



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

August 22, 2024

Jody Pettit  
Precious Days LLC  
811 S. Garden Street  
Alpena, MI 49707

RE: License #: AS040397418  
Investigation #: 2024A0360017  
Precious Days of Alpena

Dear Jody Pettit:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in blue ink, appearing to read "Matthew Soderquist".

Matthew Soderquist, Licensing Consultant  
Bureau of Community and Health Systems  
Ste 3  
931 S Otsego Ave  
Gaylord, MI 49735  
(989) 370-8320

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

|  |  |
|--|--|
| <b>License #:</b>                        | AS040397418                              |
| <b>Investigation #:</b>                  | 2024A0360017                             |
| <b>Complaint Receipt Date:</b>           | 06/28/2024                               |
| <b>Investigation Initiation Date:</b>    | 06/28/2024                               |
| <b>Report Due Date:</b>                  | 08/27/2024                               |
| <b>Licensee Name:</b>                    | Precious Days LLC                        |
| <b>Licensee Address:</b>                 | 351 Pinecrest<br>Alpena, MI 49707        |
| <b>Licensee Telephone #:</b>             | (989) 340-1056                           |
| <b>Administrator/ Licensee Designee:</b> | Jody Pettit                              |
| <b>Name of Facility:</b>                 | Precious Days of Alpena                  |
| <b>Facility Address:</b>                 | 351 Pinecrest Street<br>Alpena, MI 49707 |
| <b>Facility Telephone #:</b>             | (989) 916-8412                           |
| <b>Original Issuance Date:</b>           | 03/21/2019                               |
| <b>License Status:</b>                   | REGULAR                                  |
| <b>Effective Date:</b>                   | 09/21/2023                               |
| <b>Expiration Date:</b>                  | 09/20/2025                               |
| <b>Capacity:</b>                         | 6  |
| <b>Program Type:</b>                     | PHYSICALLY HANDICAPPED<br>AGED           |

**II. ALLEGATION(S)**

|   | <b>Violation<br/>Established?</b> |
|---|-----------------------------------|
| Resident A was injured during a transfer. | No                                |

**III. METHODOLOGY**

|            |   |
|------------|---|
| 06/28/2024 | Special Investigation Intake<br>2024A0360017  |
| 06/28/2024 | Special Investigation Initiated - Telephone<br>Complaint Source                     |
| 07/08/2024 | Inspection Completed On-site<br>Resident A, DCS Carla Johnson, Licensee Jody Pettit |
| 07/17/2024 | Contact - Document Received<br>Jody Pettit  |
| 08/19/2024 | Inspection Completed On-site<br>Resident A, Licensee Jody Pettit                    |
| 08/20/2024 | Contact - Telephone call made<br>DCS Ayla Gougen                                    |
| 08/20/2024 | Contact - Telephone call made<br>McLaren Hospice RN Jessica Srebnik                 |
| 08/20/2024 | Contact - Telephone call made<br>Guardian A   |
| 08/22/2024 | Exit Conference<br>with Jody Pettit   |

**ALLEGATION:**

**Resident A was injured during a transfer.**

**INVESTIGATION:**

On 6/28/24, I was assigned a complaint from the LARA online complaint system.

On 6/28/24, I contacted the complaint source by telephone who stated that a resident fell during a transfer and was injured at the beginning of June.

On 7/8/24, I conducted an unannounced onsite inspection at the facility. I interviewed the direct care staff Carla Johnson. Ms. Johnson stated Resident A did fall in early June and received a small bruise on her face. Ms. Johnson stated she was not aware of any documentation of the fall. I then observed Resident A at the facility. I observed a small quarter sized bruise that was yellow in color on Resident A's face. Resident A was not oriented to time or place. Ms. Johnson stated Resident A fell and hit her face but was unable to provide any further details.

