



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

April 4<sup>th</sup>, 2024

Marie Wieland  
Ridgeline Lansing, LLC  
2095 Summer Lee Dr.  
Rockwall, TX 75032

RE: License #:	AH330386131 The Ridge at Lansing 1634 Lake Lansing Road Lansing, MI 48912
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Dear Marie Wieland:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at (517) 284-9730.

Sincerely,

*Kimberly Horst*

Kimberly Horst, Licensing Staff  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
RENEWAL INSPECTION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AH330386131
<b>Licensee Name:</b>	Ridgeline Lansing, LLC
<b>Licensee Address:</b>	Ridgeline Lansing, LLC 2095 Summer Lee Dr. Rockwall, TX 75032
<b>Licensee Telephone #:</b>	(517) 203-3044
<b>Authorized Representative:</b>	Marie Wieland
<b>Administrator:</b>	Lauren Kidd
<b>Name of Facility:</b>	The Ridge at Lansing
<b>Facility Address:</b>	1634 Lake Lansing Road Lansing, MI 48912
<b>Facility Telephone #:</b>	(517) 203-3044
<b>Original Issuance Date:</b>	11/30/2018
<b>Capacity:</b>	66
<b>Program Type:</b>	AGED ALZHEIMERS

## II. METHODS OF INSPECTION

Date of On-site Inspection(s): 04/03/2024

Date of Bureau of Fire Services Inspection if applicable: 05/02/2023

Inspection Type:  Interview and Observation  Worksheet  
 Combination

Date of Exit Conference: 04/04/2024

No. of staff interviewed and/or observed 5  
No. of residents interviewed and/or observed 20  
No. of others interviewed 0 Role N/A

- Medication pass / simulated pass observed? Yes  No  If no, explain.
- Medication(s) and medication records(s) reviewed? Yes  No  If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes  No  If no, explain.
- Meal preparation / service observed? Yes  No  If no, explain.
- Fire drills reviewed? Yes  No  If no, explain.  
Disaster plans reviewed and staff interviewed.
- Water temperatures checked? Yes  No  If no, explain.
- Incident report follow-up? Yes  IR date/s: N/A
- Corrective action plan compliance verified? Yes  CAP date/s and rule/s:  
2021A10210422: R 325.1932(5) CAP dated 09/15/2021
- Number of excluded employees followed up? 4 N/A

### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

<b>This facility was found to be in non-compliance with the following rules:</b>	
<b>MCL 333.21321</b>	<b>Bond required.</b>
	<p><b>(1) Before issuance of a license under this article, the owner, operator, or governing body of the applicant shall give a bond with a surety approved by the department. The bond shall insure the department for the benefit of the residents. The bond shall be conditioned that the applicant do all of the following:</b></p> <p><b>(a) Hold separately and in trust all resident funds deposited with the applicant.</b></p> <p><b>(b) Administer the funds on behalf of a resident in the manner directed by the depositor.</b></p> <p><b>(c) Render a true and complete account to the resident, the depositor, and the department when requested.</b></p> <p><b>(d) Account, on termination of the deposit, for all funds received, expended, and held on hand.</b></p>
Inspection of the facility revealed the facility is holding resident funds and does not have a bond to hold resident funds.	
<b>R 325.1921</b>	<b>Governing bodies, administrators, and supervisors.</b>
	<p><b>(1) The owner, operator, and governing body of a home shall do all of the following:</b></p> <p><b>(b) Assure that the home maintains an organized program to provide room and board, protection, supervision, assistance, and supervised personal care for its residents.</b></p>
<b>For Reference: R 325.1901</b>	<b>Definitions.</b>
	<p><b>(p) "Protection" means the continual responsibility of the home to take reasonable action to ensure the health, safety, and well-being of a resident as indicated in the resident's service plan, including protection from physical harm, humiliation, intimidation, and social, moral, financial, and personal exploitation while on the premises, while under the supervision of the home or an agent or employee of the home, or when the resident's service plan states that the resident needs continuous supervision.</b></p>

Review of Resident A's medication administration record (MAR) revealed Resident B was prescribed Lorazepam Tab 0.5mg with instruction to administer one tablet as needed for anxiety. Review of Resident A's service plan lacked detailed information on how the resident demonstrates anxiety and what behaviors require the administration of the medication or if staff can use nonpharmaceutical interventions. Similar findings were found with Resident D.

