



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

May 10, 2024

Josephine Uwazurike
ADA Homes, Inc.
P O Box 4199
Southfield, MI 48037

RE: License #: AS820379138
Investigation #: 2024A0121025
Westland III

Dear Ms. Uwazurike:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On April 9, 2024, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in blue ink that reads "K. Robinson".

K. Robinson, LMSW, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 919-0574

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820379138
Investigation #:	2024A0121025
Complaint Receipt Date:	03/14/2024
Investigation Initiation Date:	03/14/2024
Report Due Date:	05/13/2024
Licensee Name:	ADA Homes, Inc.
Licensee Address:	#200 23999 Northwestern Hwy. Southfield, MI 48075
Licensee Telephone #:	(248) 569-1040
Administrator:	Josephine Uwazurike
Name of Facility:	Westland III
Facility Address:	4761 Westland Dearborn, MI 48126
Facility Telephone #:	(313) 429-9499
Original Issuance Date:	11/21/2016
License Status:	REGULAR
Effective Date:	11/21/2023
Expiration Date:	11/20/2025
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED

II. ALLEGATION(S)

	Violation Established?
Licensee failed to implement corrective action plan following the November 2023 renewal. Resident A is immobile and still does not have an adequate wheelchair.	Yes

III. METHODOLOGY

03/14/2024	Special Investigation Intake 2024A0121025
03/14/2024	Special Investigation Initiated - Telephone Follow up call to Josephine Uwazurike; Corrective action plan (CAP) hasn't been implemented.
03/14/2024	Contact - Document Received Email from Ms. Uwazurike
03/20/2024	Contact - Document Received Email from Ms. Uwazurike
03/28/2024	Contact - Document Sent Email to Lanetria Gibson, Area Manager
03/29/2024	Contact - Document Received Email from Lanetria Gibson
04/09/2024	Corrective Action Plan Received Email from Stella Ojo, Area Manager
04/12/2024	Contact - Document Received CAP amended.
04/26/2024	Exit Conference Ms. Uwazurike
04/26/2024	Contact - Document Received Received Guardian A's contact info.
04/29/2024	Contact - Telephone call made Left message for Guardian A

04/29/2024	Contact - Telephone call made Jenetta Campbell with Community Living Services
05/01/2024	Contact - Telephone call received Return call from Guardian A
05/09/2024	APS Referral
05/09/2024	Referral - Recipient Rights

ALLEGATION: Licensee failed to implement corrective action plan following the November 2023 renewal. Resident A is immobile and still does not have an adequate wheelchair.

INVESTIGATION: On 3/14/24, I initiated the complaint with a follow up call to licensee designee, Josephine Uwazurike. Ms. Uwazurike reported Resident A remains without a wheelchair suited for his needs. Ms. Uwazurike emphasized Resident A cannot sit upright, therefore, he requires a custom wheelchair. The standard wheelchair that Resident A currently has in his possession is useless since he will slide off of it and likely harm himself. Ms. Uwazurike stated, “We have not been able to get anything done.” According to Ms. Uwazurike, she cannot find a provider to come to the home to fit Resident A for a custom wheelchair. She said each company they’ve called requires “the initial assessment” to be completed at their office. However, Resident A can’t be transported to the office without being securely fastened in a wheelchair. There is too much risk associated with transporting Resident A without a proper assistive device.

On 3/14/24, I referred Ms. Uwazurike to Numotion, an independent contractor that offers custom wheelchair options to meet a variety of needs for persons with mobility challenges. On 3/20/24, I received an update from Ms. Uwazurike stating, Resident A is “out-of-network” for Numotion, so they won’t be able to send a therapist out to assess him for a mobility chair. Ms. Uwazurike reported she is in talks with Resident A's Supports Coordinator, Jenetta Campbell to have his insurance changed to straight Medicaid which is more widely accepted.

On 3/29/24, I discussed the matter with Area Manager, Lanetria Gibson. Ms. Gibson indicated there is a delay in getting Resident A’s medical insurance changed without proof of guardianship. At this time, I indicated that a corrective action plan would be required and that it should include a Safety Plan for Resident A to add extra layers of protection for the resident in the midst of obtaining a new wheelchair for him.

On 4/9/24, I received the corrective action plan (CAP) with Safety Plan included.

On 4/29/24, I conferenced the case with Ms. Campbell who reported the request to change Resident A’s medical insurance was submitted to the Michigan Department

of Health and Human Services on 4/24/24. Therefore, Ms. Campbell indicated the change won't likely take place until June 1, 2024. Ms. Campbell said she will monitor the case for progress considering the urgency of this matter.

On 5/1/24, I interviewed Guardian A. Guardian A reported he is aware that Resident A has been residing at the facility without the proper equipment to aid in his mobility. Guardian A indicated he would like to keep the placement intact, but he expressed concern that Resident A's movement is limited to his bedroom. Guardian A declined placement elsewhere especially since Resident A has resided in the home for several years. I assured Guardian A the department would be working in conjunction with Ms. Uwazurike to get the issue finally resolved.

Therefore, Ms. Uwazurike failed to implement the CAP submitted to the department on 11/17/23 following the 2023 Renewal inspection. To date, Ms. Uwazurike has a Hoyer lift available in the home to transfer Resident A, as necessary. However, the Hoyer lift is not all-inclusive of Resident A's assistive devices.

APPLICABLE RULE	
R 400.14301	Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.
	(2) A licensee shall not accept or retain a resident for care unless and until the licensee has completed a written assessment of the resident and determined that the resident is suitable pursuant to all of the following provisions: (b) The kinds of services, skills, and physical accommodations that are required of the home to meet the resident's needs are available in the home.
ANALYSIS:	Ms. Uwazurike continues to maintain Resident A in care without the proper wheelchair to ensure his mobility in and out of the home.
CONCLUSION:	REPEAT VIOLATION ESTABLISHED Refer to Renewal Licensing Study Report dated 11/06/23. Ms. Uwazurike submitted and signed a Corrective Action Plan (CAP) dated 11/17/23 to address the rule violations, but she has yet to fully implement said CAP.

IV. RECOMMENDATION

An acceptable corrective action plan has been received; therefore, I recommend the status of this license remain unchanged.



5/10/24

Kara Robinson
Licensing Consultant

Date

Approved By:



5/14/24

Ardra Hunter
Area Manager

Date