On 7/8/24, while at the facility I interviewed licensee Jody Pettit. Ms. Pettit stated during a transfer in early June Resident A fell forward and received a bruise on her face. She stated the direct care staff doing the transfer was Ayla Gougen. Ms. Pettit stated they immediately contacted McLaren Hospice who came to the home to complete an evaluation of Resident A. She stated Resident A was determined to have no injuries requiring medical attention. Ms. Pettit stated that they also contacted Resident A's guardian. Ms. Pettit stated that prior to the fall Resident A required assistance transferring and the use of a sit to stand as needed. She stated after the fall, Hospice recommended use of the sit to stand for all transfers.

On 7/17/24, I received hospice sit to stand order documentation from Ms. Pettit for Resident A.

On 8/19/24, I conducted another onsite inspection at the facility. I interviewed licensee Jody Pettit in person at the facility. Ms. Pettit provided me with Resident A's written assessment plan dated 5/1/24. The written assessment plan documented that Resident A required assistance for walking/mobility. The description of needs included use of the sit to stand.

I then attempted another interview with Resident A. Resident A was not oriented to time and place. Resident A stated she was doing fantastic.

On 8/20/24, I interviewed direct care staff Ayla Gougen by telephone. Ms. Gougen stated she was transferring Resident A from her wheelchair to her recliner on June 4th. She stated Resident A usually helped assist with the transfer but started falling forward. Ms. Gougen stated she was unable to stop the fall and Resident A fell forward hitting her face on the floor. Ms. Gougen stated she immediately called McLaren Hospice and Resident A's guardian. Ms. Gougen stated McLaren Hospice came to the home immediately and evaluated Resident A and determined that she did not need medical attention. She stated McLaren Hospice then changed the order for the use of the sit to stand from as needed to always.

On 8/20/24, I interviewed McLaren Hospice RN Jessica Srebnik by telephone. Ms. Srebnik stated on June 4<sup>th</sup> they were notified of Resident A's fall. She stated they sent a nighttime on call nurse to the home for an evaluation. Ms. Srebnik stated it was determined that Resident A did not need further medical attention and they changed the order for the sit to stand from as needed to always. Ms. Srebnik stated

all the staff have been very proactive in learning proper transferring techniques. Ms. Srebnik stated she has no concerns whatsoever about the ability of the staff to meet the residents needs and transfer them safely.

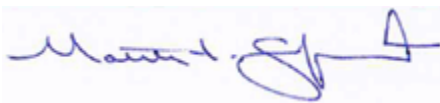
On 8/20/24, I interviewed Guardian A by telephone. Guardian A stated she was notified immediately of the fall. Guardian A stated she has no concerns with the home and that they are doing a great job. Guardian A stated she is in the facility four times a week. She stated the fall appeared to be an isolated occurrence and an accident and the staff are more than capable of meeting Resident A's needs.

| <b>APPLICABLE RULE</b> |   |
|------------------------|---|
| <b>R 400.14305</b>     | <b>Resident protection.</b>   |
|                        | <b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>   |
| <b>ANALYSIS:</b>       | While Resident A did have one fall during a transfer, it was the result in a change in condition that Ms. Gougen could not have anticipated. Interviews with Ms. Johnson, Ms. Pettit, Ms. Gougen, Ms. Srebnik and Guardian A all revealed that hospice and the guardian were notified immediately, Resident A was assessed for injury, and Resident A's assessment plan was updated to reflect the use of the sit to stand for all transfers due to her change in condition. The facility reasonably complied with the intent of this rule. |
| <b>CONCLUSION:</b>     | <b>VIOLATION NOT ESTABLISHED</b>  |

On 8/22/24 I conducted an exit conference with licensee Jody Pettit. Ms. Pettit concurred with the findings of the investigation.

**IV. RECOMMENDATION**

I recommend no change in the status of the license.

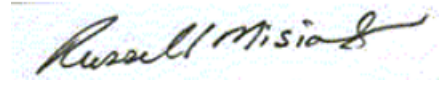


8/21/24

Matthew Soderquist  
Licensing Consultant

Date

Approved By:



8/22/24

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Russell B. Misiak  
Area Manager

Date