



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

August 7, 2024

Sandra and John Bishop  
11705 Edgerton Rd  
Cedar Springs, MI 49319

RE: License #: AF410094736  
Investigation #: 2024A0357052  
The Haven Of Rest

Dear Sandra and John Bishop:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

*Arlene B. Smith*

Arlene B. Smith, MSW, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503  
(616) 916-4213

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AF410094736
<b>Investigation #:</b>	2024A0357052
<b>Complaint Receipt Date:</b>	08/07/2024
<b>Investigation Initiation Date:</b>	08/07/2024
<b>Report Due Date:</b>	10/06/2024
<b>Licensee Name:</b>	Sandra and John Bishop
<b>Licensee Address:</b>	11705 Edgerton Rd Cedar Springs, MI 49319
<b>Licensee Telephone #:</b>	(616) 866-7224
<b>Administrator:</b>	N/A
<b>Licensee Designee:</b>	N/A
<b>Name of Facility:</b>	The Haven Of Rest
<b>Facility Address:</b>	11705 Edgerton Road Cedar Springs, MI 49319
<b>Facility Telephone #:</b>	(616) 918-6224
<b>Original Issuance Date:</b>	09/21/2001
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	07/24/2024
<b>Expiration Date:</b>	07/23/2026
<b>Capacity:</b>	6
<b>Program Type:</b>	AGED

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Kent County Health Department issued a "D" rating on their environmental report dated 03/12/2024.	Yes

## III. METHODOLOGY

08/07/2024	Special Investigation Intake 2024A0357052
08/07/2024	Contact - Document Received Our Lansing office sent me the Environmental Inspection Report dated 03/12/2024 by Sanitarian Claire Rose, and a "D" rating was issued.
08/07/2024	Special Investigation Initiated – Telephoned the Co-Licensee, Sandra Bishop and she said the Sanitarian, had said nothing to her about her findings. She had no idea.
08/07/2024	Contact-Telephone Call made To Claire Rose, Sanitarian. left a message for her to call me.
08/07/2024	Telephone Exit conference was completed with the Co-Licensee, Sandra Bishop.

**ALLEGATION:** The Kent County Health Department, Environmental Health Inspection Report, completed on 03/12/2024, by Sanitarian Claire Rose and issued a "D" rating on the homes sewage system.

**INVESTIGATION:** On 08/07/2024, at 10:55 am I received an email from Samantha Vemeesch, Lansing LARA staff with an attachment. The attached document was the Kent County Health Department, Environmental Health Inspection Report, completed on 03/12/2024, by Sanitarian Claire Rose. In the Environment Health Inspection Report under the Section 2-Sewage Disposal System it read as follows: *“No septic tank pump card received, Drain bed showing signs of stress/potential surfacing.”* In the same report under the title of "Findings/Recommendations," it read as follows: *“Section II: No septic tank pump card received as requested. Drain bed had signs that it may have surfaced at one time. Stone appeared to be free of sludge. Homeowner indicated there may have been damage done during previous inspection.”* 'Recommend Rating:' "D" *“This facility has been determined to be*

*substantial non-compliance with applicable rules. Approval is not recommended.* “  
This document was signed by Sanitarian, Claire Rose.

On 08/07/2024, I telephoned the Co-Licensee, Sandra Bishop and she said she stood next to the Sanitarian during the inspection, and she reported that they said nothing to her about their findings and she has not heard anything to this date. I gave to Ms. Bishop the name of the Sanitarian and the telephone number of the Kent County Health Department, and I gave her Ms. Rose’s telephone number.

On 08/07/2024, I completed a telephone exit conference with the Co-Licensee Sandra Bishop and she agreed with my findings.

<b>APPLICABLE RULE</b>	
<b>R 400.1424</b>	<b>Environmental health.</b>
	<b>(2) All sewage shall be disposed of in a public sewer system or, in the absence thereof, in a manner approved by the health authority.</b>
<b>ANALYSIS:</b>	On 03/12/2024, the Kent County Health Department issued their Environmental Health Inspection Report. This report issued a “D” rating. This facility has been determined to be substantial non-compliance with applicable rules. Approval is not recommended. “  A“D” rating is unacceptable and therefore a rule violation has been established.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### **IV. RECOMMENDATION**

The licensees shall submit an acceptable plan of correction to the Kent County Health Department and to our department.

*Arlene B. Smith*

08/07/2024

Arlene B. Smith  
Licensing Consultant

Date

Approved By:

A handwritten signature in blue ink that reads "Jerry Hendrick". The signature is fluid and cursive, with the first name "Jerry" being more prominent than the last name "Hendrick".

08/07/2024

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Jerry Hendrick  
Area Manager

Date