



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

May 28, 2024

Carol Del Raso
Riley's Grove Assisted Living
9481 Pentatech
Zeeland, MI 49464

RE: License #: AH700396224
Riley's Grove Assisted Living
9481 Pentatech
Zeeland, MI 49464

Dear Carol Del Raso:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result. Please review the enclosed documentation for accuracy and contact me with any questions. In the event I am not available, and you need to speak to someone immediately, please feel free to contact the local office at (517) 284-9730.

Sincerely,

Julie Viviano, Licensing Staff
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH700396224
Licensee Name:	Riley's Grove Assisted Living, LLC
Licensee Address:	Ste 200 3196 Kraft Ave. SE Grand Rapids, MI 49512
Licensee Telephone #:	(616) 748-0565
Authorized Representative:	Carol Del Raso
Administrator/Licensee Designee:	Amanda Mlejnek
Name of Facility:	Riley's Grove Assisted Living
Facility Address:	9481 Pentatech Zeeland, MI 49464
Facility Telephone #:	(616) 748-0565
Original Issuance Date:	11/16/2020
Capacity:	70
Program Type:	AGED ALZHEIMERS

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 5/23/2024

Date of Bureau of Fire Services Inspection if applicable: BFS – A; 11/6/2023

Inspection Type: Interview and Observation Worksheet
 Combination

Date of Exit Conference: 5/23/2024

No. of staff interviewed and/or observed 8
No. of residents interviewed and/or observed 23
No. of others interviewed 0 Role N/A

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication records(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain. The home does not hold resident funds in trust.
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain.
Reviewed disaster plans along with interviewed staff on policies and procedures.
- Water temperatures checked? Yes No If no, explain.
- Incident report follow-up? Yes IR date/s: 3/2023 to 5/2024 N/A
- Corrective action plan compliance verified? Yes CAP date/s and rule/s: 3/26/2024 - 2024A1028043 - no violation found/CAP not applicable.
- Number of excluded employees followed up? 0 N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

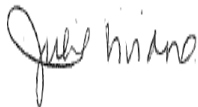
R 325.1975	Laundry and linen requirements.
	(1) A new construction, addition, major building change, or conversion after November 14, 1969 shall provide all of the following: (a) A separate soiled linen storage room. (b) A separate clean linen storage room.
ANALYSIS:	On-site inspection of the memory care unit laundry room revealed the soiled linen and clean linen were stored in the same laundry closet. Also, the soiled linen cart was stored in the laundry room next to clean linens. This poses a risk for cross contamination of laundry and linens. Clean linens and soiled linens are to be kept separate of each other. Clean linens are to be stored in the designated clean linen storage area only and soiled linens are to be stored in the designated soiled linen storage area only.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1976	Kitchen and dietary.
	(6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.
ANALYSIS:	Inspection of the kitchen refrigerator and freezer, kitchen dry food storage, and the employee break room refrigerator revealed multiple food items that were not dated and/or not labeled with the open date. It could not be determined if the food items were safe for human consumption.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1979	General maintenance and storage.
	(3) Hazardous and toxic materials shall be stored in a safe manner.
ANALYSIS:	Industrial cleaning materials easily accessible to anyone in the facility were found unsecured in the common area kitchenette cabinet and in the unlocked conference room. This presents a potential risk of ingestion and harm to residents in the home with impaired cognition and function.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.



5/28/2024

Date

Licensing Consultant