayo reported that Resident A has a history of drug use and homelessness. No staff or resident has taken any of Resident A’s belongings and Resident A never reported to Licensee Mayo that she was missing items. Resident A moved into the home about 3 months ago and did not come with anything other than clothes. Resident A said that someone stole her dresser however Resident A did not come to the home with a dresser. No residents including Resident A disclosed to Licensee Mayo that some of their belongings have been lost or stolen. Licensee Mayo advised that no one is stealing anyone’s personal belongings and that there have been no known issues of stealing taking place at the AFC home.

On August 15, 2024, I reviewed Resident A’s AFC Assessment Plan and Individual Plan of Service (IPOS). Resident A is able to access the community on her own. Resident A can communicate her needs and understands verbal communication. Resident A has a history of drug use, housing issues, and a diagnosis of schizoaffective disorder. I reviewed Resident A’s Inventory of Valuables and there were no items listed.

On September 6, 2024, I interviewed Resident A’s Case Manager, Brandon Tilson who reported Resident A has said that she is missing a dresser and a blanket however there is no proof of this. Case Manager Tilson denied any concerns regarding the home or that resident belongings are being misplaced or stolen.

On September 6, 2024, I interviewed Resident A. Resident A reported that her sister left her a blanket and she thinks she brought it to the AFC home in May 2024, when she moved in. Resident A also had a dresser that she had at her previous home and “they

were brought here but never made it.” Resident A used to live with a friend before moving into the AFC home and she believes staff put the blanket in their car however the blanket never made it to the home.

APPLICABLE RULE	
R 400.14315	Handling of resident funds and valuables.
	(10) A licensee, administrator, direct care staff, other employees, volunteers under the direction of the licensee, and members of their families shall not accept, take, or borrow money or valuables from a resident, even with the consent of the resident.
ANALYSIS:	<p>It was alleged that resident belongings are being lost or stolen from them. Upon conclusion of investigative interviews and an unannounced on-site inspection, there is not a preponderance of evidence to conclude a rule violation.</p> <p>Resident A was interviewed and stated that she thinks she brought a blanket and dresser with her when she moved into the AFC home. It is unclear if the items made it to the facility. The Licensee, Fatima Mayo and Staff, Vanita Davis deny anything has been taken from Resident A and Licensee Mayo denied Resident A came to the home with a dresser or a blanket. Several other residents were interviewed, and all deny any issues with anyone taking or losing their items.</p> <p>There is not a preponderance of evidence to conclude anyone has taken resident valuables.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

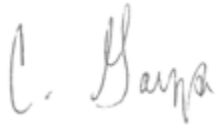
On August 15, 2024, I reviewed the medication book and resident medications. Resident A did not have medication administration sheets for staff to sign when they administer Resident A’s medications.

On October 8, 2024, I conducted an exit conference with Licensee, Fatima Mayo. I advised Licensee Mayo I would be citing a rule violation and requesting a corrective action plan. Licensee Mayo stated she understood.

APPLICABLE RULE	
R 400.14312	Resident medications.
	<p>(4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions:</p> <p>(b) Complete an individual medication log that contains all of the following information:</p> <ul style="list-style-type: none"> (i) The medication. (ii) The dosage. (iii) Label instructions for use. (iv) Time to be administered. (v) The initials of the person who administers the medication, which shall be entered at the time the medication is given. (vi) A resident's refusal to accept prescribed medication or procedures.
ANALYSIS:	On August 15, 2024, I reviewed the medication book and residents' medications. Resident A did not have medication administration sheets for staff to sign when they administer Resident A's medications. There were no other issues noted with respect to resident medications.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, no change in the license status is recommended.



10/08/2024

Christina Garza
Licensing Consultant

Date

Approved By:



10/08/2024

Mary E. Holton
Area Manager

Date