

GRETCHEN WHITMER
GOVERNOR

## STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA ACTING DIRECTOR

December 26, 2023

Margaret Eitniear 5760 Hudson Rd. Osseo, MI 49266

> RE: License #: AF300296275 Investigation #: 2024A1032005

Eitniear AFC

#### Dear Margaret Eitniear:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

Dwight Forde, Licensing Consultant

Bureau of Community and Health Systems

Unit 13, 7th Floor 350 Ottawa, N.W.

Grand Rapids, MI 49503

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enclosure

# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

#### I. IDENTIFYING INFORMATION

License #:	AF300296275
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Investigation #:	2024A1032005
Complaint Receipt Date:	10/25/2023
Investigation Initiation Date:	10/25/2023
December 10 to 10	40/04/0000
Report Due Date:	12/24/2023
Licensee Name:	Margaret Eitniear
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Licensee Address:	5760 Hudson Rd., Osseo, MI 49266
Licenses Televillers #	(547) 500 4004
Licensee Telephone #:	(517) 523-4031
Licensee Designee:	Margaret Eitniear
Name of Facility:	Eitniear AFC
Encility Address:	5760 Hudoon Dd. Oosea MI 40266
Facility Address:	5760 Hudson Rd., Osseo, MI 49266
Facility Telephone #:	(517) 523-4031
Original Issuance Date:	03/02/2009
License Status:	REGULAR
License Status.	REGULAR
Effective Date:	03/23/2022
Expiration Date:	03/22/2024
Capacity:	6
Oupdoity.	
Program Type:	PHYSICALLY HANDICAPPED
	DEVELOPMENTALLY DISABLED
	MENTALLY ILL
	ALZHEIMERS TRAUMATICALLY BRAIN INJURED
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#### II. ALLEGATION(S)

### Violation Established?

Resident A was improperly discharged.	No
Residents are not allowed to access community programming.	No
Additional Findings	No

#### III. METHODOLOGY

10/25/2023	Special Investigation Intake 2024A1032005
10/25/2023	Special Investigation Initiated - Telephone
10/26/2023	Inspection Completed On-site
12/21/2023	Inspection Completed On-site
12/21/2023	Exit Conference

#### **ALLEGATION:**

Resident A was improperly discharged.

#### **INVESTIGATION:**

On 10/25/23, I interviewed the complainant via telephone to verify the accuracy of the complaint information.

On 10/26/23, I interviewed licensee Margaret Eitnier in the home. Ms. Eitnier denied that Resident A was not allowed to return to the home after being sent to the hospital due to severe physical aggression. She stated that Resident A is set to return to the home today. She reported that a few days ago Resident A threatened to use a knife

against other residents in the home. She stated that her husband tried to deescalate Resident A, but Resident A began to assault him. She stated that Hillsdale County Sheriff Department responded to the home.

On 12/21/23, I interviewed Resident A in the home. I asked Resident A if he recalled being escorted to a hospital by police after displaying physical aggression in the home. I also asked if he had been told that he could not return. Resident A was somewhat tangential in his response, not providing answers related to the question.

Ms. Eitniear reported that Resident A's medication had been changed. She stated that he has not displayed any physical violence toward her or other residents since his recent hospitalization. She advised that Resident A receives services through an agency called Segue.

I reviewed Resident A's medication administration record (MAR). The document reflected Resident A's compliance.

APPLICABLE RULE		
R 400.1407	Resident admission and discharge criteria;	
	(12) A licensee shall provide a resident with a 30-day written notice before discharge from the home. The written notice shall state the reasons for discharge. A copy of the written notice shall be sent to the resident's designated representative and responsible agency.	
ANALYSIS:	Resident A was not discharged from the home and was unable to discuss whether he had been told that he could not return. With his presence in the home, and Ms. Eitniear's denial of discharging him, there is insufficient evidence to establish a violation.	
CONCLUSION:	VIOLATION NOT ESTABLISHED	

#### ALLEGATION:

Residents are not allowed to access community programming.

#### INVESTIGATION:

On 10/26/23, Ms. Eitnier denied that she restricts residents' access to community services. She stated that residents are free to come and go as they please. She reported that a former resident made a claim that he was unable to walk to the street from the home due to a medical problem, yet was able to walk to a nearby Dollar General. She stated that this resident had a cycle of long stability then would leave after making bizarre claims.

I interviewed Resident B in the home. Resident B denied that he is restricted from accessing community services or that he receives opened mail. He stated that he terminated services with Lifeways in Jackson, because they were unable to find him independent housing, and did not purchase his favorite fast food upon request. He reported that he voluntarily terminated services with Lifeways around May 2023.

APPLICABLE RULE		
R 400.1409	Resident rights; licensee responsibility.	
	(1) Upon a resident's admission to the home, the licensee shall inform and explain to the resident or the resident's designated representative all of the following resident rights:	
	(h) The right to participate in the activities of social, religious, and community groups at his or her own discretion.	
ANALYSIS:	Both Resident B and Ms. Eitniear denied that residents are restricted from participating in community activities to enrich their livelihoods. Resident B stated that he voluntarily terminated services.	
CONCLUSION:	VIOLATION NOT ESTABLISHED	

On 12/21/23, I conducted an exit conference with licensee Margaret Eitniear. I shared my findings and Ms. Eitniear agreed with the conclusions reached.

#### IV. RECOMMENDATION

I recommend no change to the status of this license.

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8470	12/26/23
Dwight Forde Licensing Consultant	Date
Approved By:	12/28/23
Russell B. Misiak Area Manager	Date