



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

May 14, 2024

Miranda & Michael LaBarge
1357 Terrace
Muskegon, MI 49442

RE: License #:	AF610320384
Investigation #:	2024A0356028
	Light House Retreat

Dear Miranda & Michael:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Elliott". The signature is written in black ink and is positioned below the word "Sincerely,".

Elizabeth Elliott, Licensing Consultant
Bureau of Community and Health Systems
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 901-0585

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF610320384
Investigation #:	2024A0356028
Complaint Receipt Date:	03/18/2024
Investigation Initiation Date:	03/18/2024
Report Due Date:	05/17/2024
Licensee Name:	Miranda & Michael LaBarge
Licensee Address:	1357 Terrace Muskegon, MI 49442
Licensee Telephone #:	(231) 747-7751
Administrator:	N/A
Licensee Designee:	N/A
Name of Facility:	Light House Retreat
Facility Address:	1357 Terrace Muskegon, MI 49442
Facility Telephone #:	(231) 747-7751
Original Issuance Date:	10/09/2012
License Status:	REGULAR
Effective Date:	04/09/2023
Expiration Date:	04/08/2025
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Licensee Michael LaBarge did not allow Resident A to remain home when he was ill.	Yes

III. METHODOLOGY

03/18/2024	Special Investigation Intake 2024A0356028
03/18/2024	APS Referral Denied for investigation.
03/18/2024	Special Investigation Initiated - Telephone Joanna Harrington, supports coordinator, Health West.
03/18/2024	Contact - Document Received Messages from Michael LaBarge to supports coordinator J. Harrington.
03/25/2024	Contact - Telephone call made. Joanie McCollum, MOKA re: Resident A.
03/29/2024	Contact - Face to Face Resident A.
04/15/2024	Contact - Telephone call made. Clubhouse, Nicole Norman.
04/16/2024	Contact - Face to Face Resident B.
04/16/2024	Inspection Completed On-site
04/16/2024	Contact - Face to Face Miranda LaBarge, Licensee.
04/16/2024	Contact - Face to Face Life Circles, met with Kelly Clark senior director and Yvonne Gorajec, social worker, Life Circles.
04/16/2024	Contact - Face to Face Resident's C&D.
04/22/2024	Contact-Telephone call made.

	Michael LaBarge, Licensee.
05/13/2024	Exit Conference-Michael and Miranda LaBarge.

ALLEGATION: Licensee Michael LaBarge did not allow Resident A to remain home when he was ill.

INVESTIGATION: On 03/18/2024, I received a BCAL (Bureau of Children and Adult Licensing) online complaint. The complainant reported that on 03/14/2024, Resident A was at day programming for about an hour and then sent home due to having a headache and stomachache. The complainant reported that Resident A had informed Licensee Michael LaBarge prior to going to day program that he did not feel well but Mr. LaBarge said he had too many errands to run so Resident A had to go to the day program. The complainant stated Mr. LaBarge was contacted about Resident A being ill and he said that he had errands to run and if Resident A was having issues and it was not raining, he could have walked to the urgent care center. The complainant reported that Mr. LaBarge was upset that Resident A was dropped off at the home for “no good reason.” The complainant said Resident A was dopped off at home and Mr. LaBarge took Resident A with him while completing the errands instead of staying home so Resident A could rest. The complainant reported that Resident A was not taken to the hospital or urgent care and there is concern because Mr. LaBarge has been upset in the past about when Resident A has had to be dropped off at home for illness. Adult Protective Services (APS) denied for investigation.

On 03/18/2024, I corresponded with Health West supports coordinator, Joanna Harrington via email. Ms. Harrington corroborated the information reported in the complaint allegation. Ms. Harrington stated this is not the first incident they have had with this home regarding Resident A not being allowed to be home when he is not feeling well. Ms. Harrington documented in her email that it is the policy of this home that the residents are out of the home 5 days a week from 8:00 a.m. until 3:00 p.m. Ms. Harrington stated if a resident is not feeling well, they should be able to come to their home that they are paying to live at and rest without being chastised for it or forced to leave, regardless of if they have a fever or not.

