



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

September 30, 2024

Shumaker Alan F and Carolyn S.
6083 Narrow Lake Rd
Charlotte, MI 48813

RE: License #: AS230075992
Investigation #: 2024A1024046
Golden Days II

Dear Shumaker Alan F and Carolyn S.:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On September 13, 2024, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script that reads "Ondrea Johnson".

Ondrea Johnson, Licensing Consultant
Bureau of Community and Health Systems

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS230075992
Investigation #:	2024A1024046
Complaint Receipt Date:	08/07/2024
Investigation Initiation Date:	08/07/2024
Report Due Date:	10/06/2024
Licensee Name:	Shumaker Alan F and Carolyn S.
Licensee Address:	6083 Narrow Lake Rd Charlotte, MI 48813
Licensee Telephone #:	(517) 543-6564
Administrator:	Carolyn Shumaker
Licensee Designee:	Shumaker Alan and Carolyn Shumaker
Name of Facility:	Golden Days II
Facility Address:	1493 N Cochran Charlotte, MI 48813
Facility Telephone #:	(517) 543-9626
Original Issuance Date:	06/12/1997
License Status:	REGULAR
Effective Date:	04/18/2024
Expiration Date:	04/17/2026
Capacity:	6
Program Type:	ALZHEIMERS AGED

II. ALLEGATION(S)

	Violation Established?
Staff Jessica Barnum is disrespectful and swears at Resident A.	No
Staff Jessica Barnum stole \$100 from Resident A's wallet on two separate occasions.	No
Additional Finding	Yes

III. METHODOLOGY

08/07/2024	Special Investigation Intake 2024A1024046
08/07/2024	APS Referral-not required because APS is already involved
08/07/2024	Special Investigation Initiated – Telephone with Adult Protective Service Specialist (APS) Erika Bennett
08/08/2024	Inspection Completed On-site with direct care staff member Brandy Snyder
08/12/2024	Contact - Telephone call made with direct care staff member Jessica Barnum
08/21/2024	Contact - Telephone call made with licensee designee Carolyn Shumaker
09/09/2024	Contact - Document Received- <i>Funds I</i> and <i>Funds II</i> form
09/10/2024	Exit Conference with licensee designee Carolyn Shumaker.
09/10/2024	Inspection Completed-BCAL Sub. Compliance
9/10/2024	Corrective Action Plan Requested and Due on 09/26/2024
09/13/2024	Corrective Action Plan Received
09/13/2024	Corrective Action Plan Approved

ALLEGATION: Staff Jessica Barnum is disrespectful and swears at Resident A.

INVESTIGATION:

On 8/7/2024, I received this complaint through the Bureau of Community and Health Systems (BCHS) online complaint system. This complaint alleged staff Jessica Barnum is disrespectful and swears at Resident A.

On 8/7/2025, I conducted an interview with APS Specialist Erika Bennett who stated that she found no evidence to support this allegation during her investigation. Erika Bennett stated Resident A reported to her that he did not like staff member Jessica Barnum however did not say why and did not disclose any information that would indicate that he has been mistreated by Jessica Barnum or any staff member.

On 8/8/2024, I conducted an onsite investigation at the facility with direct care staff member Brandy Snyder who denied this allegation and stated that she has not seen Jessica Barnum, or any staff member mistreat Resident A and has not heard any complaints regarding Jessica Barnum mistreating Resident A. Brandy Snyder stated there has been times Resident A would target Jessica Barnum and accuse her of taking things from him however these accusations were not founded. Brandy Snyder stated she does not believe Resident A was happy living in an adult foster care setting since his admission in December 2023 and he recently relocated out of the facility.

On 8/12/2024, I conducted an interview with direct care staff member Jessica Barnum who denied this allegation and stated that she has never mistreated Resident A in any way and has not heard of any complaints made about her mistreating residents. Jessica Barnum stated she does not swear at residents, and she has treated all residents, including Resident A with dignity and respect.

