



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

April 12, 2024

Lela Shank
Country House Care, L.L.C.
1395 Seneca Street
Adrian, MI 49221

RE: License #: AM460417872
Investigation #: 2024A1032024
New Beginnings

Dear Lela Shank:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in black ink, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM460417872
Investigation #:	2024A1032024
Complaint Receipt Date:	02/09/2024
Investigation Initiation Date:	02/15/2024
Report Due Date:	04/09/2024
Licensee Name:	Country House Care, L.L.C.
Licensee Address:	1395 Seneca Street, Adrian, MI 49221
Licensee Telephone #:	(517) 442-2161
Administrator:	Lela Shank
Licensee Designee:	Lela Shank
Name of Facility:	New Beginnings
Facility Address:	211 E. Main Street, Morenci, MI 49256
Facility Telephone #:	(517) 458-6926
Original Issuance Date:	01/03/2024
License Status:	TEMPORARY
Effective Date:	01/03/2024
Expiration Date:	07/02/2024
Capacity:	12
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Employees are not trained to pass medication.	No
Residents do not have adequate toiletries.	No
Residents do not have any enrichment activities.	No
Additional Findings	No

III. METHODOLOGY

02/09/2024	Special Investigation Intake 2024A1032024
02/15/2024	Special Investigation Initiated - On Site
02/16/2024	Contact - Document Received Intake # 199677 dismissed for similar allegations.
04/12/2024	Exit Conference

ALLEGATION:

Employees are not trained to pass medication.

INVESTIGATION:

On 2/15/24, I interviewed employee Brian Bornson in the home. Mr. Bornson advised that after our last encounter, he has been fully trained to pass medication. I received a corrective action plan that included verification that Mr. Boornson had been trained to pass medication.

APPLICABLE RULE	
R 400.14312	Resident medications.
	<p>(4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions:</p> <p style="text-align: center;">(a) Be trained in the proper handling and administration of medication.</p>
ANALYSIS:	Mr. Borson was trained to pass medication.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Residents do not have adequate toiletries.

INVESTIGATION:

On 2/15/24, Mr. Bornson reported that the residents do have access to the toilet paper but there were issues with them clogging the plumbing through overuse. He stated that the employees do monitor how much toilet paper is given out, so as to avoid future clogging.

I interviewed home owner Tim Shank in the home. Mr. Shank reported that the home has an ample supply of toilet paper. He advised that the residents used too much at a time, resulting in clogged toilets, so to mitigate the problem, the residents get as much as they need at a time. He stated that there have been no clogging issues since this procedure was implemented. He stated that the toilets have had to be snaked at least twice since he took over ownership of the home.

I observed several rolls of toilet paper stored in the basement.

I interviewed Resident A in the home. Resident A stated that she often goes to her boyfriend's home and did not offer much information on the toilet use issue, or the lack of available activities, stating that she was unaware of any such issue.

APPLICABLE RULE	
R 400.14314	Resident hygiene.
	(1) A licensee shall afford a resident the opportunity, and instructions when necessary, for daily bathing and oral and personal hygiene. A licensee shall ensure that a resident bathes at least weekly and more often if necessary.
ANALYSIS:	The residents do have toilet paper, but it's use appears to be monitored by the employees. This was reportedly done to maintain the plumbing in the home in working order.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Residents do not have any enrichment activities.

INVESTIGATION:

On 2/15/24, Resident B was observed cooking potato pancakes under the supervision of employee Laura Bornson. Resident B stated that the activity helps her with her posture and as a result, she has been able to alleviate some of her other medical issues. I noted that Resident B, who has used a walker in the past, was walking around unassisted.

Mr. Bornson displayed several board and card games that were available to the residents. Some of the other residents were observed either watching television or solving a crossword puzzle.

APPLICABLE RULE	
R 400.14317	Resident recreation.
	(1) A licensee shall make reasonable provision for a varied supply of leisure and recreational equipment and activities that are appropriate to the number, care, needs, age, and interests of the residents.

ANALYSIS:	I observed an employee assist a resident prepare a meal. I observed a selection of activities for the residents' use.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 4/12/24, I conducted an exit conference with licensee designee Lela Shank. I shared my findings and Ms. Shank agreed with the conclusions reached.

IV. RECOMMENDATION

I recommend no change to the status of this license.

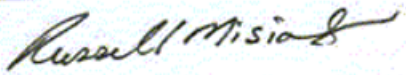


4/12/24

Dwight Forde
Licensing Consultant

Date

Approved By:



4/16/24

/_____
Russell B. Misiak
Area Manager

Date