Ms. Harrington reported that she received text messages from Mr. LaBarge on 03/14/2024, that after Resident A went home from day program ill, he never was able to rest but was with Mr. LaBarge at a meeting at another address that was not his home. Ms. Harrington reported she was in contact with MOKA, the program Resident A attends and spoke to Resident A's mentor, Rashida. Rashida reportedly told her (Ms. Harrington) that when Resident A got in the van on 03/14/2024, he said he was not feeling well, and Rashida told Resident A that he was welcome to go back to his home and lay down. Resident A told Rashida that Mr. LaBarge had errands to run and so he (Mr. LaBarge) told Resident A that he had to go to program any way even though he was not feeling well. Ms. Harrington reported this would

indicate that Resident A has to leave the home on the morning of 03/14/2024 even after telling Mr. LaBarge that he was not feeling well. Ms. Harrington reported she spoke to Leah Feenstra, the manager of the MOKA program. Ms. Feenstra reportedly called Mr. LaBarge to tell him that Resident A was not feeling well and needed to come home and Mr. LaBarge told her that he had errands to do. When asked if he could get another staff from their other home, which Miranda LaBarge, his wife, runs, to come and sit with Resident A, Mr. LaBarge again said he had errands to do and avoided the question. Ms. Harrington reported that Ms. Feenstra then stated, "well I'm sorry but he isn't feeling well, and he has the right to be at his own home when he doesn't feel well." Ms. Harrington stated she confirmed with Rashida that Resident A went into the home on 03/14/2024 upon being dropped off due to the text messages she received from Mr. LaBarge. Ms. Harrington stated it was after her contact with Rashida that she (Ms. Harrington) found out that Mr. LaBarge had taken Resident A with him to a meeting out of the home.

On 03/18/2024, I reviewed text messages between Mr. LaBarge and Ms. Harrington from 03/14/2024. The text messages are as follows:

Mr. LaBarge: *'Hey Joanna. Good morning. MOKA just dropped (Resident A) off at home claiming he was sick. He has no temp but needs to go to the Hackley med center today ASAP. He has no temp. But claimed to have a headache. He doesn't have a prescription for acetaminophen or ibuprofen, so I can not give him anything. I have appointments today and MOKA just dropped him off for no good reason. If it wasn't raining, he could've walked to Hackley Urgent Center.'*

Ms. Harrington: *'Hi Michael, I'm in an IPOS for another client as soon as I am free I will give you a call.'*

Mr. LaBarge: *'I'm in a meeting from 11:30a.m. to 1:00p.m. I'm available afterwards.'*

Ms. Harrington: *'Where is (Resident A)?'*

Mr. LaBarge: *'With me.'*

On 03/29/2024, I interviewed Resident A at his day program. Resident A stated on the day he felt sick, he told Mr. LaBarge he did not feel well but he was told, "ya gotta go" by Mr. LaBarge. Resident A stated Mr. LaBarge told him "You don't have a headache so you can go" and "if I have a fever, I can stay home but not just a headache." Resident A stated on the day he came home from MOKA, his "mentor" told him if he felt sick, he could go home from MOKA, so he did because he felt sick. Resident A stated he was dropped off by Rashida and once he was dropped off, he and Mr. LaBarge "had to go on errands" and they went to church and opened the church. Resident A stated "we had to open the church door and while people go in and out" they opened the door at the church. Resident A stated he then went home and cleaned his room. Resident A stated Mr. LaBarge likes him to keep his room clean. Resident A stated Mr. LaBarge says, "I got to go anytime, there's no supervision at the home so I gotta go out."

On 03/29/2024, I interviewed Jamie Romanowsky at MOKA. Ms. Romanowsky confirmed the information provided to me from Ms. Harrington and stated this is not the first time this has occurred where Mr. LaBarge did not want a resident coming

home from day programming due to illness because he had things to do during the daytime.

On 04/15/2024, I interviewed Nicole Norman, Clubhouse Interactions, day program. Ms. Norman stated there are residents that attend their program that have said they cannot stay home during daytime hours because Mr. LaBarge, "has errands to run and things go do." In addition, even if the Clubhouse bus is not running to pick up residents for reasons such as bad weather, but the Clubhouse is still open, the residents from this facility walk to the day program stating they are not allowed to remain in the home. Ms. Norman reported she has taken Resident B to a neighborhood park, at his request if it is too early for him to go home.

On 04/16/2024, I interviewed Resident B at his program. Resident B stated he cannot go home if he feels sick or for any reason because Mr. LaBarge, "has things to do." Resident B stated if the Clubhouse is closed, he still must leave the house and then he will go to a place called the Lemonade Stand for the day or if he gets home early, he will go to the neighborhood park until it is time that he can go home.

On 04/16/2024, I interviewed Resident C at his day program. Resident C stated "yep, we can go home" if he is feeling sick or does not want to attend his day program.

On 04/16/2024, I interviewed Resident D at his day program. Resident D stated "no, we cannot go home during the day." Resident D stated if he is sick or if he does not feel like going out of the home during the day, he still must leave the home.