On 8/21/2024, I conducted an interview with administrator and licensee designee Carolyn Shumaker who stated that she has no knowledge of Resident A ever being mistreated by Jessica Barnum or any staff member and there has not been any complaints made to her about Resident A feeling mistreated. Carolyn Shumaker stated Resident A had many issues and often accused others of taking things from him when he would lose his personal belongings. Carolyn Shumaker stated she tried to work with Resident A however he was very difficult to manage in her facility therefore he eventually relocated to an alternate placement. Carolyn Shumaker stated direct care staff members were accommodating to Resident A's needs and she always observed positive interactions between direct care staff members and Resident A.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	(1) A licensee shall not mistreat a resident and shall not permit the administrator, direct care staff, employees,

	volunteers who are under the direction of the licensee, visitors, or other occupants of the home to mistreat a resident. Mistreatment includes any intentional action or omission which exposes a resident to a serious risk or physical or emotional harm or the deliberate infliction of pain by any means.
ANALYSIS:	Based on my investigation which included interviews with APS Specialist Erika Bennett, direct care staff members Brandy Snyder, Jessica Barnum and administrator/licensee designee Carolyn Shumaker there was no evidence to support the allegation staff member Jessica Barnum is disrespectful and swears at Resident A. Erika Bennett stated she found no evidence in her investigation to support this allegation and Resident A did not disclose any information to her that would indicate that he was mistreated by Jessica Barnum or any staff member. Brandy Snyder, Jessica Barnum and Carolyn Shumaker also all stated they have no knowledge of any staff member mistreating Resident A and no complaints have been regarding Resident A being mistreated.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: Staff Jessica Barnum stole \$100 from Resident A's wallet on two separate occasions.

INVESTIGATION:

This complaint also alleged staff Jessica Barnum stole \$100 from Resident A's wallet on two separate occasions.

On 8/7/2025, I conducted an interview with APS Specialist Erika Bennett who stated that she found no evidence to support this allegation in her investigation therefore closed her case. Erika Bennett stated Resident A has no legal restrictions and manages his own money without assistance. Erika Bennett stated Resident A reported to her that he believes staff member Jessica Barnum stole money from him because he was not able to find money that he thought he had in his wallet however Resident A was not able to provide any details or information to support this claim. Erika Bennet also stated staff members did not manage Resident A's funds for him however provided Resident A with a lockbox to store his money which was kept in his bedroom after he expressed issues with keeping up with his money on more than one occasion. Erika Bennet stated Resident A was not able to show any records on how he tracked his funds and managed his money therefore was not able to clearly articulate when he thought he lost any money.

On 8/8/2024, I conducted an onsite investigation at the facility with direct care staff member Brandy Snyder who denied this allegation and stated that Resident A managed

his own funds and stored his money in a lockbox in his bedroom that was provided to him by the licensee designee. Brandy Snyder stated Resident A is the only person who had a key to his lockbox and has never expressed any concerns of anyone going inside his lockbox to her. Brandy Snyder stated prior to Resident A getting a lockbox she recalls Resident A accusing Jessica Barnum of taking money from him because he believed he lost money that was supposed to be in his wallet however Resident A did not have evidence to support this claim and there was no reason for her to believe that Jessica Barnum took any money from him. Brandy Snyder stated staff often provided transportation to Resident A to shop and Resident A never had a system to track the amount of money he was spending on a monthly basis therefore would seem confused at times on how much money he thought he should have.

On 8/12/2024, I conducted an interview with direct care staff member Jessica Barnum who denied this allegation and stated that she has never taken any money from Resident A and he has never directly accused her of taking money from him to her knowledge. Jessica Barnum stated Resident A managed his own funds and he kept his money in his wallet or in a lockbox that was given to him by the licensee designee. Jessica Barnum stated she has never actually seen Resident A carry money around in the open and has no idea on how he managed his money.

On 8/21/2024, I conducted an interview with administrator and licensee designee Carolyn Shumaker who stated that Resident A managed his own money however often would complain about not knowing how much money he was supposed to have or losing his money therefore Carolyn Shumaker eventually provided Resident A with a lockbox that he could store his money in and help with better tracking his money. Carolyn Shumaker stated Resident A expressed his frustration on how he would buy pizza for himself every day and give his sister money however she does not know specific information on where he regularly spent his money. Carolyn Shumaker stated she does not believe any staff member have ever stolen money from Resident A and witnessed Resident A have trouble with tracking his money and keeping up with his spending habits. Carolyn Shumaker stated she tried to help Resident A as much as she could however, he was a very difficult resident to work with.

On 9/9/2024, I reviewed Resident A's *Resident Funds Part I and Funds II* form. According to Resident A's *Resident Funds Part I* form, Resident A does not have any legal restrictions and is his own guardian.

APPLICABLE RULE	
R 400.14315	Handling of resident funds and valuables.
	(10) A licensee, administrator, direct care staff, other employees, volunteers under the direction of the licensee, and members of their families shall not accept, take, or borrow money or valuables from a resident, even with the consent of the resident.

