



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

February 22, 2024

Kimberly Graber
Aspen Grove Assisted Living
7515 Secor Rd
Lambertville, MI 48144

RE: License #: AH580356894
Investigation #: 2024A1035020
Aspen Grove Assisted Living

Dear Kimberly Graber:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jennifer Heim".

Jennifer Heim, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(313) 410-3226
enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH580356894
Investigation #:	2024A1035020
Complaint Receipt Date:	12/06/2023
Investigation Initiation Date:	12/06/2023
Report Due Date:	02/04/2024
Licensee Name:	CSL Aspen Grove, LLC
Licensee Address:	Suite 160A 16301 Quorum Drive Addison, TX 75001
Licensee Telephone #:	(972) 770-5600
Administrator:	Kimberly Graber
Authorized Representative:	Kimberly Graber
Name of Facility:	Aspen Grove Assisted Living
Facility Address:	7515 Secor Rd Lambertville, MI 48144
Facility Telephone #:	(734) 856-4400
Original Issuance Date:	03/28/2014
License Status:	REGULAR
Effective Date:	08/20/2023
Expiration Date:	08/19/2024
Capacity:	83
Program Type:	AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Improper transfer with a mechanical lift (Hoyer).	Yes
Additional Findings	No

III. METHODOLOGY

12/06/2023	Special Investigation Intake 2024A1035020
12/06/2023	Special Investigation Initiated - Letter
01/23/2024	Contact - Document Sent Contacted AR Tyler Wehring requesting documents.
01/24/2024	Contact - Document Received Partial documents received.
02/05/2024	Contact - Telephone call made to facility in an effort to speak with Tyler Wehring. Notified at this time of change in AR/ Admin.
02/07/2024	Contact - Document Sent Requested original documents from new appointed AR Kimberly Graber.
02/12/2024	Contact - Document Sent Requesting original documents.
02/14/2024	Contact - Document Received Kimberly Graber sent partial documents.
02/22/2024	Inspection Completed-BCAL Sub. Compliance
02/26/2024	Exit Conference Conducted by phone with Kimberly Graber

ALLEGATION:

Improper transfer with a mechanical lift (Hoyer)

INVESTIGATION:

On December 6, 2023, the department received a complaint through the BCAL online complaint system which read: “December 4 in December 5 mornings around five to 6 o’clock Staff Person (SP)1 has been lifting 700 512 in Hoyos by herself I have told her that we cannot do that. She yells at me and lies. If you look at the cameras, you can see nobody goes in the room with her, and she brings them out by herself. I have told the executive Director and he has not done nothing about it and I’m afraid one of the time she does it one of them are going to fall.”

On December 6, 2023, the department received an additional complaint through the online complaint department which read: “12/04/2023 12/05/2023 between 5pm and 6pm. Kathleen unsafely moved a resident without help. A bystander has reached out to let the management know but nothing has been done.”

On December 23, 2023, an email was sent to Administrator Tyler Wehring requesting service plans on residents noted above and training provided to staff related to mechanical lift transfers.

On January 24, 2024, partial information was provided.

On February 5, 2024, writer contacted the facility related to obtaining additional information and was informed there has been a change in Administrator.

On February 14, 2024, Administrator Kimberly Graber provided service plans for residents listed above. Ms. Graber was unable to find education related to mechanical lift transfers for staff identified.

APPLICABLE RULE	
R 325.1931	Employees; general provisions.
	(2) A home shall treat a resident with dignity and his or her personal needs, including protection and safety, shall be attended to consistent with the resident's service plan. (6) The home shall establish and implement a staff training program based on the home's program statement, the residents service plans, and the needs of employees, such as any of the following: (c) Personal care.

ANALYSIS:	Through record review and interview the facility was unable to provide documentation to support education being provided to care staff related to mechanical lifts (Hoyer). Therefore, this allegation has been substantiated.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend the status of this license remain unchanged.



02/22/2024

Jennifer Heim
Licensing Staff

Date

Approved By:



02/22/2024

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date