

GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA DIRECTOR

July 3, 2024

Vickie Runyon Jerry's Dreams Adult Homes PO Box 1086 Grand Rapids, MI 49501

> RE: License #: AS410269764 Investigation #: 2024A0467046 Jerry's Dreams #3

Dear Ms. Runyon:

Attached is the Special Investigation Report for the above referenced facility. Due to the violation identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with the rule will be achieved.
- Who is directly responsible for implementing the corrective action for the violation.
- Specific time frames for the violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

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Anthony Mullins, Licensing Consultant Bureau of Community and Health Systems Unit 13, 7th Floor 350 Ottawa, N.W. Grand Rapids, MI 49503

enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #:	AS410269764
License #:	A3410209704
Investigation #:	2024A0467046
Complaint Receipt Date:	07/01/2024
Investigation Initiation Date:	07/01/2024
Report Due Date:	08/30/2024
Licensee Name:	Jerry's Dreams Adult Homes
Licensee Address:	PO Box 1086 Grand Rapids, MI 49501
Licensee Telephone #:	(616) 293-7198
Administrator:	Vickie Runyon
Licensee Designee:	Vickie Runyon
Name of Facility:	Jerry's Dreams #3
Facility Address:	1126 W. Leonard Court, NW Walker, MI 49534-6835
Facility Telephone #:	(616) 293-7198
Original Issuance Date:	08/23/2005
License Status:	REGULAR
Effective Date:	02/26/2024
Expiration Date:	02/25/2026
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

Violation Established?

Residents were left unattended at the facility on 7/1/24.	Yes

III. METHODOLOGY

07/01/2024	Special Investigation Intake 2024A0467046
07/01/2024	Special Investigation Initiated - On Site
07/01/2024	Contact – telephone call made to Josh Runyon
07/02/2024	Exit conference with licensee designee, Vickie Runyon
07/03/2024	APS Referral

ALLEGATION: Residents were left unattended at the facility on 7/1/24.

INVESTIGATION: On 7/1/24, I made an unannounced onsite visit to speak with staff regarding required documentation for the renewal inspection that was recently completed. Upon arrival, I observed Resident A outside the facility with another resident smoking a cigarette. I asked Resident A about the whereabouts of staff. Resident A stated that Mr. Runyon left the home approximately 30 minutes ago and he is not sure when he'll be back. Resident A stated that most of the time, the home is staffed. He also added that sometimes he and other residents are left at the home by themselves. Resident A shared that staff may be at the home across the street.

After speaking to Resident A, I spoke to Resident B. Resident B stated that Mr. Runyon is inside the home. Resident B also stated that staff are present in the home "most of the time." Resident B would not elaborate further. I then knocked on the door of the home multiple times, and no one answered.

Prior to leaving the facility, I called Josh Runyon, son of licensee designee, Vickie Runyon as he has been the primary contact for licensing matters. I informed Mr. Runyon that residents in the home informed me that he left approximately 30 minutes ago and asked him if he was planning to return soon. Mr. Runyon confirmed that he left the home to go to the Post Office to get the mail, in addition to getting required licensing documentation that I have been requesting for several weeks and he is planning to head back to the home. I informed Mr. Runyon that his sister, Desiree Andrews was walking towards the home and residents are never left alone. Mr. Runyon stated it's "sad" that Ms. Andrews was across the street while I was at the home. Mr. Runyon added that sometimes, Ms. Andrews cooks at their other home to

prevent the house from getting too hot. He added that Ms. Andrews does laundry at the other home occasionally when there is an issue with the washer or dryer.

Despite Mr. Runyon's initial statements about staffing, he then stated that this is how the facility has operated for several years and no one has ever given him a hard time about this. I informed Mr. Runyon that this way of operating (leaving residents at the facility for any period without staff) is a licensing rule violation. Mr. Runyon stated, "I understand where you're coming from."

After speaking to Mr. Runyon via phone, I spoke to his sister, Desiree Andrews in person. Ms. Andrews arrived from the home across the street. Ms. Andrews stated that the licensee designee, Vickie Runyon lives in the home. I inquired about Ms. Runyon's whereabouts, and Ms. Andrews stated that she is at the AFC home in replace of Ms. Runyon. Ms. Andrews stated that Mr. Runyon recently left the home and she went across the street to look for some bread for the residents. Ms. Andrews was adamant that she was only away from the home for 5 minutes. I explained to Ms. Andrews that regardless of the amount of time she or any other staff members are away from the home, it is a licensing rule violation to leave the residents in the home alone. Ms. Andrews told me that it was "petty" and that the residents of the home are adults. I then explained to Ms. Andrews that despite the residents being adults, they are residents in an AFC home and licensing rules require staff to be present in the home when residents are there. Ms. Andrews confirmed that she has been to the home twice within the last 30 minutes that Mr. Runyon has been away. Ms. Andrews stated, "I didn't think leaving them (residents) alone for 5 to 10 minutes was an issue. It's never been an issue." Ms. Andrews acknowledged that there needs to be at least 1 staff member in each home to be in compliance with licensing rules.

On 07/02/24, I conducted an exit conference with licensee designee Vickie Runyon. Ms. Runyon was adamant that residents were lying about being left home alone on other occasions, but she agreed to complete a Corrective Action Plan within 15 days of receipt of this report.

APPLICABLE RULE	
R 400.14206	Staffing requirements.
	(2) A licensee shall have sufficient direct care staff on duty at all times for the supervision, personal care, and protection of residents and to provide the services specified in the resident's resident care agreement and assessment plan.
ANALYSIS:	Resident A, Ms. Andrews, and Mr. Runyon all confirmed that the residents were left unattended on 7/1/24. Therefore, there is a preponderance of evidence to support the allegation.

CONCLUSION: VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no changes to the current license status.

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07/03/2024

Anthony Mullins Licensing Consultant Date

Approved By:

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Jerry Hendrick Area Manager Date

07/03/2024