



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

October 5, 2022

Rashalle Austin
Unity Group IV, LLC
163 Fiske Road
Coldwater, MI 49036

RE: License #: AS120377744
Investigation #: 2022A1032021
Unity Group IV, LLC

Dear Ms. Austin:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616)-240-3850

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS120377744
Investigation #:	2022A1032021
Complaint Receipt Date:	09/07/2022
Investigation Initiation Date:	09/09/2022
Report Due Date:	10/07/2022
Licensee Name:	Unity Group IV, LLC
Licensee Address:	163 Fiske Road Coldwater, MI 49036
Licensee Telephone #:	(517) 617-9591
Licensee Designee/Administrator	Rashalle Austin
Name of Facility:	Unity Group IV, LLC
Facility Address:	126 Gail Ann Drive Coldwater, MI 49036
Facility Telephone #:	(517) 924-1457
Original Issuance Date:	07/30/2015
License Status:	REGULAR
Effective Date:	01/30/2022
Expiration Date:	01/29/2024
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Employees did not address Resident A's medical and dental emergencies.	No
Additional Findings	No

III. METHODOLOGY

09/07/2022	Special Investigation Intake 2022A1032021
09/09/2022	Special Investigation Initiated - On Site
10/04/2022	Contact - Telephone call made Contact made with Summit Point case manager
10/05/2022	Exit Conference With Licensee Designee Rachelle Austin

ALLEGATION:

Employees did not address Resident A's medical and dental emergencies.

INVESTIGATION:

On 9/9/22, I interviewed employee Alexis Miller. She stated that Resident A had a dentist appointment on August 29th, but she was not seen due to paperwork issues related to her insurance. Ms. Miller advised that the next available appointment would be on April 25th, but that if the waitlist cleared, that Resident A would be seen sooner. Ms. Miller denied that Resident A had an ankle injury recently that required medical attention.

I interviewed Resident A alongside Adult Protective Services Investigator Michelle Lock. Resident A stated that she has a genetic defect in her right ankle that has caused pain. She stated that she has to wear a brace. At the beginning of the interview she was not wearing the brace, and was observed ambulating freely up

and down stairs and to the back porch. Resident A stated that a week or two ago she twisted her ankle. She stated that her pain level is at a four on a ten point scale. She stated that she needs to have a wisdom tooth pulled and that pain is at a six. She stated that the staff will supply Tylenol as needed. She spontaneously stated "I'm turning over a new leaf." When asked about this comment she acknowledged that she does not always tell the truth.

I interviewed Administrative Coordinator Laurie Blair at the home. She denied that Resident A did not receive required medical treatment for an injury. She stated that Home Manager Tina Pearson would have more information.

I interviewed Home Manager Tina Pearson at the home. She stated that Resident A had an appointment with the Visiting Physician's Association in February 2022. The outcome of that visit was that Resident A's ankle was not damaged or in need of further treatment, and that she was to wear the ankle brace. Ms. Pearson stated that Resident A also had a visit on August 9th, 2022. She indicated that the visits are scheduled every twelve weeks. Ms. Pearson denied that the home did not address Resident A's medical needs two weeks ago. She stated that Resident A has a habit of falsely claiming to be in pain and that the last time she called medical services on Resident A's behalf, she was advised to do more triage before calling, since Resident A had no acute or chronic issues at that time. Ms. Pearson advised that regarding Resident A's ankle, they do prompt her to wear her brace. Ms. Pearson further stated that recently, the Michigan State Police came out in response to a false 911 call placed by Resident A. The trooper advised Resident A that she cannot make use of emergency services when she does not get her way at the home. Ms. Pearson mentioned that the home was trying to obtain Resident A's Individual Plan of Service from the Summit Point case manager responsible for Resident A.

On 10/4/22, I interviewed Summit Pointe case manager Haleigh Hardy by telephone. Ms. Hardy reported that Resident A sustained an ankle injury several years ago at another home, and that she is supposed to wear a brace when pain flares up. Ms. Hardy stated that Resident A has a difficult time following through with this recommendation. She stated that Resident A has a cycle of three-month appointments for medical and psychiatric concerns, and that the home ensures that she makes it to those appointments.

APPLICABLE RULE	
R 400.14310	Resident health care.
	(4) In case of an accident or sudden adverse change in a resident's physical condition or adjustment, a group home shall obtain needed care immediately.

ANALYSIS:	Interviews were conducted with employees at the home. They denied that Resident A had a medical or dental emergency that required attention. Appointments were made for Resident A to see a dentist but due to circumstances beyond the home's control Resident A was not seen. The home has ensured that Resident A attends her appointments. Resident A has a history of not wearing a medical device that could alleviate her ankle pain.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 10/5/22, I conducted an exit interview with licensee designee Rashelle Austin. She agreed with the findings of the investigation

IV. RECOMMENDATION

I recommend no change to the status of this license.

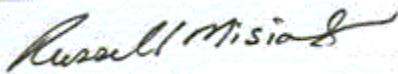


10/5/22

Dwight Forde
Licensing Consultant

Date

Approved By:



11/4/22

Russell B. Misiak
Area Manager

Date