



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

May 30, 2024

Sara Dickendeshier
Crestwood Village Assisted Living & Memory Care
2378 S. Lincoln Road
Mt. Pleasant, MI 48858

RE: License #:	AH370406206 Crestwood Village Assisted Living & Memory Care 2378 S. Lincoln Road Mt. Pleasant, MI 48858
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Dear Sara Dickendeshier:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at (517) 284-9730.

Sincerely,

Kimberly Horst, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH370406206
Licensee Name:	Senior Living Crestwood, LLC
Licensee Address:	7927 Nemco Way, Ste 200 Brighton, MI 48116
Licensee Telephone #:	(989) 772-2183
Authorized Representative:	Sara Dickendesher
Administrator:	Autumn Layfield
Name of Facility:	Crestwood Village Assisted Living & Memory Care
Facility Address:	2378 S. Lincoln Road Mt. Pleasant, MI 48858
Facility Telephone #:	(989) 772-2183
Original Issuance Date:	06/02/2021
Capacity:	57
Program Type:	AGED ALZHEIMERS

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 05/29/2024

Date of Bureau of Fire Services Inspection if applicable: 11/09/2023

Inspection Type: Interview and Observation Worksheet
 Combination

Date of Exit Conference: 05/30/2024

No. of staff interviewed and/or observed 10

No. of residents interviewed and/or observed 25

No. of others interviewed 0 Role N/A

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication records(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain. Resident funds not kept in trust.
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain.
Disaster plans reviewed and staff interviewed.
- Water temperatures checked? Yes No If no, explain.
- Incident report follow-up? Yes IR date/s: N/A
- Corrective action plan compliance verified? Yes CAP date/s and rule/s: 2022A1021025: R 325.1921(1) dated 03/11/2022
- Number of excluded employees followed up? 3 N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:	
R 325.1921	Governing bodies, administrators, and supervisors.
	(1) The owner, operator, and governing body of a home shall do all of the following: (b) Assure that the home maintains an organized program to provide room and board, protection, supervision, assistance, and supervised personal care for its residents.
For Reference: R 325.1901	Definitions.
	(p)) "Protection" means the continual responsibility of the home to take reasonable action to ensure the health, safety, and well-being of a resident as indicated in the resident's service plan, including protection from physical harm, humiliation, intimidation, and social, moral, financial, and personal exploitation while on the premises, while under the supervision of the home or an agent or employee of the home, or when the resident's service plan states that the resident needs continuous supervision.
Review of Resident A's medication administration record (MAR) revealed Resident A was prescribed Haloperidol Con 2mg/ml with instruction to give one tablet by mouth every four hours as needed for agitation/nausea/vomiting. Review of Resident A's service plan lacked detailed information on how the resident demonstrates agitation and what behaviors require the administration of the medication or if staff can use nonpharmaceutical interventions. Similar findings were noted with Resident B.	
R 325.1931	Employees; general provisions.
	(2) A home shall treat a resident with dignity and his or her personal needs, including protection and safety, shall be attended to consistent with the resident's service plan.
Review of Resident A's service plan revealed lack of detail regarding his specific care needs. For instance, his plan identified he required assistance with transfers. However, it is not known if he needs a staff member to assist him and what level of staff assistance is needed.	

R 325.1932	Resident medications.
	(1) A service plan must identify prescribed medication to be self-administered or managed by the home.
Review of Resident B's MAR revealed lack of detail on who is responsible for medication administration.	
R 325.1932	Resident medications.
	(2) Prescribed medication managed by the home shall be given, taken, or applied pursuant to labeling instructions, orders and by the prescribing licensed health care professional.
Review of Resident B's MAR revealed Resident B was prescribed Hydroco/Apap Tab 5-325mg tab with instruction to administer one tablet every eight hours as needed for pain. In addition, Resident B was prescribed Morphine Sul with instruction to administer 0.25ml by mouth every four hours as needed for pain. There is no instruction for staff to know whether to administer one over the other or if both can be given at the same time. The lack of instruction places residents at an unnecessary risk of harm due to administration based on what the staff feel is appropriate verses what the physician intended.	

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

Kimberly Host

05/30/2024

Licensing Consultant Date