



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

June 17, 2024

Abdul Aleem
Plainview Adult Care II, LLC
202 Plainview Dr
Auburn, MI 48611

RE: License #:	AL090413023
Investigation #:	2024A0123040
	Plainview Adult Care II

Dear Abdul Aleem:

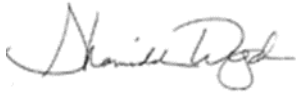
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script, appearing to read "Shamidah Wyden".

Shamidah Wyden, Licensing Consultant
Bureau of Community and Health Systems
411 Genesee
P.O. Box 5070
Saginaw, MI 48607
989-395-6853

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL090413023
Investigation #:	2024A0123040
Complaint Receipt Date:	05/28/2024
Investigation Initiation Date:	05/28/2024
Report Due Date:	07/27/2024
Licensee Name:	Plainview Adult Care II, LLC
Licensee Address:	202 Plainview Dr Auburn, MI 48611
Licensee Telephone #:	(989) 662-7202
Administrator:	Abdul Aleem
Licensee Designee:	Abdul Aleem
Name of Facility:	Plainview Adult Care II
Facility Address:	202 Plainview Dr Auburn, MI 48611
Facility Telephone #:	(989) 662-7202
Original Issuance Date:	12/18/2023
License Status:	TEMPORARY
Effective Date:	12/18/2023
Expiration Date:	06/17/2024
Capacity:	20
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
On 05/24/2024, the heating and air conditioning system is inoperative and the facility is not paying for it to be fixed until after Memorial Day. The temperature cannot be controlled for the residents.	Yes

III. METHODOLOGY

05/28/2024	Special Investigation Intake 2024A0123040
05/28/2024	Special Investigation Initiated - On Site I conducted an on-site inspection at the facility.
05/29/2024	Contact - Telephone call made I spoke with licensee designee Abdul Aleem.
05/31/2024	Contact - Document Sent Documentation received via email.
06/17/2024	Contact - Document Sent Email sent to manager Rachel Morgan.
06/17/2024	Contact - Document Received Email response received from manager Rachel Morgan.
06/17/2024	Exit Conference Conducted with licensee designee Abdul Aleem.

ALLEGATION: On 05/24/2024, the heating and air conditioning system is inoperative and the facility is not paying for it to be fixed until after Memorial Day. The temperature cannot be controlled for the residents.

INVESTIGATION: On 05/28/2024, I conducted an on-site inspection at the facility. While with manager Rachel Morgan, I observed a puddle of water in the basement and was informed by staff that the air conditioner coils were leaking. The inside temperature of the home ranged between 72-76 degrees Fahrenheit according to four different thermostats in the facility. It appeared to be warmest in the kitchen area as staff had just finished cooking lunch. I was informed that a repair man was going to report to the home today. All residents in the home were observed during this on-site. They appeared clean and appropriately dressed.

On 05/29/2024, I spoke with licensee designee Abdul Aleem via phone. He stated that the filter was changed, the batteries were checked and changed last week. He stated that the air conditioner coils froze because the filter had not been changed, and that is why water was on the basement floor. He stated that no residents or family members of the residents complained of the temperature in the facility. He stated that maintenance was called regarding the issue on 05/24/2024, and it was checked yesterday (05/28/2024) by maintenance staff.

On 05/31/2024, I received an email from manager Rachel Morgan. It was a copy of a receipt for air condition service of four units from Kader Refrigeration Corporation. The receipt is dated 05/30/2024. Under the description section of the receipt, it notes that the air conditioner unit was out of refrigerant. They were unable to find a leak. Refrigerant was added, and the units were noted to be okay, and working correctly.

On 06/17/2024, I sent a follow-up email to manager Rachel Morgan asking for clarification that a facility maintenance person came out, and that Kader Refrigeration Corporation provided service to the facility on 05/30/2024. She responded back and confirmed that the facility's maintenance could not fix the issue.

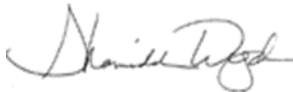
APPLICABLE RULE	
R 400.15403	Maintenance of premises.
	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
ANALYSIS:	<p>On 05/28/2024, I conducted an on-site inspection at the facility. I observed that there was water on the basement floor and was informed that the air conditioner coils were leaking.</p> <p>On 05/31/2024, I received a copy of a receipt from Kader Refrigeration Corporation that details that the air conditioner units were out of refrigerant. Service was provided, and the receipt noted that the air conditioner unit had been repaired on 05/30/2024, approximately six days after it was reported that the heating and air conditioning system was inoperable.</p>

	There is a preponderance of evidence to substantiate a rule violation.
CONCLUSION:	VIOLATION ESTABLISHED

On 06/17/2024, I conducted an exit conference with licensee designee Abdul Aleem. I informed him of the findings and conclusion.

IV. RECOMMENDATION

Contingent upon the receipt of an acceptable corrective action plan, I recommend continuation of the AFC large group home license (capacity 1-20).



06/17/2024

Shamidah Wyden
Licensing Consultant

Date

Approved By:



06/17/2024

Mary E. Holton
Area Manager

Date