<b>R 325.1922</b>	<b>Admission and retention of residents.</b>
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	<p><b>(3) At the time of an individual's admission, a home or the home's designee shall complete a written resident admission contract between the resident and/or the resident's authorized representative, if any, and the home. The resident admission contract shall, at a minimum, specify all of the following:</b></p> <p><b>(d) The transportation services that are provided, if any, and the fees for those services.</b></p> <p><b>(e) The home's admission and discharge policy.</b></p> <p><b>(f) The home's refund policy.</b></p>
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Review of Resident C, D and Resident E revealed the admission contract did not specify the transportation services that are provided and the fees for those services, the home's admission and discharge policy, and the home's refund policy.

<b>R 325.1931</b>	<b>Employees; general provisions.</b>
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	<p><b>(2) A home shall treat a resident with dignity and his or her personal needs, including protection and safety, shall be attended to consistent with the resident's service plan.</b></p>
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Review of Resident A and Resident C's documents revealed residents were on hospice services. However, their hospice agency and role of hospice was not detailed in the resident's service plans.

<b>R 325.1932</b>	<b>Resident medications.</b>
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	<p><b>(2) Prescribed medication managed by the home shall be given, taken, or applied pursuant to labeling instructions, orders and by the prescribing licensed health care professional.</b></p>
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Review of Resident A's MAR revealed Resident A was prescribed Hydroco/Apap Tab 5-325mg tab with instruction to administer one tablet every four hours as needed for pain. In addition, Resident A was prescribed Acetaminophen 500mg tab with instruction to take one tablet by mouth every four hours as needed for pain. In addition, Resident A was prescribed Morphine with instruction to administer 0.25ml

<p>by mouth every hour as needed for pain. There is no instruction for staff to know whether to administer one over the other or if both can be given at the same time. The lack of instruction places residents at an unnecessary risk of harm due to administration based on what the staff feel is appropriate verses what the physician intended. Similar findings were found with Resident C.</p>	
<b>R 325.1932</b>	<b>Resident medications.</b>
	<p><b>(3) If a home or the home's administrator or direct care staff member supervises the taking of medication by a resident, then the home shall comply with all of the following provisions:</b></p> <p style="padding-left: 40px;"><b>(b) Complete an individual medication log that contains all of the following information:</b></p> <p style="padding-left: 80px;"><b>(v) The initials of the person who administered the medication, which shall be entered at the time the medication is given.</b></p>
<p>Review of Resident A's MAR revealed staff members did not initial that the following medications were administered:  Rivalproex 125mg medication on 03/16/2024  Quetiapine Tab 50mg on 03/17/2024  Hydrocode Tab 5/325 on 03/09/2024  Trazadone Tab 500mg on 03/09/2024  Quetiapine Tab 100mg on 03/08/2024, 03/09/2024, 03/25/2024  Divalproex Sprinkle Cap 125mg on 03/01/2024, 03/04/2024, 03/08/2024, 03/09/2024, 03/25/2024</p> <p>Similar findings were noted with Resident B and Resident C.</p>	
<b>R 325.1979</b>	<b>General maintenance and storage.</b>
	<b>(3) Hazardous and toxic materials shall be stored in a safe manner.</b>
<p>Inspection of the facility common area revealed Lysol cleaning spray was not stored in a secure area.</p>	

#### IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

*Kimberly Host*

04/04/2024

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Date

Licensing Consultant