



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

July 25, 2024

Lori Jordan
Charter Senior Living of Linden
15028 Amelia Earhart Dr
Linden, MI 48451

RE: License #: AH250409846
Charter Senior Living of Linden
15028 Amelia Earhart Dr
Linden, MI 48451

Dear Licensee:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at 877-458-2757.

Sincerely,

Jessica Rogers, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(517) 285-7433
Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #: AH250409846

Licensee Name: Linden Senior Partners, LLC

Licensee Address: Suite 800
9300 Shelbyville Rd
Louisville, KY 40222

Licensee Telephone #: (502) 423-0662

Authorized Representative: Lori Jordan

Administrator/Licensee Designee: Sondra Yantz

Name of Facility: Charter Senior Living of Linden

Facility Address: 15028 Amelia Earhart Dr
Linden, MI 48451

Facility Telephone #: (331) 472-2078

Original Issuance Date: 02/15/2024

Capacity: 104

Program Type: ALZHEIMERS
AGED

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 07/22/2024

Date of Bureau of Fire Services Inspection if applicable: 11/15/2023

Inspection Type: Interview and Observation Worksheet
 Combination

Date of Exit Conference: 7/25/2024

No. of staff interviewed and/or observed 14

No. of residents interviewed and/or observed 28

No. of others interviewed One Role Resident's family member

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication records(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain. Although the facility maintains a surety bond, there were no resident funds held at the time of inspection.
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain.
Bureau of Fire Services reviews fire drills.
- Water temperatures checked? Yes No If no, explain.
- Incident report follow-up? Yes IR date/s: N/A
- Corrective action plan compliance verified? Yes CAP date/s and rule/s:
Corrective Action Plan (CAP) dated 1/12/2024 to Original Licensing Study Report (LSR) dated 2/15/2024: MCL 333.20175, R 325.1976(9), R 325.1976(8), R 325.1976(13)(14), and R 325.1976(15).
- Number of excluded employees followed up? None N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 325.1913 Licenses and permits; general provisions.

(2) The applicant or the authorized representative shall give written notice to the department within 5 business days of any changes in information as submitted in the application pursuant to which a license, provisional license, or temporary nonrenewable permit has been issued.

Interview with interim administrator Sondra Yantz revealed the previous administrator was no longer employed with the facility for approximately two months. Ms. Yantz stated she was the interim administrator and would be appointed to the role.

VIOLATION ESTABLISHED.

R 325.1932 Resident medications.

(2) Prescribed medication managed by the home shall be given, taken, or applied pursuant to labeling instructions, orders and by the prescribing licensed health care professional.

Review of the narcotic count log for the assisted living medication cart revealed the logs were incomplete. For example, for the 100-200 hall narcotic count log, the controlled medication sign-out sheet was left blank for one shift on each of the following dates 7/8/2024, 7/16/2024 and 7/17/2024.

Additionally, review of Resident D's June and July 2024 medication administration records (MARs) revealed he was prescribed PRN or "as needed" Hydroxyzine and Lorazepam for anxiety. The medication orders lacked sufficient instructions to determine whether the medications were to be given together, separately, in tandem, or one instead of the other according to the severity of anxiety.

VIOLATION ESTABLISHED.

R 325.1954 Meal and food records.

The home shall maintain a record of the meal census, to include residents, personnel, and visitors, and a record of

the kind and amount of food used for the preceding 3-month period.

Interview with Employee #1 revealed although there were records of the kind and amount of food used, a meal census to include the number of residents, personnel and visitors served for each meal was not maintained.

VIOLATION ESTABLISHED.

R 325.1976 Kitchen and dietary.

(13) A multi-use utensil used in food storage, preparation, transport, or serving shall be thoroughly cleaned and sanitized after each use and shall be handled and stored in a manner which will protect it from contamination.

Review of the July 2024 dish machine temperature log and three compartment sink sanitizer monitoring sheet revealed both records were incomplete. For example, the dish machine temperature log read it was to be completed at breakfast, lunch, and dinner. The log was left blank for one or more meals on the following dates 7/1/2024, 7/2/2024, 7/14/2024, and 7/15/2024.

The three compartment sink sanitizer monitoring sheet read staff were to document the PPM (parts per million) in the bucket and sink for morning, noon, and night. The sheet was left blank for one or more of those timeframes on 7/1/2024, 7/4/2024, 7/8/2024, 7/11/2024, 7/12/2024, 7/15/2024, 7/16/2024, and 7/20/2024. Furthermore, review of the sheet at approximately 1:30 PM on 7/22/2024, revealed it was already completed for the night timeframe.

REPEAT VIOLATION ESTABLISHED

[For reference, see Original LSR dated 2/15/2024, CAP dated 1/12/2024].

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.



07/25/2024

Date

Licensing Consultant