



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

May 23, 2024

White Oaks, A Randall Residence
300 White Oak Road
Lawton, MI 49065

RE: License #: AL800315841
White Oaks Assisted Living - I
300 White Oak Road
Lawton, MI 49065

Dear Licensee Designee:

Attached is the Special Investigation Report for the above referenced facility. Due to the severity of the violations, disciplinary action against your license is recommended. You will be notified in writing of the department's action and your options for resolution of this matter.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in blue ink that reads "KDuda".

Kristy Duda, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #: AL800315841

Licensee Name: White Oaks, A Randall Residence

Licensee Address: 300 White Oak Road
Lawton, MI 49065

Licensee Telephone #: (269) 624-4811

Licensee Designee/Administrator: Kathleen Sparrow-Dinzik

Name of Facility: White Oaks Assisted Living - I

Facility Address: 300 White Oak Road
Lawton, MI 49065

Facility Telephone #: (269) 624-4811

Original Issuance Date: 04/01/2013

Capacity: 20

Program Type: PHYSICALLY HANDICAPPED
DEVELOPMENTALLY DISABLED
MENTALLY ILL
AGED

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 03/28/2024

Date of Bureau of Fire Services Inspection if applicable: 07/24/2023 - A Rating

Date of Health Authority Inspection if applicable: N/A

No. of staff interviewed and/or observed 5

No. of residents interviewed and/or observed 6

No. of others interviewed 1 Role: Licensee Designee

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication record(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain.
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain.
- Fire safety equipment and practices observed? Yes No If no, explain.
- E-scores reviewed? (Special Certification Only) Yes No N/A
If no, explain.
- Water temperatures checked? Yes No If no, explain.
The water temperature was measured to be 97 degrees.
- Incident report follow-up? Yes No If no, explain.
Incident reports reviewed to ensure the home is using the correct form as a result of SIR 2023A1031043.
- Corrective action plan compliance verified? Yes CAP date/s and rule/s:
9/18/23 - 301(7), 301(9), 301(10), 311(3), 312(4b), 312(4f) N/A
- Number of excluded employees followed-up? N/A
- Variances? Yes (please explain) No N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:	
R 400.15204	Direct care staff; qualifications and training.
	(3) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks, which shall include being competent in all of the following areas: (e) Resident rights.
Three out of six employee files (Rodina Eckholm, Mary Shinaburger, and Valerie Mead) reviewed did not have verification that Resident Rights training was completed.	
R 400.15205	Health of a licensee, direct care staff, administrator, other employees, those volunteers under the direction of the licensee, and members of the household.
	(6) A licensee shall annually review the health status of the administrator, direct care staff, other employees, and members of the household. Verification of annual reviews shall be maintained by the home and shall be available for department review.
One out of six employee files (Rodina Eckholm) reviewed did not have an annual health form available for review.	
R 400.15301	Resident admission criteria; resident care agreement
	(8) A copy of the signed resident care agreement shall be provided to the resident or the resident's designated representative. A copy of the resident care agreement shall be maintained in the resident's record.
Resident A did not have a resident care agreement available for review.	
REPEAT VIOLATION ESTABLISHED Reference special investigation report (SIR) #2023A1031043 dated 8/11/23, corrective action plan (CAP) dated 9/18/23.	

R 400.15312	Resident medications.
	(2) Medication shall be given, taken, or applied pursuant to label instructions.
<p>Resident A had PRN BioFreeze medication on MAR, but it was not located in the medication cart - last documented administration on 5/21/23. Resident A was also prescribed PRN Systance (Eye Drops) - Medication on MAR but it was not located in the medication cart – last administration was given on 10/7/23. I was told the medication expired at the beginning of 2024 and was re-ordered on 3/28/24.</p> <p>Resident B had PRN Nitroglycerin medication on MAR, but it was not located in the medication cart – last administration was on 12/1/23. I was told it was re-ordered on 3/28/24. Resident B had Furse mide medication was on MAR but not in the medication cart. I was told the medication was last administered on 11/28/23 and would be discontinued on 3/28/24.</p> <p>REPEAT VIOLATION ESTABLISHED Reference special investigation report (SIR) #2023A1031048 dated 8/11/23, corrective action plan (CAP) dated 9/18/23.</p>	
R 400.15315	Handling of resident funds and valuables.
	(3) A licensee shall have a resident's funds and valuables transaction form completed and on file for each resident. A department form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.
<p>Resident B's <i>Resident Funds II</i> form read that Resident B had \$365 available in their personal funds and when I counted the cash on hand there was \$345, \$20 was unaccounted for.</p>	
R 400.15315	Handling of resident funds and valuables.
	(6) Except for bank accounts, a licensee shall not accept resident funds of more than \$200.00 for any resident of the home after receiving payment of charges owed.
<p>Resident B had \$345 in their personal funds which exceeds \$200.</p>	
R 400.15401	Environmental health.
	(2) Hot and cold running water that is under pressure shall be provided. A licensee shall maintain the hot water

	temperature for a resident's use at a range of 105 degrees Fahrenheit to 120 degrees Fahrenheit at the faucet.
The water temperature was measured to be 129 degrees in bedrooms #48, #50, #52, #54, #55, and #59.	

On 5/23/24, an exit conference was conducted with Ms. Sparrow-Dinzik and Scott Peters. They reported they did not agree with the recommendation of refusal to renew the license and will be appealing the decision.

IV. RECOMMENDATION

The home was issued a provisional license on 9/21/23. Due to the continued administrative rule violations, I recommend refusal to renew the license.

5/2/24

Kristy Duda
Licensing Consultant

Date

5/2/24

Russell Misiak
Area Manager

Date