



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

March 14, 2024

Robert Kornfeld
Redford Village MI Wellness LLC
25330 West Six Mile Rd
Redford Charter Twp., MI 48240

RE: License #: AH820410349
Investigation #: 2024A1035009
The Orchards at Redford Village

Dear Robert Kornfeld:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific timeline for each violation for when the correction will be completed.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

Jennifer Heim, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(313) 410-3226

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH820410349
Investigation #:	2024A1035009
Complaint Receipt Date:	11/27/2023
Investigation Initiation Date:	11/28/2023
Report Due Date:	01/27/2024
Licensee Name:	Redford Village MI Wellness LLC
Licensee Address:	25330 West Six Mile Rd Redford Charter Twp., MI 48240
Licensee Telephone #:	(718) 838-1500
Administrator:	Zalmen Fishman
Authorized Representative:	Robert Kornfeld
Name of Facility:	The Orchards at Redford Village
Facility Address:	25330 6 Mile Rd Redford Charter Twp, MI 48240
Facility Telephone #:	(313) 531-6874
Original Issuance Date:	06/06/2023
License Status:	REGULAR
Effective Date:	12/06/2023
Expiration Date:	07/31/2024
Capacity:	56
Program Type:	ALZHEIMERS AGED

II. ALLEGATION(S)

	Violation Established?
Resident Abuse	No
Expired Food	Yes
Additional Findings	No

III. METHODOLOGY

11/28/2023	Special Investigation Intake 2024A1035009
11/28/2023	Special Investigation Initiated - Letter
12/1/2023	Additional Allegation received through the online complaint system.
12/4/2023	Inspection – Completed Onsite
12/5/2023	Contact - Document Requested.
12/5/2023	Contact - Document Received.
12/7/2023	Additional Allegation received through the online complaint system.
12/12/2023	Contact - Document Received.
12/20/2023	Inspection Completed On-site Follow-up
03/14/2024	Exit Conference Conducted by email with authorized representative

ALLEGATION:

Resident Abuse

INVESTIGATION:

On November 28, 2023, the Department received a complaint forwarded from Adult Protective Services (APS) which read: Allegations received by APS on 10.3.23 are as follows: Resident A (65) has multiple sclerosis. Resident A lives at the Orchard of

Redford. While living at the assisted living facility, Resident A was physically assaulted and verbally abused by the manager Staff Person (SP) 1. On Monday, SP1 tried to take his wheelchair and kicked Resident A in his penis to get him out of the wheelchair. He now has an inverted penis and needs to have surgery. The facility is serving gray hot dogs, the dining room floor is not being swept, the staff is making residents use dirty silverware, and passing pills without a license. Resident A is being evicted from the facility.

The allegations were reported by Resident A. The APS investigation has been completed and unsubstantiated. Resident A reported similar unfounded allegations about the Macomb home he was in after Orchards, the hospital he was in after the Macomb home, and the current placement he is in now. APS has determined Resident A will not be pleased anywhere despite multiple extensive efforts to assist him.

On December 1, 2023, the department received additional complaint through the online complaint system which read: Resident A (65) lives at Peace Home MI-Florence. Resident A is diagnosed with depression, bipolar and anxiety. Resident A is his own decision maker. Resident A was placed at The Orchards of Redford for respite from September 25-26th. Resident A was abused there. Resident A was kicked in the penis and as a result his penis was buried. Resident A is currently located at Wyandotte hospital. He has been there since November 26th due to problems with his right foot, a new fracture and buried penis. It is unknown when he will be discharged.

On December 4, 2023, an onsite investigation was conducted. While onsite I interviewed Zalmen Fishman, Administrator related to the incident noted above. Zalmen stated that SP1 was not available at this time. Zalmen contacted SP1 in an attempt to gather requested documentation. On December 4, 2023, SP1 contacted writer stating "There was never an incident where any physical or hostile altercation took place between myself and Resident A. On September 25, 2023, he was asked to not use his motorized wheelchair because of lack of control he was displaying and the destruction to the building due to his lack of control. I notified Pace of my concerns. Resident A was not a permanent resident; therefore, no contract was issued. Resident A was a respite from Pace." SP1 provide picture of the damage caused by Resident A motorized wheelchair.

APPLICABLE RULE	
R 325.1931	Employees; general provisions.
	(2) A home shall treat a resident with dignity and his or her personal needs, including protection and safety, shall be attended to consistent with the resident's service plan.

ANALYSIS:	Upon thorough review of documents and interview there is no evidence to support abuse allegations therefore, this allegation is not substantiated.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Expired Food

INVESTIGATION:

On November 28, 2023, the Department received a complaint forwarded from Adult Protective Services (APS) which read: Allegations received by APS on 10.3.23 are as follows: Resident A (65) has multiple sclerosis. Resident A lives at the Orchard of Redford. While living at the assisted living facility, Resident A was physically assaulted and verbally abused by the manager Staff Person (SP) 1. On Monday, SP1 tried to take his wheelchair and kicked Resident A in his penis to get him out of the wheelchair. He now has an inverted penis and needs to have surgery. The facility is serving gray hot dogs, the dining room floor is not being swept, the staff is making residents use dirty silverware, and passing pills without a license. Resident A is being evicted from the facility.

On December 4, 2023, an onsite investigation was conducted. During this investigation assisted dining room was inspected. Dining room noted to be clean, floor swept, and dining utensils clean. No hot dogs observed in kitchen refrigerator. During refrigerator inspection, 1 package of ground beef noted to be grey, not dated, and in a pan non covered with blood, and 9 containers of expired milk. Items were promptly removed.

APPLICABLE RULE	
R 325.1976	Kitchen and dietary.
	6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.

ANALYSIS:	Review of the facility policy revealed staff were to date opened food and throw away expired food. Observations at the facility revealed they were inconsistent with the facility's policy. Therefore, this allegation has been substantiated.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend the status of this license remain unchanged.



Jennifer Heim
Licensing Staff

01/24/2024

Date

Approved By:



03/12/2024

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date