



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

Sheri Loomis
Superior Care of Michigan, L.L.C.
PO Box 139
Battle Creek, MI 49016-0139

August 22, 2024

RE: License #: AS130292694
Investigation #: 2024A1034031
Superior Care

Dear Mrs. Loomis:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

Kevin L. Sellers

Kevin Sellers, Licensing Consultant
Department of Licensing and Regulatory Affairs
350 Ottawa, N.W. Unit 13, 7th Floor
Grand Rapids, MI 49503
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enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS130292694
Investigation #:	2024A1034031
Complaint Receipt Date:	08/14/2024
Investigation Initiation Date:	08/14/2024
Report Due Date:	10/13/2024
Licensee Name:	Superior Care of Michigan, L.L.C.
Licensee Address:	P.O. Box 2738 Kalamazoo, MI 49003
Licensee Telephone #:	(269) 270-8305
Administrator:	Sheri Loomis
Licensee Designee:	Sheri Loomis
Name of Facility:	Superior Care
Facility Address:	55 Morgan Rd Battle Creek, MI 49017
Facility Telephone #:	(269) 270-8305
Original Issuance Date:	12/13/2007
License Status:	REGULAR
Effective Date:	08/22/2022
Expiration Date:	08/21/2024
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Facility environmental health inspection was unacceptable.	Yes

III. METHODOLOGY

08/14/2024	Special Investigation Intake 2024A1034031
08/14/2024	APS Referral made
08/14/2024	Contact - Document Reviewed
08/14/2024	Special Investigation Initiated – Telephone Contact
08/19/2024	Contact – Telephone Contact
08/19/2024	Contact – Telephone Contact
08/20/2024	Inspection Completed On-site
08/20/2024	Exit Conference
08/22/2024	Contact – Telephone Contact

ALLEGATION:

Facility environmental health inspection was unacceptable.

INVESTIGATION:

On 8/14/24, a complaint through the Bureau of Community Health Systems (BCHS) online complaint system alleged on 4/22/24 Calhoun County Health Department conducted an environmental health inspection for the facility's private water and sewage disposal system and the sewage system failed with a D rating.

On 8/14/24, I reviewed Calhoun County Health Department Environmental Health Inspection (EHI) Report dated on 4/22/24. The report described health department inspector Leah Erlandson completed an inspection due to the facility having a private well and sewage disposal system. The report indicated the well water tested was ok but when the sewage system was tested it failed. Ms. Erlandson stated in the

report her final results as the following “Septic system has failed with sewage on the ground, recommend new septic system, and septic tank pumped.”

On 8/20/24, I conducted an onsite investigation interviewing licensee Sheri Loomis at the facility. Mrs. Loomis reported being aware on 4/22/24 Calhoun County Health Department conducted an environmental health inspection (EHI) due to the facility’s private water and sewage disposal system. Mrs. Loomis reported facility manager Tony Patrick was present when health department inspector Leah Erlandson was at the facility. Mrs. Loomis reported from what her worker told her was that Ms. Erlandson only indicated the septic tank needed to be drained and that the sewage system leach bed field was failing. Mrs. Loomis also denied receiving a copy of the EHI report knowing the facility failed receiving a D rating.

On 8/22/24, a followed up was made with licensee Sheri Loomis via telephone. Mrs. Loomis provided updated information about correcting the facility’s private sewage disposal system with hiring a licensed contractor and the changes to the system in the next couple weeks.

APPLICABLE RULE	
R 400.14401	Environmental health.
	(3) All sewage shall be disposed of in a public sewer system or, in the absence thereof, in a manner that is approved by the health authority.
ANALYSIS:	Interviews with the licensee Sheri Loomis and reviewing Calhoun County Health Department EHI report revealed on 4/22/24 the private water and sewage disposal system was inspected, and the septic system failed. Mrs. Loomis reported she has taken immediate steps in making corrections to the septic system.
CONCLUSION:	VIOLATION ESTABLISHED

On 8/20/24, I conducted an exit conference with licensee Sheri Loomis who reported that she understood the findings of the investigation and she would not be contesting the special investigation due to the EHI report with a D rating.

IV. RECOMMENDATION

Contingent upon receipt of acceptable corrective action plan and approved updated environmental health inspection report, no change in license is recommended.

Kevin L. Sellers

8/22/24

Kevin Sellers
Licensing Consultant

Date

Approved By:

Russell Misiak

8/23/24

Russell B. Misiak
Area Manager

Date