

GRETCHEN WHITMER
GOVERNOR

## STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

September 28, 2022

Connie Clauson Baruch SLS, Inc. Suite 203 3196 Kraft Avenue SE Grand Rapids, MI 49512

> RE: License #: AL460398057 Investigation #: 2022A1032019

> > The Fieldstone at Tecumseh

Dear Mrs. Clauson:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

Dwight Forde, Licensing Consultant

Bureau of Community and Health Systems

350 Ottawa, N.W. Unit 13, 7th Floor

Grand Rapids, MI 49503

(616)-240-3850

enclosure

# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

#### I. IDENTIFYING INFORMATION

License #:	AL460398057
Investigation #:	2022A1032019
Complaint Receipt Date:	08/26/2022
Investigation Initiation Date:	08/30/2022
Report Due Date:	09/25/2022
Licensee Name:	Baruch SLS, Inc.
Licensee Address:	Suite 203
	3196 Kraft Avenue SE
	Grand Rapids, MI 49512
Licensee Telephone #:	(616) 285-0573
Administrator:	Kelly Smith
Licensee Designee:	Connie Clauson
Name of Facility:	The Fieldstone at Tecumseh
Facility Address:	1313 Southwestern Drive
	Tecumseh, MI 49286
Facility Telephone #:	(517) 423-1141
Original Issuance Date:	08/12/2019
License Status:	REGULAR
Effective Date:	02/12/2022
Expiration Date:	02/11/2024
Capacity:	20
Program Type:	AGED
	ALZHEIMERS

#### ALLEGATION(S)

### Violation Established?

Employees do not provide assistance to residents who have ambulatory needs.	No
Employees verbally abuse residents.	No
The residents are not properly fed.	No
The bathrooms are not working properly.	No
Additional Findings	No

#### II. METHODOLOGY

08/26/2022	Special Investigation Intake 2022A1032019
08/30/2022	Special Investigation Initiated - On Site
09/28/2022	Exit Conference

#### **ALLEGATION:**

Employees do not assist residents with ambulatory needs.

#### **INVESTIGATION:**

On 8/30/22, I interviewed Resident Care Manager Diana Jones in the home. Ms. Jones denied that staff do not provide assists to residents as defined in their assessment plans. Ms. Jones stated that most of the residents were ambulatory and did not have a specified two-person assist in their assessment plans.

I interviewed Resident A. She denied that staff do not assist residents with ambulatory needs.

I interviewed Resident B. She denied that staff do not assist residents with ambulatory needs. She mentioned that she fell recently and staff came to assist her immediately.

I interviewed Resident C. She denied that staff do not assist residents with ambulatory needs. She did state that she got into a disagreement with a staff member over the way she was placed in her sling device. She stated that this happened three weeks ago. She stated that the matter was resolved after she insisted her picture be taken to prove that she was right.

I interviewed Resident D. He was observed in a wheelchair. He denied that employees do not assist residents with ambulatory needs.

I interviewed Administrator Nicole Wingenfeld via telephone. Ms. Wingenfeld denied that the employees do not assist residents who have ambulatory needs.

APPLICABLE RULE	
R 400.15303	Resident care; licensee responsibilities.
	(2) A licensee shall provide supervision, protection, and personal care as defined in the act and as specified in the resident's written assessment plan.
ANALYSIS:	Residents and employees were interviewed regarding the issue of residents not being assisted. Residents and employees both denied that this actually occurred.
CONCLUSION:	VIOLATION NOT ESTABLISHED

#### **ALLEGATION:**

**Employees verbally abuse residents.** 

#### INVESTIGATION:

Ms. Jones denied that the residents are verbally abused. She stated that if that were to happen, the other residents would certainly speak up about it as they are very protective of one another. Ms. Jones denied that residents are not treated with dignity and respect by being left in soiled clothing

Resident A denied that residents are verbally abused, or that residents are left in soiled clothing.

Resident B denied that residents are verbally abused, or that residents are left in soiled clothing

Resident C denied that residents are verbally abused. Resident C had noted a disagreement with an employee, but the matter was resolved. She denied feeling disrespected. She denied that residents are left in soiled clothing.

Resident D stated that he has been enjoying his time at the home and expressed that the home has been his best placement so far.

Ms. Wingenfeld denied that the employees verbally abuse the residents.

APPLICABLE RULE	
R 400.15305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	Residents and employees were interviewed regarding the complaint residents are verbally abused by employees. Both the residents and employees denied that this has occurred.
CONCLUSION:	VIOLATION NOT ESTABLISHED

#### ALLEGATION:

Residents are not properly fed.

#### INVESTIGATION:

Ms. Jones denied that residents are not properly fed. She provided a tour of the kitchen area. There appeared to be an ample supply of food. The posted menu contained a variety of meal options.

Resident A stated that the home provides adequate meals

Resident B denied that meals are a problem

Resident C stated that the residents are well fed.

Resident D stated that his meals are more than sufficient to meet his needs.

Ms. Wingenfeld denied that residents are not properly fed.

APPLICABLE RULE	
R 400.15313	Resident nutrition.
	(1) A licensee shall provide a minimum of 3 regular, nutritious meals daily. Meals shall be of proper form, consistency, and temperature. Not more than 14 hours shall elapse between the evening and morning meal.
ANALYSIS:	Residents and employees were interviewed. There was a consensus that the residents are provided nutritious, adequate meals. The kitchen was stocked with an ample supply of food.
CONCLUSION:	VIOLATION NOT ESTABLISHED

#### ALLEGATION:

Resident bathrooms are not in working order.

#### **INVESTIGATION:**

Ms. Jones denied that the plumbing in the resident rooms is malfunctioning. She stated that if a resident had complained about the toilets not flushing, or low water pressure in the bathrooms, that it would have been quickly addressed. She provided a tour of some of the empty rooms. The bathrooms were in working order.

Resident A denied that the bathroom in her room was not working. She allowed me to inspect the bathroom and the plumbing appeared to be in working order.

Resident B denied that the bathroom in her room was not working. She allowed me to inspect the bathroom and the plumbing appeared to be in working order.

Resident C denied that the bathroom in her room was not working.

Resident D denied that the bathroom in his bedroom was not in working order.

Ms. Wingenfeld denied that the plumbing is malfunctioning in the resident rooms, or that problems with the plumbing are not properly addressed.

APPLICABLE RULE	
R 400.15403	Maintenance of premises.
	(6) All plumbing fixtures and water and waste pipes shall be properly installed and maintained in good working condition. Each water heater shall be equipped with a thermostatic temperature control and a pressure relief valve, both of which shall be in good working condition.
ANALYSIS:	The bathrooms in the resident rooms were inspected. The toilets flushed properly and there appeared to be sufficient water pressure coming through the showers and faucets.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 9/28/22, I conducted an exit conference with Connie Clauson. I shared my findings with Ms. Clauson and she was in agreement.

#### III. RECOMMENDATION

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200/	9/28/22
Dwight Forde Licensing Consultant	 Date

I recommend no change to the status of this license.

Approved By:

11/4/22

Russell B. Misiak
Area Manager