



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

August 3, 2023

James Saintz
Agnus Dei AFC Home Inc.
1307 42nd St.
Allegan, MI 49010

RE: License #: AM120413630
Investigation #: 2023A1032044
Agnus Dei AFC Home IV

Dear James Saintz:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in black ink, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM120413630
Investigation #:	2023A1032044
Complaint Receipt Date:	07/18/2023
Investigation Initiation Date:	07/19/2023
Report Due Date:	08/17/2023
Licensee Name:	Agnus Dei AFC Home Inc.
Licensee Address:	1307 42nd St. Allegan, MI 49010
Licensee Telephone #:	(269) 686-8212
Licensee Designee:	James Saintz
Name of Facility:	Agnus Dei AFC Home IV
Facility Address:	738 East Grant St., Bronson, MI 49028
Facility Telephone #:	(517) 858-1029
Original Issuance Date:	05/05/2023
License Status:	TEMPORARY
Effective Date:	05/05/2023
Expiration Date:	11/04/2023
Capacity:	8
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
Employees had no knowledge of Resident A's whereabouts, providing inadequate supervision.	No
Employees are disrespectful to residents.	No
Additional Findings	No

III. METHODOLOGY

07/18/2023	Special Investigation Intake 2023A1032044
07/19/2023	Special Investigation Initiated - On Site
08/02/2023	Exit Conference With licensee designee James Saintz

ALLEGATION:

Employees had no knowledge of Resident A's whereabouts, providing inadequate supervision.

INVESTIGATION:

On 7/18/23, I interviewed the complainant via telephone. The complainant stated that Resident A had been with a relative who had not informed the home of his whereabouts.

On 7/19/23, I interviewed Resident A in the home. Resident A explained that he was with Relative A1, and the Relative A1 did not let the home know that he would be late coming back. Resident A stated that the staff take him to his appointments usually, or a taxi takes him.

I interviewed Relative A1 in the home. Relative A1 stated that her phone was not working and that she had Resident A with her all day. She stated that Resident A has to have infusions twice a day sometimes, and that one of his appointments is late in the evening, around 9PM. She explained further that the home called other relatives when it became apparent that they did not know where he was. Relative A1 advised that Resident A has been able to attend his appointments since being admitted to the home.

APPLICABLE RULE	
R 400.14303	Resident care; licensee responsibilities.
	(2) A licensee shall provide supervision, protection, and personal care as defined in the act and as specified in the resident's written assessment plan.
ANALYSIS:	Resident A was with Relative A1, who did not let the home know that she was taking him to his late infusion appointment. Relative A1 advised that her phone was not working, and that the home had made attempts to contact her regarding Resident A's whereabouts. The evidence does not support the claim that Resident A was not properly supervised.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Employees are disrespectful to residents.

INVESTIGATION:

Resident A stated that he is prompted to take showers and clean his room. He stated that employees sometimes assist him in cleaning his room. Resident A denied being verbally abused but stated that the employees can be firm in tone sometimes.

Relative A1 denied that employees are verbally abusive, and stated that the employees can be firm in tone when Resident A is himself disrespectful or in need of redirection.

I interviewed employee Tiffany Daggs in the home. Ms. Daggs denied that employees are verbally abusive toward residents. She reported that there was ever a time that a resident was left soiled, and stated that residents in the home are able to use the restroom unassisted. She clarified an issue brought up in the complaint, that rather than a resident being left soiled, that a resident did not clean up after themselves after using the restroom, and that this episode more than likely occurred on third shift.

I interviewed Resident B in the home. Resident B was asked generally about her treatment in the home. She stated that for the most part she feels cared for and respected but lamented that the residents argue frequently among themselves and expressed a wish that everyone would get along. I observed Resident B eating

lunch. She was asked about the quality of her meal. She stated that she liked the chicken but had declined the rice that was offered as a side dish, because she does not like rice.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	Interviews with two residents reflected good reviews of the level of dignity and respect afforded residents at the home. Residents denied being verbally abused, and Relative A1 offered a similar opinion based on her observations.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 8/2/23, I conducted an exit conference with licensee designee James Saintz. I shared my findings and Mr. Saintz agreed with the conclusions reached.

IV. RECOMMENDATION

I recommend no change to the status of this license.

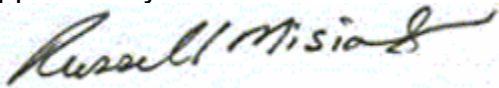


8/3/23

 Dwight Forde
 Licensing Consultant

 Date

Approved By:



8/9/23

 Russell B. Misiak
 Area Manager

 Date