On 04/16/2024, As I was leaving the day program, I saw Ms. LaBarge, co-licensee, entering the building. I explained the complaint to Ms. LaBarge, and she stated residents are always able to stay home or come home if they are ill. Ms. LaBarge stated they would never deny a resident access to their home when they need to stay home or are ill but where they would have some issues is if a resident is not sick or wants to remain at home all the time. Ms. LaBarge stated they have had some issues with Health West and Resident A's medications being off and Resident A having some behaviors stemming from his medications. Ms. LaBarge stated they allow residents who are ill or who choose to stay home, to remain at the home during daytime hours. Ms. LaBarge acknowledged awareness that residents have the right to have access to their rooms at his or her own discretion and that these rights were reviewed by the Licensee with the resident or the resident's designated representative upon the resident's admission to the home.

On 04/22/2024, I interviewed Mr. LaBarge via telephone. Mr. LaBarge acknowledged that he may have told the case manager that he "has things to do" and that he was "not at home right now" but he was not sure. Mr. LaBarge stated he uses the time residents are at day programs to shop for food for the home and to catch up on appointments or things he is unable to get done while running this

home. Mr. LaBarge stated Resident A got on the bus to his program and then an hour later they dropped him back off.

Mr. LaBarge stated he asked Resident A if he was sick and Resident A said no, Mr. LaBarge stated Resident A then said he had a little headache but never complained of a stomachache. Mr. LaBarge stated he asked Resident A if he told staff at MOKA he was sick, “or, did they tell you, you were sick?” Mr. LaBarge stated Resident A stated staff at MOKA “told him he was sick.” Mr. LaBarge stated he wondered if staff at the program were having trouble dealing with Resident A and sent him home because of that rather than Resident A being ill. Mr. LaBarge stated it seemed as if Resident A’s medications were “off” for a while and he (Mr. LaBarge) tried to get ahold of Resident A’s case manager at Health West because Resident A had been upset and throwing things after visits with his family. Mr. LaBarge stated Health West checked Resident A out, conducted a medication review and said Resident A was “fine.” Mr. LaBarge stated upon Resident A’s return home, he took his (Resident A’s) temperature, and it was normal so “I told him to go upstairs and find something to do.” Mr. LaBarge stated he does not recall if he took Resident A on errands that day and stated he “might have” but it was because Resident A said he was “ok.” Mr. LaBarge stated he would not have sent Resident A to the day program if he had been sick. Mr. LaBarge stated from what he can recall from 03/14/2024, once Resident A came home, he stayed home and Ms. LaBarge, came over and helped Resident A clean his room. Mr. LaBarge stated Ms. LaBarge is a nurse so she could check him to see if he was ill and needed medical treatment. Mr. LaBarge stated he thinks this was just “a misunderstanding” and that the driver is new, and they do not really know one another yet. Mr. LaBarge acknowledged that he is aware that residents have the right to have access to their rooms at his or her own discretion and that these rights were reviewed by the Licensee with the resident or the resident’s designated representative upon the resident’s admission to the home.

On 05/13/2024, I conducted an exit conference with Mr. & Ms. LaBarge via telephone. Mr. & Ms. LaBarge stated they allow residents to remain in the home if they are ill, and stated they will review the report and submit an acceptable corrective action plan.

APPLICABLE RULE	
R 400.1409	Resident rights; licensee responsibility.
	(1) Upon a resident's admission to the home, the licensee shall inform and explain to the resident or the resident's designated representative all the following resident rights: (p) The right of access to his or her room at his or her own discretion.
ANALYSIS:	The complainant reported Resident A did not feel well prior to going to the day program yet Mr. LaBarge sent him. Once

	<p>Resident A was sent home, Mr. LaBarge did not allow Resident A to rest but took him on errands.</p> <p>Ms. Harrington, Ms. Nelson, and Ms. Romanowsky stated Mr. LaBarge requires residents to attend day programming. He does not allow them to stay home during daytime hours if they are sick and this incident is not the first time this has occurred.</p> <p>Text messages between Ms. Harrington and Mr. LaBarge suggests that Mr. LaBarge thought Resident A was sent home for “no good reason”. He had Resident A at a meeting with him after Resident A returned home from day program stating he felt ill.</p> <p>Resident A, B & D reported they cannot stay home if they are sick or do not want to go out of the home during the daytime hours.</p> <p>Resident A reported he was sick on 03/14/2024, he informed Mr. LaBarge he did not feel well but was still required to attend day programming.</p> <p>Resident C stated if residents are ill and/or they do not feel like going, they are allowed to stay home.</p> <p>Mr. and Mrs. LaBarge stated if residents are ill and/or do not want to attend day programs, they are allowed to stay home.</p> <p>Based on investigative findings, there is a preponderance of evidence to show that residents at the facility are not allowed or they believe they are not allowed to remain in the home during the day by the licensee.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend the status of the license remain unchanged.

Elizabeth Elliott

05/13/2024

Elizabeth Elliott
Licensing Consultant

Date

Approved By:

Jerry Hendrick

05/14/2024

Jerry Hendrick
Area Manager

Date