ANALYSIS:	Based on my investigation which included interviews with APS Specialist Erika Bennett, direct care staff members Brandy Snyder, Jessica Barnum, administrator/licensee designee Carolyn Shumaker and review of Resident A's <i>Resident Funds Part I</i> form there is no evidence to support the allegation staff member Jessica Barnum stole \$100 from Resident A's wallet on two separate occasions. Erika Bennett stated Resident A reported to her that he believes staff member Jessica Barnum stole money from him because he was not able to find money that he thought he had in his wallet. Resident A was not able to provide any details or information to support this claim therefore no substantial evidence was founded in her APS investigation. Brandy Snyder, Jessica Barnum and Carolyn Shumaker all stated that they have no knowledge of any staff member ever taking money from Resident A and that Resident A, who managed his own money, struggled to accurately track his money or spending. I reviewed Resident A's <i>Resident Funds Part I</i> form which showed that Resident A has no legal restrictions and is his own guardian. Resident A did not have a tracking system in place to track his spending for himself therefore Resident A has not had any money stolen from him.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

On 8/21/2024, I conducted an interview with administrator and licensee designee Carolyn Shumaker who stated on 3/3/2024 Resident A came to her frustrated that he was not able to keep up with his money therefore she suggested that he store his money in a lockbox which she agreed to purchase for him later on in the year. Carolyn Shumaker stated Resident A asked her to hold on to \$410 which she returned to him the following day. Carolyn Shumaker stated she held on to \$410 of Resident A's money only for one day and immediately gave it back to him without incident.

On 9/9/2024, I reviewed Resident A's *Resident Funds Part II* form which showed that on 3/30/2024, Carolyn Shumaker received \$410 from Resident A which was returned to him and signed by both Carolyn Shumaker and Resident A.

APPLICABLE RULE	
R 400.14315	Handling of resident funds and valuables.
	(6) Except for bank accounts, a licensee shall not accept resident funds of more than \$200.00 for any resident of the home after receiving payment of charges owed.
ANALYSIS:	Carolyn Shumaker stated she held on to \$410 of Resident A's money only for one day and immediately gave it back to him the following day without incident. I reviewed Resident A's <i>Resident Funds Part II</i> form which showed that on 3/30/2024, Carolyn Shumaker received \$410 from Resident A which was returned to him and was signed by both Carolyn Shumaker and Resident A. Therefore licensee designee Carolyn Shumaker accepted more than \$200 of resident funds.
CONCLUSION:	VIOLATION ESTABLISHED

INVESTIGATION:

On 8/21/2024, Carolyn Shumaker stated although she did not manage Resident A's money, she held on to Resident A's money for him twice for a single day prior to her purchasing him a lockbox to keep in his bedroom. Carolyn Shumaker stated on 3/30/2024 and 7/17/2024 Resident A asked her to hold his money while he figured things out with his expenses, and she returned the money to him the next day per his request on both occurrences.

On 9/9/2024, I reviewed Resident A's *Resident Funds Part II* form which showed that on 3/30/2024, Carolyn Shumaker received \$410 from Resident A which was signed by Carolyn Shumaker and Resident A. This form also showed on 7/17/2024, Carolyn Shumaker received \$40 which was signed by Carolyn Shumaker however was not signed by Resident A.

APPLICABLE RULE	
R 400.14315	Handling of resident funds and valuables.
	(8) All resident fund transactions shall require the signature of the resident or the resident's designated representative and the licensee or prior written approval from the resident or the resident's designated representative.

ANALYSIS:	On 9/9/2024, I reviewed Resident A's <i>Resident Funds Part II</i> form which showed that on 3/30/2024, Carolyn Shumaker received \$410 from Resident A which was signed by Carolyn Shumaker and Resident A. This form also showed on 7/17/2024, Carolyn Shumaker received \$40 which was signed by Carolyn Shumaker however was not signed by Resident A therefore all resident fund transactions did not have required signatures.
CONCLUSION:	VIOLATION ESTABLISHED

On 9/10/2024, I conducted an exit conference with licensee designee Carolyn Shumaker. I informed Carolyn Shumaker of my findings and allowed her an opportunity to ask questions and make comments.

On 9/13/2024, I received and approved an acceptable corrective action plan.

IV. RECOMMENDATION

An acceptable corrective action plan was approved; therefore I recommend the current license status remain unchanged.



Ondrea Johnson
Licensing Consultant

9/26/2024
Date

Approved By:



09/30/2024

Dawn N. Timm
Area Manager

Date