



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
ACTING DIRECTOR

October 20, 2023

Scott Brown  
Renaissance Community Homes Inc  
P.O. Box 749  
Adrian, MI 49221

RE: License #: AS460390397  
Investigation #: 2023A1032056  
Main Street Home 1

Dear Scott Brown:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS460390397
<b>Investigation #:</b>	2023A1032056
<b>Complaint Receipt Date:</b>	09/14/2023
<b>Investigation Initiation Date:</b>	09/18/2023
<b>Report Due Date:</b>	11/13/2023
<b>Licensee Name:</b>	Renaissance Community Homes Inc
<b>Licensee Address:</b>	Suite C 1548 W. Maume St. Adrian, MI 49221
<b>Licensee Telephone #:</b>	(151) 740-3769
<b>Licensee Designee:</b>	Scott Brown, Designee
<b>Name of Facility:</b>	Main Street Home 1
<b>Facility Address:</b>	451 S. Main Street Adrian, MI 49221
<b>Facility Telephone #:</b>	(517) 263-4917
<b>Original Issuance Date:</b>	12/21/2017
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	06/21/2022
<b>Expiration Date:</b>	06/20/2024
<b>Capacity:</b>	6
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
A staff member shouts and uses profanity towards residents.	No
Additional Findings	No

**III. METHODOLOGY**

09/14/2023	Special Investigation Intake 2023A1032056
09/18/2023	Special Investigation Initiated - Telephone
09/22/2023	Inspection Completed On-site
09/29/2023	Contact - Face to Face
10/04/2023	Contact - Document Received ORR Investigation
10/18/2023	Exit Conference

**ALLEGATION:**

**A staff member shouts and uses profanity towards residents.**

**INVESTIGATION:**

On 9/18/23, I interviewed Resident A via telephone. Resident A stated that interactions between him and employee Tammy Bowe had improved. He described that in the past, Ms. Bowe had directed him to do chores or duties that went beyond the scope of what residents were typically assigned. I asked Resident A to provide examples, and he alluded to cleaning tasks. He also stated that Ms. Bowe used a tone of voice that he did not like. He stated that she has used profanity in the past.

On 9/22/23, I interviewed home manager Katherine Yops in the home. Ms. Yops advised that she received a report that a resident had made a mess in the kitchen and that Ms. Bowe had supposedly raised her voice when directing the resident to clean up the kitchen.

On 9/29/23, I interviewed employee Tammy Bowe in the home. Ms. Bowe denied using profanity at residents. She reported that there was an incident where Resident A had asked to make tacos after she had cleaned the kitchen, and she agreed that he could do so. She stated that this was contingent upon him cleaning up after he was done. She stated that she noticed that the kitchen was dirty from Resident A's meal preparation, and she reminded him that he was supposed to clean the area. Ms. Bowe advised that Resident A was later found in his bed sleeping, and that when she confronted him about not cleaning, he stated that his medication had made him drowsy. She stated that she reminded him again about cleaning, and he hurled invectives at her. She stated that she responded in an exasperated tone. She denied at any point screaming at him but acknowledged that she did raise her voice when she found him resting. She stated that her manager had informed her that some of Resident A's medication has a sedating effect after the incident was brought to her attention. Ms. Bowe stated that things had improved of late between her and Resident A.

I interviewed Resident B in the home. Resident B denied being the recipient of any vitriol from employee Tammy Bowe. Resident B stated that Ms. Bowe sometimes helps her to stay on task by prompting desired behavior. Resident B denied feeling disrespected by Ms. Bowe in their interactions.

On 10/4/23, I communicated with Office of Recipient Rights (ORR) officer Stephen Mitchell via email. Mr. Mitchell denied being currently involved in an active investigation at the home over any rights issue. Mr. Mitchell shared a copy of a previous ORR investigation where Ms. Bowe was cited for privacy concerns but was absolved of issues relating to dignity and respect.

<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>

<b>ANALYSIS:</b>	There is insufficient evidence, based on the interviews conducted, to conclude that staff member Tammy Bowe used profanity toward Resident A.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

On 10/19/23, I conducted an exit conference with licensee designee Scott Brown. I shared my findings and Mr. Brown agreed with the conclusions reached.

#### IV. RECOMMENDATION

I recommend no change to the status of this license.



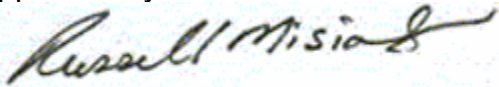
10/20/23

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Dwight Forde  
Licensing Consultant

Date

Approved By:



11/1/23

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Russell B. Misiak  
Area Manager

Date