



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

May 29, 2024

Ateria Young
Infinity Care LLC
P.O. Box 40658
Redford, MI 48240

RE: License #: AS820384496
Investigation #: 2024A0121027
Cypress

Dear Ms. Young:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On April 9, 2024, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in blue ink that reads "K. Robinson".

K. Robinson, LMSW, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 919-0574

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820384496
Investigation #:	2024A0121027
Complaint Receipt Date:	03/29/2024
Investigation Initiation Date:	04/04/2024
Report Due Date:	05/28/2024
Licensee Name:	Infinity Care LLC
Licensee Address:	P.O. Box 40658 Redford, MI 48240
Licensee Telephone #:	(313) 516-7947
Administrator:	Ateria Young
Name of Facility:	Cypress
Facility Address:	35875 Cypress Romulus, MI 48174
Facility Telephone #:	(313) 516-7947
Original Issuance Date:	07/05/2017
License Status:	REGULAR
Effective Date:	07/05/2022
Expiration Date:	07/04/2024
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Direct care worker, Edward Davis scratched Resident A while trying to take the resident's phone.	Yes

III. METHODOLOGY

03/29/2024	Special Investigation Intake 2024A0121027
03/29/2024	APS Referral Completed by Recipient Rights
03/29/2024	Referral - Recipient Rights Received.
04/04/2024	Special Investigation Initiated - Telephone Jeri Sterrett, Recipient Rights Investigator
04/05/2024	Contact - Telephone call made Ateria Young, Licensee
04/09/2024	Inspection Completed-BCAL Sub. Compliance Interviewed Resident A and B, Home Manager, Dorothy Collier, Area Manager, and Ebony Austin
04/09/2024	Exit Conference Completed with Ms. Young onsite.
04/09/2024	Corrective Action Plan Received
04/09/2024	Corrective Action Plan Approved
04/09/2024	Contact - Telephone call made Direct care worker, Edward Davis

ALLEGATION: Direct care worker, Edward Davis scratched Resident A while trying to take the resident's phone.

INVESTIGATION: On 4/4/24, I initiated the complaint with a phone call to Recipient Rights Investigator, Ms. Jeri Sterett. Ms. Sterett reported that she completed her investigation and will be substantiating abuse. Ms. Sterett determined that direct care worker, Edward Davis did indeed, injure Resident A during a scuffle over the resident's phone. On 4/5/24, I contacted licensee designee, Ateria Young to schedule an onsite inspection. On 4/9/24, I conducted an onsite inspection at the facility.

Resident A reported Mr. Davis told him to "get out" of the kitchen when he went in there to charge his cell phone. Resident A said he replied by reminding Mr. Davis that he is allowed be in any area of the home he chooses since this is his home. Resident A stated, that's when Mr. Davis grabbed both of his wrists in an attempt to take the cell phone. So, Resident A quickly shoved the phone in his back pocket. Resident A also reported Mr. Davis solicited help from Resident B to retrieve the phone from his pocket as Mr. Davis struggled to restrict his movement, but Resident A explained he was able to break free and run to the bathroom. Resident A said he locked himself inside the bathroom and called Home Manager, Dorothy Collier. Resident A reported Mr. Davis never apologized to him, but he's no longer afraid of Mr. Davis. Resident A said he sustained an injury to his forearm in the form of a scratch and minor discoloration.

Ms. Collier stated she was out sick on the day of the incident. According to Ms. Collier, Resident A has her personal cell phone number and that the residents "call me for everything", so she "didn't think much of it" when Resident A called to report Mr. Davis had been refusing to allow him in the kitchen. Ms. Collier indicated that she didn't find out the gravity of the situation until she returned from sick leave days later. On 4/9/24, I interviewed Resident B. Resident B explained he was sleeping and woke up to a lot of yelling. Resident B said he heard Mr. Davis say, "Give me the phone!" Resident B reported he also saw Mr. Davis pulling Resident A's arm and that Resident A was trying to pull away. Resident B acknowledged Mr. Davis instructed him to "get the phone" as he pulled Resident A's arm. Resident B indicated he did not help because he thought he might "get in trouble" later.

On 4/9/24, I completed an exit conference with Ms. Young at the facility. Ms. Young acknowledged Resident A was scratched during the scuffle with Mr. Davis; however, Ms. Young indicated she believes Resident A was not harmed deliberately. Ms. Young indicated Mr. Davis received disciplinary action. Ms. Davis submitted an approved corrective action plan to the department on 4/9/24.

On 4/9/24, I interviewed Mr. Davis by phone. According to Mr. Davis, Resident A's housemates had been complaining about him stealing their candy from the kitchen. Mr. Davis said he asked Resident A to leave the kitchen while he attended to another resident. Mr. Davis explained he wanted to keep an eye on Resident A, so

he wouldn't steal more candy. According to Mr. Davis, Resident A spiraled into a behavior when confronted with the allegation about him stealing. Mr. Davis denied asking Resident B to assist in taking the phone. However, Mr. Davis did acknowledge he physically tried to take Resident A's cell to "get his attention". The incident happened on 3/23/24.

APPLICABLE RULE	
R 400.14307	Resident behavior interventions generally.
	(1) A licensee shall ensure that methods of behavior intervention are positive and relevant to the needs of the resident.
ANALYSIS:	<ul style="list-style-type: none"> • Mr. Davis acknowledged he tried to take Resident A's phone on 3/23/24 for misbehavior. • Resident A said he was scratched during this contact. • Resident B reported Mr. Davis solicited his help in taking Resident A's phone. Resident B observed Mr. Davis pull Resident A's arm in an attempt to take the resident's cell phone. • Ms. Young acknowledged Mr. Davis physically managed Resident A and accidentally hurt the resident during the scuffle. • Therefore, the department determined Mr. Davis did not use behavior intervention methods that were positive or relevant to the needs of Resident A.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

An acceptable corrective action plan has been received; therefore, I recommend the status of this license remain unchanged.



05/22/24

Kara Robinson
Licensing Consultant

Date

Approved By:



05/29/24

Ardra Hunter
Area Manager

Date